

Cost of Living Support in Bassetlaw

Local Support for Local People

Money & Finance



Food & Shopping



Mental Health



Energy & Fuel



Children &
Families



Clothing



Housing



2025/2026

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To make it easy to find information about each service we have included a QR code to each of their websites. QR codes will work from all smart phone cameras.



Introduction

This booklet has been produced by Bassetlaw Community and Voluntary Service and Bassetlaw District Council to ensure that everyone living in Bassetlaw knows where and how to access the help and support available in our area.

A digital online version of this booklet can be found here:

www.bcvs.org.uk/costofliving

There is also a PDF version that will enable organisations to print their own copies.



R N I B

See differently

This booklet is also available in braille.
Please email bcvs@bcvs.org.uk if you
require a copy.

If you require this information in another language, a full text version is also available here:

www.bcvs.org.uk/costofliving

This can then be translated into any language using the built in translator toolbar at the top of the website.

Money and Finance

The services and organisations below are able to help and advise on a variety of different financial concerns and queries.

Government Support | www.helpforhouseholds.campaign.gov.uk



Household Support Fund | 0300 500 80 80

www.nottinghamshire.gov.uk/householdsupportfund



Universal Credit Advice | 0800 328 5644

www.understandinguniversalcredit.gov.uk



Entitled To Independent Benefits Calculator | 0800 328 5644

www.entitledto.co.uk



Bassetlaw District Council Benefits Page | 01909 533533

www.bassetlaw.gov.uk/council-housing/support/benefit-information



North Nottinghamshire Citizen's Advice | www.canns.org.uk

0300 561 2800

Free advice regarding money, benefits, debt, energy and more.



Step Change Debt Charity | www.stepchange.org

0800 138 1111

Free and impartial debt advice.



Money and Finance

National Debtline | www.nationaldebtline.org | 0808 808 4000

National Debtline is a charity that gives out free and independent debt advice over the phone and online.



Turn 2 Us | www.turn2us.org.uk

Turn2us helps people in financial need gain access to welfare benefits, charitable grants and other financial help.



TranSave Credit Union | www.transave.co.uk

0330 175 5555 | enquiry@transaveuk.co.uk



Credit unions aim to help people take control of their money by encouraging them to save what they can, and borrow only what they can afford to repay.

Access to Work Scheme | www.gov.uk/access-to-work

Help to get or stay in work if you have a physical or mental health condition or disability.



Money Helper | www.moneyhelper.org.uk | 0800 138 7777

MoneyHelper is a government-backed one stop shop for all money and pensions guidance, available online and by telephone.



Christian's Against Poverty (CAP) | www.capuk.org

Available at The Well, Retford

0800 328 0006



Free debt and budgeting advice, available to anyone that needs it.

Money and Finance

Loan Sharks and Pay Day Loans

www.stepchange.org/debt-info/types-of-debt/payday-loan-debt If you are concerned about loans from loan sharks or pay day loan Companies, Step Change have some guidance on their web site.



Pensions | www.moneyhelper.org.uk/en/pensions-and-retirement/pension-wise

Pension scams are on the rise and guidance on what to do with your pension can be confusing. Before you decide to touch your pension, please seek advice from Pension Wise. They can offer you free impartial advice.



Pyramid Schemes | www.unbiased.co.uk

Please be mindful of any work from home jobs that are commission only and require you to buy stock or pay to sign up as an employee.

This advice from unbiased is very helpful.



See what support is available to help with the cost of living and save money with our energy saving tips.

Text and Email Scams

Be wary of emails asking for your bank details or personal information. Always check who the email or text is “from” and don’t send any personal details if you are not 100% sure who you are sending them to.

Money and Finance

Birthdays and Christmas

Birthdays and Christmas are an extra pressure on us all when funds are already tight. We have collected some resources and helpful advice below that may give you some ideas on how to keep costs down as well as still being able to celebrate.

How to do Christmas on a budget amid the cost of living crisis:

www.housebeautiful.com/uk/lifestyle/a41082260/christmas-budget-cost-living



5 ways to cut the cost of Christmas

www.thetimes.co.uk/money-mentor/article/cutting-cost-of-christmas



Christmas shopping on a budget

www.themoneypages.com/useful-guides/cost-of-living-crisis-christmas-shopping-on-a-budget



Christmas Budget Spreadsheet—Free Download

www.vertex42.com/ExcelTemplates/christmas-gift-budget



20 Kids Birthday Parties on a Budget

www.parents.com/fun/birthdays/ideas/17-tips-to-throw-a-kids-birthday-party-on-a-budget



Mental Health

The services and organisations below are able to help and advise on a variety of different mental health concerns. You are not alone.

Mental health crisis number: 0808 196 3779

The crisis line is open 24 hours a day, seven days a week, to people of all ages.

The Samaritans | Call 116 123, 24 hours a day

Email jo@samaritans.org

Childline: 0800 11 11



Talking Therapies | www.notts-talk.co.uk

Provides NHS therapies for adults to help with counselling issues like low mood, stress, and anxiety in Bassetlaw.



Nottinghamshire Mind | www.nottinghamshiremind.org.uk

Tel: 0800 470 0203

One to One and group mental health support.



Aurora Bassetlaw | www.aurorawellbeing.org.uk/centres/aurora-bass

Tel: 01909 470 985

Emotional support and counselling for people affected by cancer and long-term health conditions.



Freed Beeches | www.freedbeeches.org.uk

39 Park St, Worksop S80 1HW | 01909 479922

Freed Beeches is an Eating Disorders Service in Bassetlaw.



Mental Health

The Edge | Oasis Community Centre | Tel: 07795 194957

A range of support for men in crisis at all times and situations.

www.oasiscommunitycentre.org/men-on-the-edge



Bassetlaw Action Centre | www.bassetlawactioncentre.org.uk

Tel: 01777 709650

Men Walk Talk: Takes place at various locations throughout Bassetlaw. | www.menwalktalk.co.uk/bassetlaw-1

Get Out Get Active: Get our Get Active (GOGA) supports adults mental wellbeing by providing a fun, safe and inclusive activities for adults.

Women Walk Talk: A walking group for women.

Stay Pawsitive: A dog walking group open to all.



BPL Community Health | www.bpl.org.uk/community-health | 01226 730060

Providing a 12-week funded programme supporting mental health and wellbeing tailored around any health related concerns.



Rhubarb Farm | www.rhubarbfarm.co.uk | 01623 741210

A holistic approach to mental health on their community farm.



Children's Bereavement Centre | 01636 551739

www.childrensbereavementcentre.co.uk

Helping children and young people to cope with the grieving process.



Mental Health

Harmless | www.harmless.org.uk | Tel: 01158 800280

Support for adults focusing on mental health and self harm.



The Tomorrow Project | Tel: 0115 880 0280

www.ataloss.org/faqs/the-tomorrow-project-nottinghamshire

Specialised suicide bereavement support service.



Kooth | www.kooth.com

Free, anonymous online counselling for young people ages 11-25.



Talkzone | www.talkzone.org.uk | Tel: 01909 530 943

Confidential mental health support for children and young people age 11-25 in Bassetlaw.



SOBS—Survivors of Bereavement by Suicide Bassetlaw

www.uksoobs.org/support-groups/bassetlaw | Tel: 07398 422577

Email: bassetlaw@uksoobs.org



Nott Alone | www.nottalone.org.uk

Local mental health advice and help for young people in Notts.



Text Notts

Text NOTTS to 85285 for 24/7 mental health support.

Mental Health

In Sam's Name / In Sam's Name for Her | www.insamsname.co.uk

In Sam's Name is a mental health support group.

Email: insams.name@outlook.com



Muddy Fork | 07421 356717

Outdoor support focused on gardening activities, willow craft, bee keeping and more. Email: enquiries@muddyfork.org

LGBT+ Service Nottinghamshire | www.lgbtplusnotts.org.uk Tel:

01909 479191 | Provides one-to-one and group services for children and young people aged 11-25 who identify as LGBT+.



Young Minds | www.youngminds.org.uk | 0800 11 11

Mental health support for young people.



Papyrus | www.papyrus-uk.org | Tel: 0800 068 4141

Prevention of young suicide.



The Mix | www.themix.org.uk | 0808 808 4994

Support with mental health, money, homelessness, finding a job, break-ups and drugs. A free confidential helpline.



Bassetlaw Focus on Farmers | www.bassetlawfocusonfarmers.org.uk

Mental health and cancer advice for the farming community.



Children and Families

Childcare Choices | www.childcarechoices.gov.uk

The Childcare Choices website explains all the different subsidised childcare available.



Play Areas | www.bcvs.org.uk/bassetlawparks

A list of play areas and parks in Bassetlaw.



Bassetlaw NCT (National Childbirth Trust) | www.nct.org.uk

branch.bassetlaw@nct.org.uk | Your local parent support network.



Playgroups in Bassetlaw | www.nottshelpyourself.org.uk

Listings of playgroups taking place across Bassetlaw.



HAF (Holiday Activity and Food) | 01909 533533

www.bcvs.org.uk/haf | HAF supports children to eat more healthily and be more active. The most up to date Bassetlaw HAF activities are listed here.



From The Heart Charity | www.fthc.org.uk | 01909 494858

Support for young people and families with children between the ages of 0-18 years.



The Sleep Charity | www.thesleepcharity.org.uk

Independent expert voices on sleep issues in the UK



Worksoep Library | 01909 535353

www.inspireculture.org.uk/reading-information/find-a-library/

worksoep-library



Retford Library | 01777 708724

www.inspireculture.org.uk/reading-information/find-a-library/

retford-library



Langold Library | 01909 730363

www.inspireculture.org.uk/reading-information/find-a-library/

langold-library



Bircotes Library | 01302 742384

www.inspireculture.org.uk/reading-information/find-a-library/

bircotes-library



Misterton Library | 01427 890646

www.inspireculture.org.uk/reading-information/find-a-library/

misterton-library



Tuxford Mobile Library | 01777 871221

www.inspireculture.org.uk/reading-information/find-a-library/

tuxford-library



Carlton-in-Lindrick Library | 01909 732275

www.inspireculture.org.uk/reading-information/find-a-library/

carlton-lindrick-library



Discount Cards

There are a variety of discount cards available to selected job roles and volunteers.

These can offer helpful discounts on a variety of different things so it is worth checking if you qualify for any of them.

Blue Light Card | www.bluelightcard.co.uk

Available to employees of NHS, emergency services, care workers and more.

For full details please visit the website. There is a £4.99 fee for that covers you for 2 years.



Carers Card UK | www.carerscarduk.co.uk

Discounts for anyone classed as a carer, £9.99 fee (covers 2 year).



Charity Worker Discounts | www.charityworkerdiscounts.com

Available to anyone that works for a charity or volunteers for a charity. Free to sign up.



Company Shop | www.companyshopgroup.co.uk

Company shop sells food at a reduced price that is surplus of close to it's best before date. The closest shop is in Barnsley—Wentworth Way, Wentworth Industrial Estate, Tankersley, S75 3DH,



Company shop membership is available to NHS, emergency services, carers, charity workers, armed forces, prison workers and those in receipt of means testes benefits.

Discounted Public Transport

Free Bus Travel | www.nottinghamshire.gov.uk/transport

If you are over 66, or disabled, you can apply for a free bus pass with Nottinghamshire County Council. Some families may also qualify for free transport to and from school.



Railcards | www.nationalrail.co.uk/tickets-railcards-and-offers/railcards

There are a variety of railcards available that can save you money on your train fares. They all have a fee but if you are a regular user they will save you money.

They include 16-17 Saver, 16-25, 26-30, Disabled, Friends & Family, Senior, 2 Together and Veterans.



NottsBus Connect | <https://www.nottinghamshire.gov.uk/transport/public-transport/nottsb-connect>

Nottsbus Connect is a network of connecting local bus services, helping to improve public transport links across the county. Nottsbus Connect provides feeder routes from local villages on to the main transport network. The services provide a vital service for many people who cannot access the commercial bus network, providing access to training, employment, health, shopping and leisure facilities.



Food Support

Bassetlaw Food Bank | Referrals: 01909 533 533
www.bassetlawfoodbank.org - Emergency food support



Oasis Community Centre | 07795 194957

The Food For Life Project has been active since the first UK Lockdown and has to date given over 6000 of its food hampers out.

www.oasiscommunitycentre.org/operation-oasis



Now Church | 01909 732731

Community café's and lunch clubs take place on a regular basis.

www.nowchurch.org.uk/index.php/whats-on



Rhubarb Farm | www.rhubarbfarm.co.uk | 01623 741210

Weekly veg boxes available to purchase, as well as a community café.



Too Good to Go App

Too Good To Go connects customers to surplus unsold food.



Older People's Luncheon Club | Carlton-in-Lindrick Civic Centre

01909 541127 | Thursday's 10.30am—1.30pm



Healthy Start Vouchers | <https://www.healthystart.nhs.uk/how-to-apply>

Check if you are eligible for Healthy Start Vouchers.



Food Support

Bassetlaw Food Insecurity Network (BFIN) is a collaboration of food support services that are tackling food insecurity issues locally to help ease the pressures on local people.

www.bcv.org.uk/bfin | 01909 476 118



Food Hubs | 01909 476 118

Fill a bag of fresh food for between £3- £5. All the food hubs in Bassetlaw can be found here: www.bcv.org.uk/foodhubs



Feed Your family on a Budget

Popular Facebook group with over 300,000 members.

www.facebook.com/groups/178040285731834



Feed Yourself for £1 a Day

Facebook group with over 250,000 members.

www.facebook.com/groups/651859231575794



Slow Cooked Wonders | www.facebook.com/groups/236980049761079

Slow cooker advice group with over half a million supportive members.



Clothing

Charity Shops

Charity shops are a great way to save money on clothing and household items.

www.bcvs.org.uk/health-directory



Car Boot Sales

Car Boots are a great way to save money, as well as making extra money if you have things that you no longer need.



The most local, regular car boot sale in Bassetlaw is Oldcotes Car Boot, A634 Blyth Rd, Oldcotes, Worksop S81 8JE—every Sunday and Bank Holiday Monday. Check their Facebook page for the most up to date information.

You can also find other car boot sales here: www.carbootjunction.com

School Uniform Bank | www.facebook.com/FreeSchoolUniformBank

Poplars Church, The Golden Ball, 3 Victoria Square, Worksop

The school uniform bank now has a permanent shop at The Golden Ball in Worksop called “The Basement”.

Open Monday, Tuesday, Wednesday, 10am—12noon



Facebook Groups and Marketplace | www.facebook.com

Facebook is a great way to buy and sell items such as clothing and household goods. You can filter this by area and find things to buy that are close to you.

Vinted | www.vinted.co.uk

Vinted is a popular app for buying and selling second hand items.



Energy & Fuel

Petrol and Fuel | www.petrolprices.com

All the latest live petrol and diesel prices in Bassetlaw.



North Nottinghamshire Citizen's Advice | www.canns.org.uk/energy

Tel: 0300 561 2800



Free, confidential, impartial and independent advice on a variety of issues including debt, energy, money advice, welfare benefits support for individuals affected by mental health and a Macmillan team for people affected by cancer.

Bassetlaw Action Centre | 01777 709650

<https://www.bassetlawactioncentre.org.uk/energy>



The Bassetlaw Action Centre energy advisor is able to visit you at home to give advice on keeping warm and well.

Energy Saving Trust | www.energysavingtrust.org.uk | 0800 444 202

Energy Saving Trust empower millions of householders every year to make better energy choices.



Simple Energy Advice | www.simpleenergyadvice.org.uk If you're

looking for home energy efficiency advice, try the Simple Energy Advice website, or call them on freephone 0800 444 202.



Housing

Council Housing | www.bassetlaw.gov.uk/council-housing 0800 590 542 | Information and advice about all aspect of council housing.



Facing Eviction | www.england.shelter.org.uk/what_we_do
Advice and support services and help with housing issues and homelessness. | **Shelter**: Emergency helpline: 0808 800 4444



Bassetlaw Action Centre—Housing Choice | 01777 709650
A service to help people make the right housing choices in Bassetlaw.
Samantha Oxley—Bassetlaw Action Centre, Canal Street, Retford,
DN22 6EZ | housing@actioncentre.org.uk



New Roots: www.newrootshousing.org.uk | 01909 501732
Offering support to both single young people aged 16-21, and also to young parents aged 16-19 in Bassetlaw.



Jigsaw Support Scheme | www.jigsawsupportscheme.org.uk
01623 232800
Hoarding support service, available to Bassetlaw residents.
Support if hoarding is causing you problems with your landlord.



Waste and Recycling | www.bassetlaw.gov.uk/bins-recycling-and-waste | 01909 533533
Information about extra bins that you may be entitled to if you have a large family, and how to register for Recycling services.



Domestic Abuse

If there is an immediate risk to life or serious harm please dial 999.

Victim Support | www.victimsupport.org.uk

Victim Support is an independent charity dedicated to supporting victims of crime and traumatic incidents in England and Wales. If you need to speak to someone, Victim Support are available every day, night and day. Call our 24 hour Support line on: 08 08 16 89 111



Women's Aid Nottinghamshire | www.nottswa.org

Nottinghamshire Women's Aid | Mon-Fri, 9-5—01909 491 330

24hr JUNO Freephone Helpline: 0808 800 0340

The commissioned specialist domestic abuse support provider for women, children and teenagers who live in Bassetlaw.

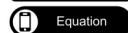


Equation | www.equation.org.uk/service-for-men

Email: helpline@equation.org.uk or call 0800 9956 999

Equation host the only expert services for men experiencing domestic abuse in Nottingham city and county. Equation also provides

the local stalking advocacy support service for men experiencing stalking in a non-domestic abuse context.



Refuge | www.nationaldahelpline.org.uk | 0808 2000 247

The freephone, 24-hour National Domestic Abuse Helpline for Women and Children.



Useful Local Contacts

Bassetlaw District Council | www.bassetlaw.gov.uk

customer.services@bassetlaw.gov.uk | 01909 533533

Workshop: Queen's Buildings, Potter Street, Worksop

Open Mon-Fri, 9am-5pm

Harworth & Bircotes: Harworth Information Centre, Scrooby Road,
Harworth. (Open Tues, Weds, Thurs, 9am—1pm)

Retford: 17B The Square, Retford (Open Mon-Fri, 9am-5pm)

Bassetlaw Financial Inclusion Forum: adele.watson@bassetlaw.gov.uk

Misterton Centre (at the library) | 01427 890646

Open Tues, Weds, Thurs 10am-5pm & Fri 10am-2pm



Nottinghamshire County Council

www.nottinghamshire.gov.uk | 0300 500 8080

County Hall, Loughborough Road, West Bridgford, Nottingham



Bassetlaw Community and Voluntary Service (BCVS)

www.bcvs.org.uk | 01909 476118

Old Abbey School, Priorswell Road, Worksop, S80 2BU



Citizen's Advice Bassetlaw | www.bassetlawca.org.uk

Tel: 01909 498 894



Other Useful Websites

NHS Prescription Pre-Payment

www.nhsbsa.nhs.uk/help-nhs-prescription-costs/nhs-prescription-prepayment-certificates-ppcs

A PPC could save you money if you pay for your NHS prescriptions.

A PPC costs: £30.25 for 3 months | £108.10 for 12 months.

Check if you qualify for free prescriptions:

[www.nhs.uk/nhs-services/prescriptions-and-pharmacies/](http://www.nhs.uk/nhs-services/prescriptions-and-pharmacies/who-can-get-free-prescriptions)

[who-can-get-free-prescriptions](http://www.nhs.uk/nhs-services/prescriptions-and-pharmacies/who-can-get-free-prescriptions)



Money Saving Expert | www.moneysavingexpert.com

Impartial site to help save you money. Advice on credit cards, shopping, special offers, mortgages, council tax, interest rates and more.



Trolley.co.uk | www.trolley.co.uk

Price comparison website for common items.



Household Money Saving | www.householdmoneysaving.com

Independent blog, with lots of different articles and advice about saving money at home and on your shopping.



Pouch | www.joinpouch.com/en-gb

Use Pouch to automatically find and apply every online voucher code in one click.



AURORA
Wellbeing Services

