

**The Role: Wellbeing Facilitator, Carers Hub**

**Salary: Band 1b**  
**Starting Salary £24,015 (pro rata) rising to £24,530 (pro rata) following successful 6-month probation period**

**Hours: Part time hours to be negotiated**

**Base: Office based, Carers Federation, Christopher Cargill House, 21 – 23 Pelham Road Nottingham, NG51AP**

**Reference: AC/HQ/WF**

Carers Federation Ltd is a national charity and company limited by guarantee established in 1992 to empower and support unpaid carers, the people for whom they care for and the wider community. The charity is managed by a Board of Trustees elected by our membership.

Carers Federation are funded by the County Council and Nottingham City Council to deliver a carers support service across the whole region. The successful applicant will be part of a dynamic team in identifying and supporting unpaid carers.

### **Job Role**

Carers Federation are looking for individuals who are dynamic, motivated, and confident with face to face and over the phone contact with Carers and professionals as part of being a committed Wellbeing Facilitator. As a well-being facilitator you will provide outreach and over the phone support to carers across the community of Nottingham City and Nottinghamshire County.

### **The successful applicants will:**

- Help identify and support adults who are caring for a relative, friend or neighbour.
- Provide information, guidance, and advice to support unpaid Carers.
- Facilitate and deliver carers groups across Nottingham City and County.
- Demonstrate an understanding of unpaid carers needs and link in with the Carers Act.
- Show confidence in supporting unpaid carers with the diverse issues that can affect their lives.
- Supporting unpaid Carers to reduce loneliness and isolation.

- Complete Carers assessments/respite assessments and connect unpaid Carers to relevant support services/organisations.
- Need to build strong working relationships with GP Practices, Health & Social Care and establish links with other relevant professionals throughout the community.
- Able to respond to and be resilient to change.
- Ability to work with and use various IT systems.

**The role is Office based, Carers Federation, Christopher Cargill House, 21 – 23 Pelham Road, Nottingham, NG5 1AP.**

To be considered for the post, you will need to have well developed listening and communication skills, an understanding of Carers issues, the ability to manage your own workload and be a good team player. Office based in Nottingham, the ability to travel across the wider region is an essential aspect of this role.

If your experience and interest align with our requirements, join us and help make a difference in the lives of Carers.

We welcome diversity and encourage applicants from all backgrounds to apply.

**This post is subject to medical, reference and enhanced DBS checks.**

*“Striving to promote equality and diversity throughout our service.”*

**The interview will also consist of a written test therefore should you require any special requirements please do inform us when applying for the role**

Please apply online at [www.carersfederation.co.uk](http://www.carersfederation.co.uk) and complete the application form. If you require any assistance, please e-mail [recruitment@carersfederation.co.uk](mailto:recruitment@carersfederation.co.uk)

We also welcome an informal discussion about the roles – please contact Jo Parkin, Service Manager, [j.parkin@carersfederation.co.uk](mailto:j.parkin@carersfederation.co.uk) or Roz Lynch, Carers Lead: [r.lynch@carersfederation.co.uk](mailto:r.lynch@carersfederation.co.uk)

Please quote the reference when applying for this role.

Carers Federation operates a smoke free site policy. Smoking is not permitted on any of our premises.

Carers Federation Limited is registered in England as a company limited by guarantee.