



- Title:** Outreach/Support Worker
- Salary:** Band 1B: £22,565 increasing to £23,080 following 6 months' probation. (After successful probation with a possible further progression to £24,479 dependence on experience and performance)
- Hours:** Various posts / Flexible hours available between: 15 hrs- 37 hrs (pro rata)
- Base:** Office based, Carers Federation, Christopher Cargill House, 21 – 23 Pelham Road Nottingham, NG51AP
- Reference:** AC/HQ/SWB

Carers Federation Ltd is a national charity and company limited by guarantee established in 1992 to empower and support unpaid carers, the people for whom they care for and the wider community. The charity is managed by a Board of Trustees elected by our membership.

Carers Federation has successfully been awarded a 4-year contract by Nottinghamshire County Council and Nottingham City Council to deliver a carers support service across the whole region. The successful applicant will be part of dynamic team in identifying and supporting unpaid carers.

Job Role

Carers Federation are looking for individuals who are dynamic, motivated, and committed to being an Outreach/Support Worker to work across the community of Nottingham City and County. The successful applicants will:

- Help identify and support adults who are caring for a relative, friend or neighbour.
- Provide information, guidance, and advice to support unpaid carers.
- Facilitate and deliver carers groups across Nottingham City and County
- Demonstrate an understanding of unpaid carers needs and link in with the Carers Act.
- Show confidence in supporting unpaid carers with the diverse issues that can affect their lives.
- Supporting unpaid Carers to reduce loneliness and isolation.
- Complete carers assessments/respite assessments and connect unpaid Carers to relevant support services/organisations.
- Need to build strong working relationships with GP Practices, Health & Social Care and establish links with other relevant professionals throughout the community.



- Able to respond to and be resilient to change.
- Ability to work with and use a number of IT systems.
- Office based, Carers Federation, Christopher Cargill House, 21 – 23 Pelham Road, Nottingham, NG5 1AP.

To be considered for the post, you will need to have well developed listening and communication skills, an understanding of carer's issues, the ability to manage your own workload and be a good team player. Office based in Nottingham, the ability to travel across the wider region is an essential aspect of this role.

If your experience and interest aligns with our requirements, join us and help make a difference in the lives of Carers.

We welcome diversity and encourage applicants from all backgrounds to apply.

We also welcome an informal discussion about the roles – please contact either:

k.brealey@carersfederation.co.uk or r.lynn@carersfederation.co.uk

This post is subject to medical, reference and enhanced DBS checks.

“Striving to promote equality and diversity throughout our service.”

Closing Date: 16th May 2024

Please apply online at www.carersfederation.co.uk and complete the application form. If you require any assistance please e-mail recruitment@carersfederation.co.uk

Please quote the reference when applying for this role.

Carers Federation operates a smoke free site policy. Smoking is not permitted on any of our premises.

Carers Federation Limited is registered in England as a company limited by guarantee.

