

**Quality Conversations Masterclasses**

**Do you want to refresh and develop your Quality Conversation skills?**

**Try these 1-hour masterclass sessions!**

* Practice your skills with the support of an experienced trainer.
* Learn ways to manage conversations you’re finding challenging.
* Learn from other colleagues, and share best practice.



**Who can book**:

* Joined Up Care Derbyshire staff members **who have already attended the Core Quality Conversation training**.

**What to expect:**

* **Facilitated session** –share experiences and work together to support each other in using Quality Conversation skills effectively.
* **Interactive session** - we want to hear from you so please have a working camera and microphone!
* **A safe space -** to allow everyone to get involved.
* **Networking** - meet and collaborate with like-minded colleagues.

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| **Day** | **Date** | **Start** | **Finish** | **Session focus** |
| Wednesday | 03.04.24 | 11.30am | 12.30pm | [Listening Skills- book here](https://www.eventbrite.co.uk/e/jucd-quality-conversations-masterclass-listening-skills-tickets-850665221577) |
| Wednesday | 03.04.24 | 15:30 | 16:30 | [Push and Pull Communications- book here](https://www.eventbrite.co.uk/e/jucd-quality-conversations-masterclass-push-and-pull-tickets-850670166367?aff=oddtdtcreator) |
| Tuesday | 09.04.24 | 11.30 | 12.30 | [Asking effective questions- book here](https://www.eventbrite.co.uk/e/jucd-quality-conversations-masterclass-asking-effective-questions-tickets-850671159337?aff=oddtdtcreator) |
| Tuesday | 09.04.24 | 15:30 | 16:30 | [Push and Pull Communications- book here](https://www.eventbrite.co.uk/e/jucd-quality-conversations-masterclass-push-and-pull-tickets-850672182397?aff=oddtdtcreator) |

**Quality Conversations Masterclass training dates April 2024**