



ICS Masterclasses 2024

To register for any masterclasses, please email the Community Transformation team on nnicb-nn.communitytransformation@nhs.net.

Personalised Care

Personalised Care Team (ICB)

Date/time TBC - email nnicb-nn.communitytransformation@nhs.net for info

Facilitation

Robert Tredwell and Pam Rumbell (ICB)

Thursday 7th March - 10-11am (Teams)
Monday 10th June - 10-11am (Teams)

Motivational Interviewing

Personalised Care Team (ICB)

Wednesday 13th March - 9.30am-4pm (Teams)

Measuring Benefits and Impacts

Glen Howard (EMAHSN)

Monday 15th April - 2-3.30pm (Teams)

Dementia Friends

Anshu Shearing (Alzheimer's Society)

Tuesday 16th April - 2-3pm (Teams)

Emotional Intelligence

Julie Fellows (ICB)

Thursday 18th April - 9-10.30am (Teams)

Systems Leadership

Debbie Sorkin (Active Partners Trust) - all via **Zoom**

28 March 1-4pm - Introduction to Systems Leadership

25 April 1-4pm - The Fundamentals: Making the System work for you and working with shared purpose

22 May 1-4pm - Being clear about what it is you want to do and how you might get there: getting onto the Balcony and Future Basing

18 June 1-4pm - Understanding your landscape: the lie of the land: Root Cause Analysis, Rich Pictures, Stakeholder and Actor Mapping

11 July 1-4pm - Using the power of influence when you don't have formal power (1): using influence to shift perspectives amongst key stakeholders: Empathy Mapping and Reframing

17 September 1-4pm - Using the power of influence when you don't have formal power (2): using Public Narrative to get people to join with you in action

17 October 1-4pm - Keeping change going: leading through uncertainty and developing personal resilience

Quality, Service Improvement & Redesign (QSIR)

To access **QSIR-Virtual**, visit <https://aqua.nhs.uk/qsir/>. To access **QSIR-Fundamentals**, or the **QSIR-Practitioner** 5-day course, email QSIR@nuh.uk

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Emotional Intelligence - Julie Fellows (ICB)	Thursday 18th April - 9-10.30am	Teams
Introduction to Systems Leadership - Systems Leadership (Active Partners Trust)	Thursday 28th March - 1-4pm	Zoom
The Fundamentals: Making the System work for you and working with shared purpose - Systems Leadership (Active Partners Trust)	Thursday 25th April - 1-4pm	Zoom
Being clear about what it is you want to do and how you might get there: getting onto the Balcony and Future Basing - Systems Leadership (Active Partners Trust)	Wednesday 22nd May - 1-4pm	Zoom
Understanding your landscape: the lie of the land: Root Cause Analysis, Rich Pictures, Stakeholder and Actor Mapping - Systems Leadership (Active Partners Trust)	Tuesday 18th June - 1-4pm	Zoom
Using the power of influence when you don't have formal power (1): using influence to shift perspectives amongst key stakeholders: Empathy Mapping and Reframing - Systems Leadership (Active Partners Trust)	Thursday 11th July - 1-4pm	Zoom
Using the power of influence when you don't have formal power (2): using Public Narrative to get people to join with you in action - Systems Leadership (Active Partners Trust)	Tuesday 17th September - 1-4pm	Zoom
Keeping change going: leading through uncertainty and developing personal resilience - Systems Leadership (Active Partners Trust)	Thursday 17th October - 1-4pm	Zoom

