

Digital Health Literacy Training: Improving communication with people

Promoting health literacy is everyone's responsibility. Employees working in health and social care who are 'health literacy aware' can better support the people they work with.

Up to 6 in 10 of the adult population struggles to understand health information. A whole range of people are impacted.

Nottingham and Nottinghamshire ICS's digital transformation programme team, Digital Notts has partnered with the Patient Information Forum, to develop a bespoke training course. It will provide practical support to the system's workforce.

The eLearning course will help learners understand the importance of health literacy and digital literacy. It will share simple techniques to improve communication and to check understanding with others.

Free CPD-accredited Digital Health Literacy training course

Available to all staff members across Nottingham and Nottinghamshire Integrated Care System (ICS).



Each bitesize module will take between 20-30 minutes to complete

Module 1	Introduction to health literacy
Module 2	Writing in plain language
Module 3	Digital literacy and involving users
Module 4	Communicating risks and benefit and supporting behaviour change

You will also have access to a range of resources to help you put the learning in practice.

How to access

The course and modules will be accessed through the Patient Information Forum's website pifonline.org.uk.

This training course has been accredited by the CPD Standards Office

Individuals who complete all four modules of this course will gain 2 hours towards their Continuing Professional Development. CPD Standards Office accredited courses are recognised by a wide range of professional bodies.

Ready to start learning?

Please contact Digital Notts, Digital Inclusion workstream for login details: sfh-tr.nottsdigitalinclusion@nhs.net