



Headline

After having a fall, the lady is supported with transport, benefits advice and helped to access appropriate physical activity. She also grows her social circle.

Reason for referral and presenting issues

Lady had fallen and been attended to by rapid response. Single point referral made into NNSP for support with claiming benefits, physical activity and transport

Services signposted and referred into

Bassetlaw Action Centre community transport scheme and minibus trips
Barnsley Premier Leisure for seated exercise classes
NCHA Connect for benefits support

Outcomes as a result of the NNSP referral

Bassetlaw Action Centre contact the patient and provide details of all the available minibus trips. They also sign her up as a member of the community transport scheme. The lady attends the seated exercise classes (using the community transport) and as well as taking part in the exercise sessions, is also seen by staff to be arranging social meet ups with other members of the class.
Connect visit the lady and support her and her daughter to complete an attendance allowance form providing valuable additional income

Patient Quote (if available)

“Absolutely super – we are very lucky in Bassetlaw to have this service”

