

# Bolsover State of the Sector



2022

# Bolsover State of the Sector 2022

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# BOLSOVER STATE OF THE SECTOR 2022 KEY FINDINGS

1

## About the Sector - Micro Organisations delivering local services, with modest turnover

- 23% of respondents are Community Groups without a constitution and 23% are Charitable Incorporated Organisations.
- 87% deliver solely across Derbyshire/Nottinghamshire.
- 53% of respondents have been operating for over 20 years – 34% have been operating for less than 4 years.
- 60% have an annual income under £50,000, with 47% under £10,000.
- 46% are micro organisations with a further 47% not employing any staff at all. 7% employ between 10-49 staff.
- 27% have increased their paid staff, with none having to make redundancies due to COVID-19.
- 47% have up to 10 volunteers involved, 7% have 51+ volunteers involved. 50% currently work with young volunteers aged 16 -18.
- 27% reported a decrease in volunteers, with 33% believing that the pandemic has affected volunteering levels.

2

## Areas of Support and Demand for Services

- 27% have reassessed their organisational aims and service delivery.
- Delivering Social Activities (14%) is the most frequently cited service area, with 10% offering services to support Sports/Fitness/Leisure and 10% supporting Befriending/Mentoring.
- 67% confirmed that demand for services has increased, with 33% of those feeling that this is due to COVID-19.
- 87% are unlikely to close any services in the next 12 months and 80% are unlikely to close in the next 12 months.

# BOLSOVER STATE OF THE SECTOR 2022 KEY FINDINGS

## 3 Financial Stability

- 27% report that income has increased over the last 2 years, with 40% reporting that they had benefitted from an increase in funding due to COVID-19.
- 46% reported that funding is stable.
- However 60% reported that funding does not cover all costs, 54% have less than 6 months reserves.

## 4 Sources of Funding

- 35% reported receiving grants, the highest source of funding, with private donations being the second highest source of funding at 20%.
- 37% had received funding from the National Lottery (Awards for All and Community Fund) and 20% from Derbyshire County Council.
- 27% had benefitted from Coronavirus Community Support Funding.

In the last 2 years:-

- 27% reported that overall income from council funding has increased.
- 93% No income from NHS providers.
- 53% reported that income from donations and fundraising had decreased and this was mainly attributable to COVID-19.
- 47% have found it easier to access funds.

# BOLSOVER STATE OF THE SECTOR 2022 KEY FINDINGS

## 5 Partnership Working and Influence

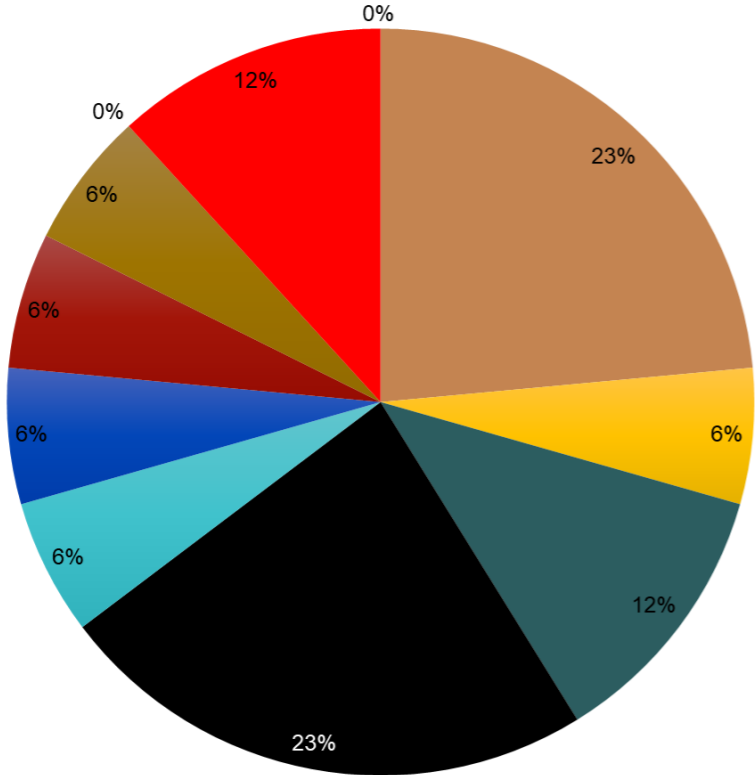
- Re partnership working, 53% reported that this has increased.
- 27% agree that they can influence local decisions.
- Just 7% feel that they are informed of ICS developments, with 43% unsure.

## 6 Challenges

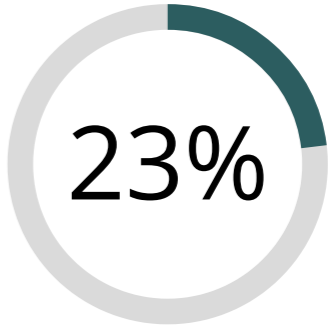
- Income generation (25%), creating a sustainable funding base (11%) and meeting demand (18%) were the most frequently cited challenges.
- Digital skills, Communications/Marketing, Fundraising, Recruiting and Supporting Volunteers were cited as the biggest skills shortages.
- Regarding support from BCVS – Volunteer Development and Recruitment, Funding Applications, Governance and Advocacy were the most cited requirements.
- ‘Place’ top priorities were Supporting the Most Vulnerable Citizens, followed by Children and Young People, Social Isolation and Reducing Health Inequalities.

# PART ONE - ABOUT THE SECTOR

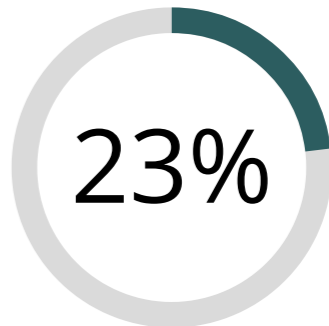
Legal Status of Organisations



- Community Group without a constitution
- Community Group with a constitution
- Charitable Company (registered as a charity and also registered separately with Companies House)
- Registered Charity (standard registration)
- Charitable Incorporated Organisation (CIO)
- Charitable Trust or Foundation
- Community Interest Company (CIC)
- Co-operative and Community Benefit Society (formerly Industrial & Provident Society)
- Limited Company
- Not sure
- Other (please specify below)



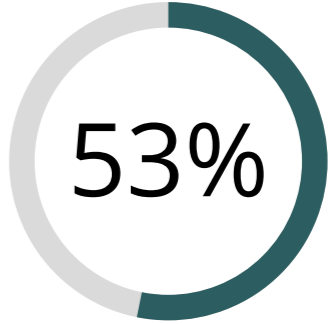
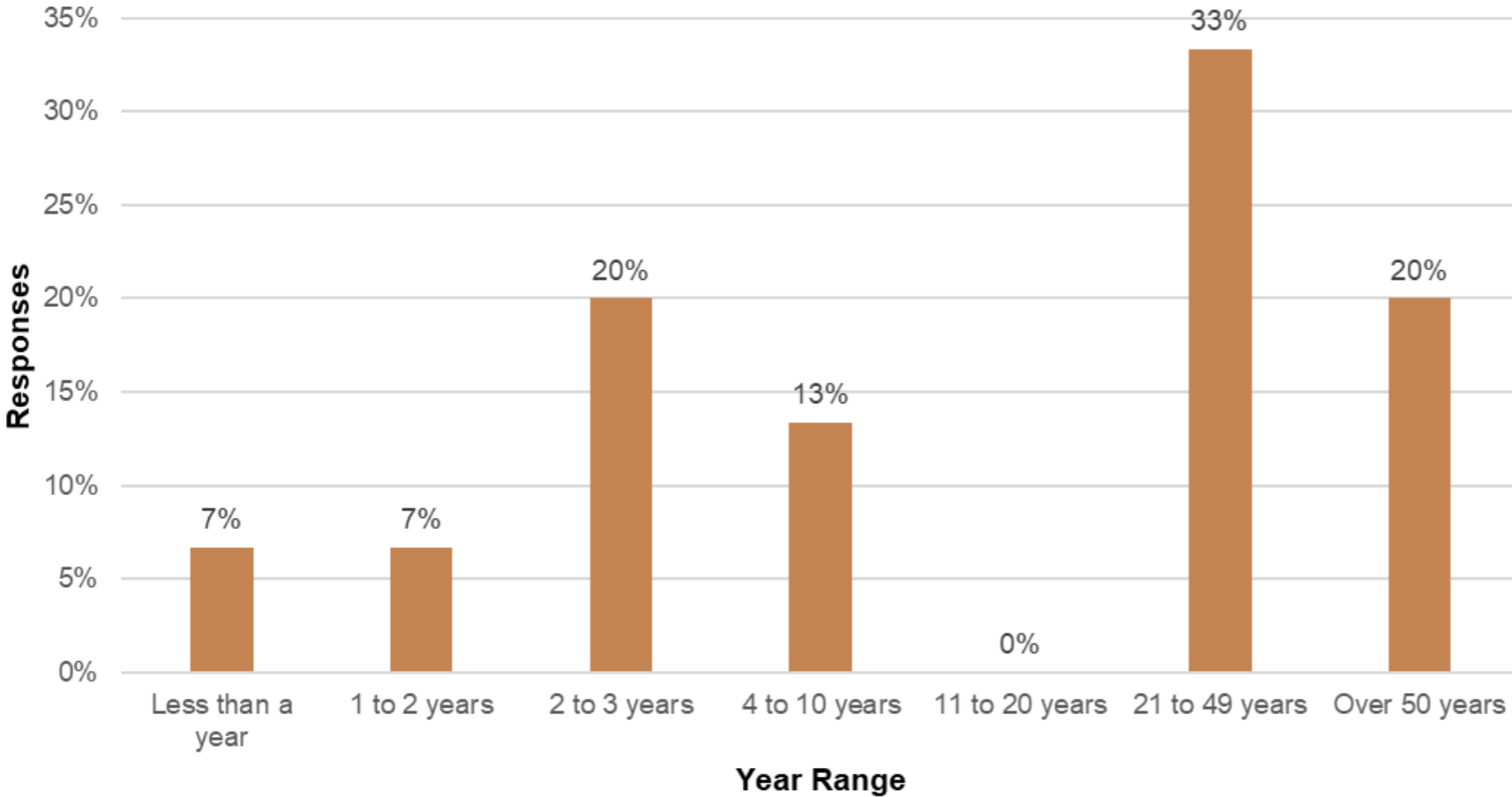
***organisations are Community Groups without a constitution.***



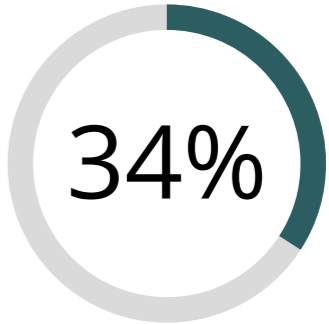
***organisations are registered as a Charitable Incorporated Organisation (CIO).***

# PART ONE - ABOUT THE SECTOR

### Period of Operation

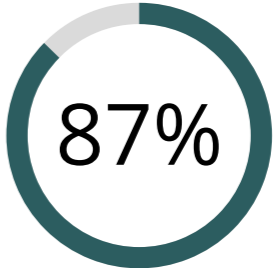
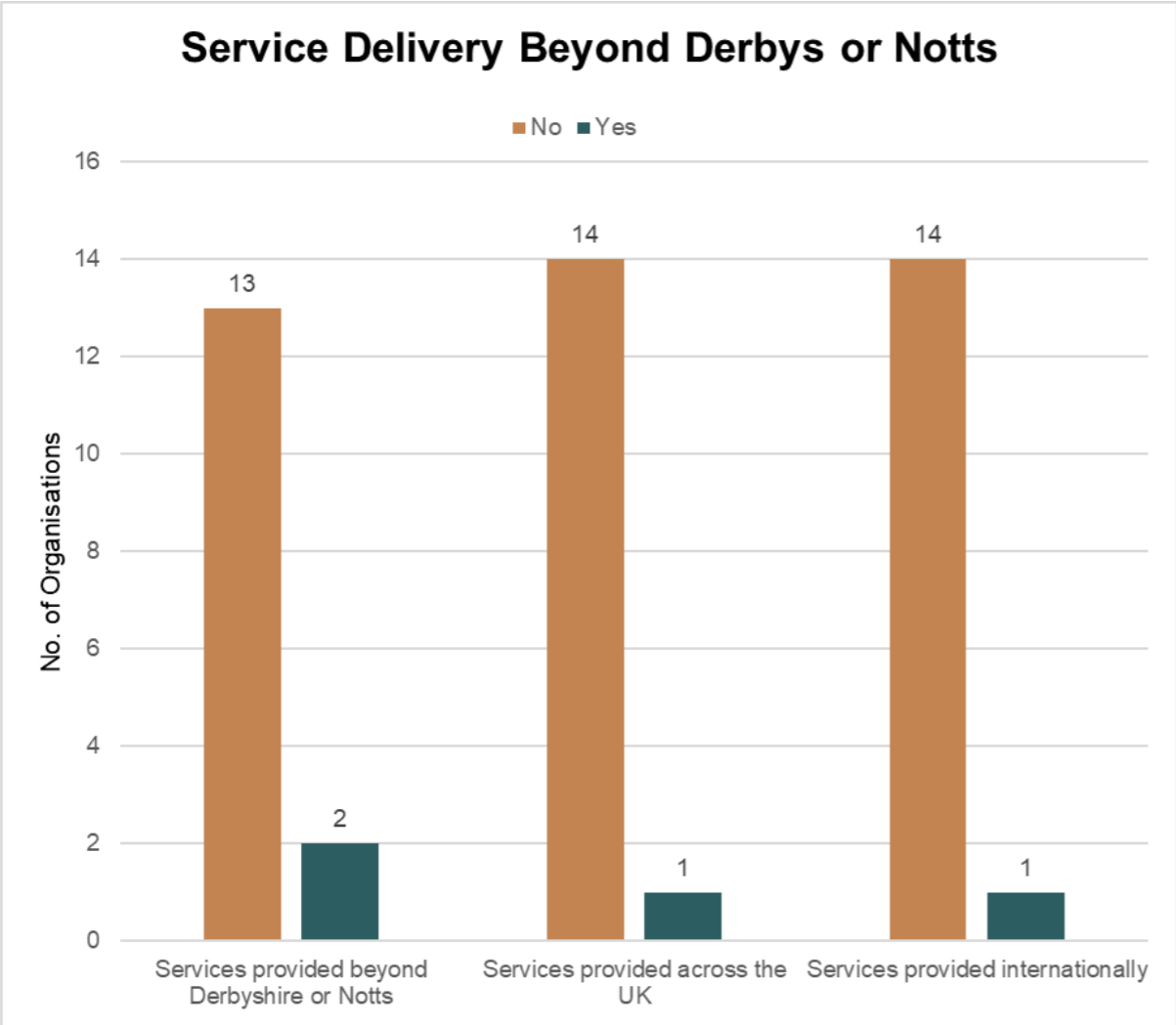


*organisations have been operating for over 20 years.*

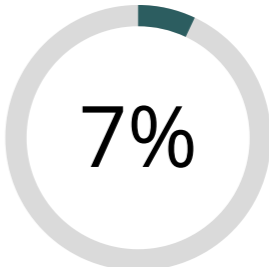


*organisations have been operating for less than 4 years.*

# PART ONE - ABOUT THE SECTOR



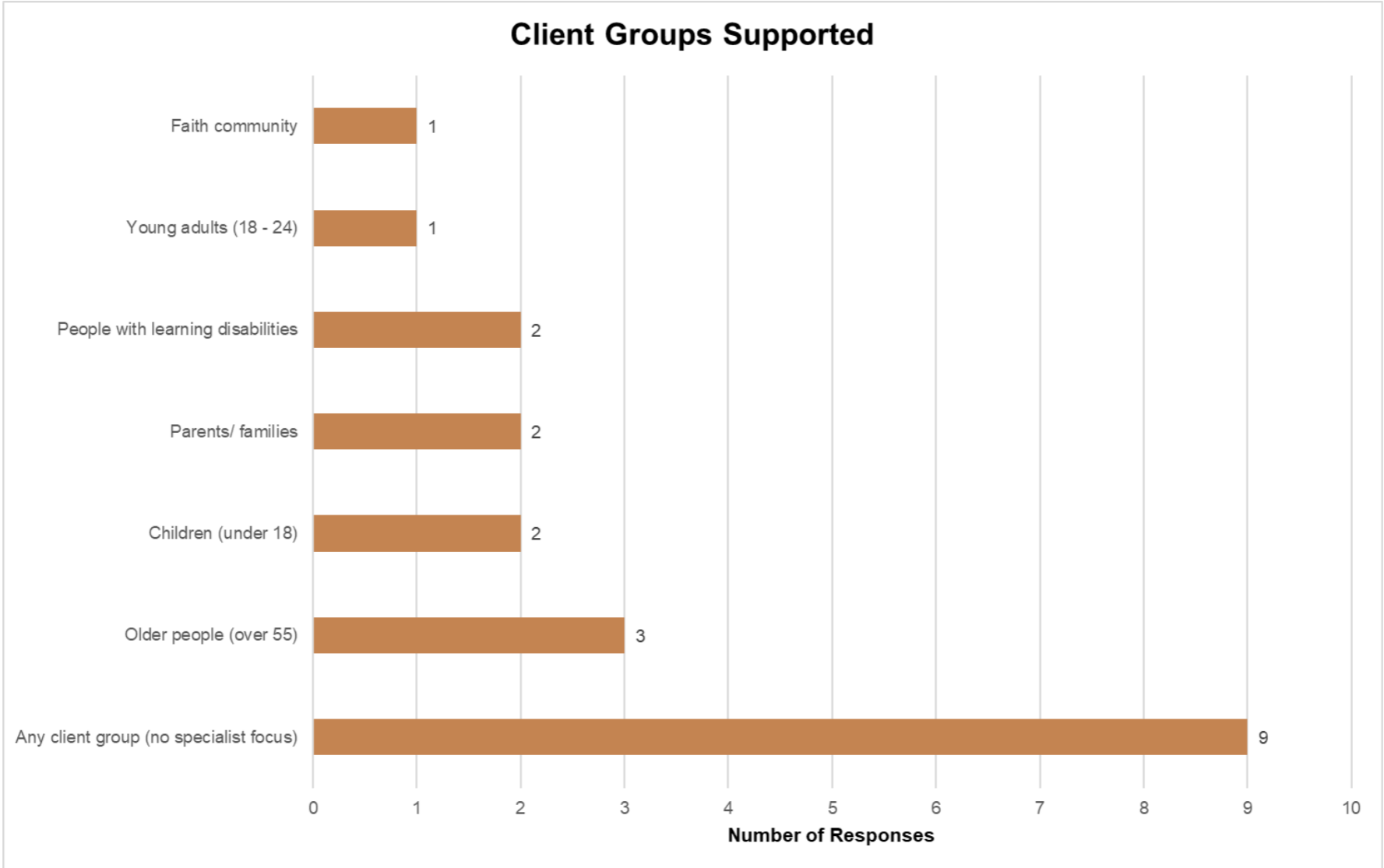
*organisations deliver solely across the Derbys/Notts area.*



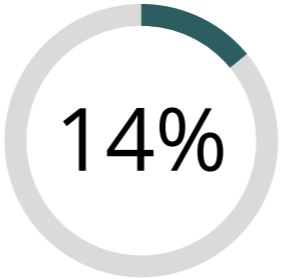
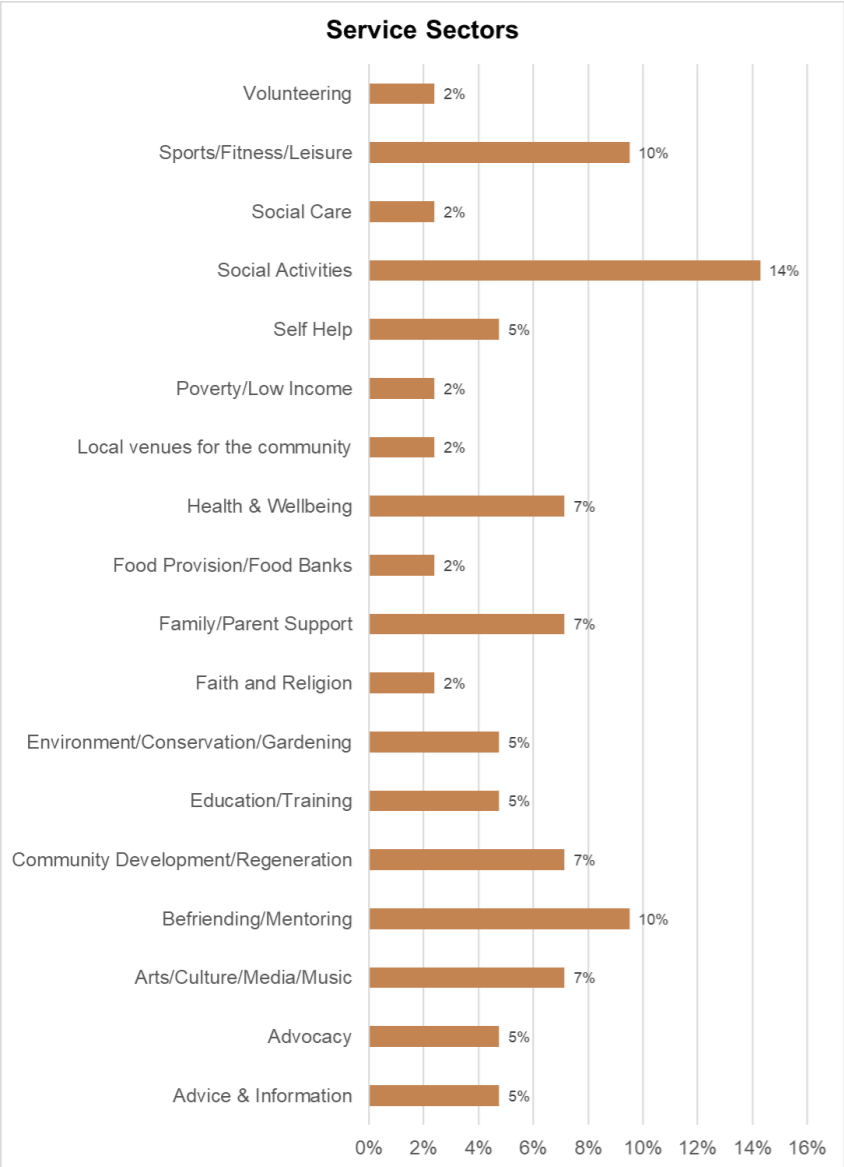
*organisations operate regionally.*



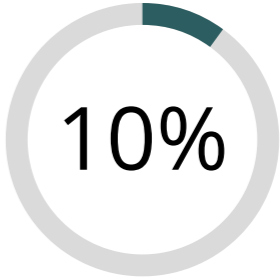
# PART ONE - ABOUT THE SECTOR



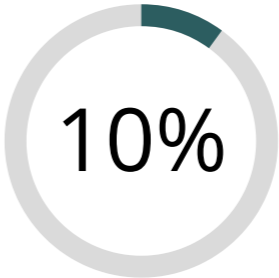
# PART ONE - ABOUT THE SECTOR



*of all services delivered fall within Social Activities.*

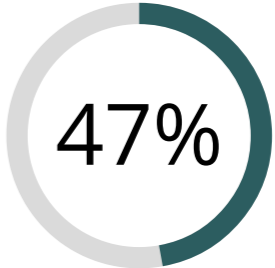
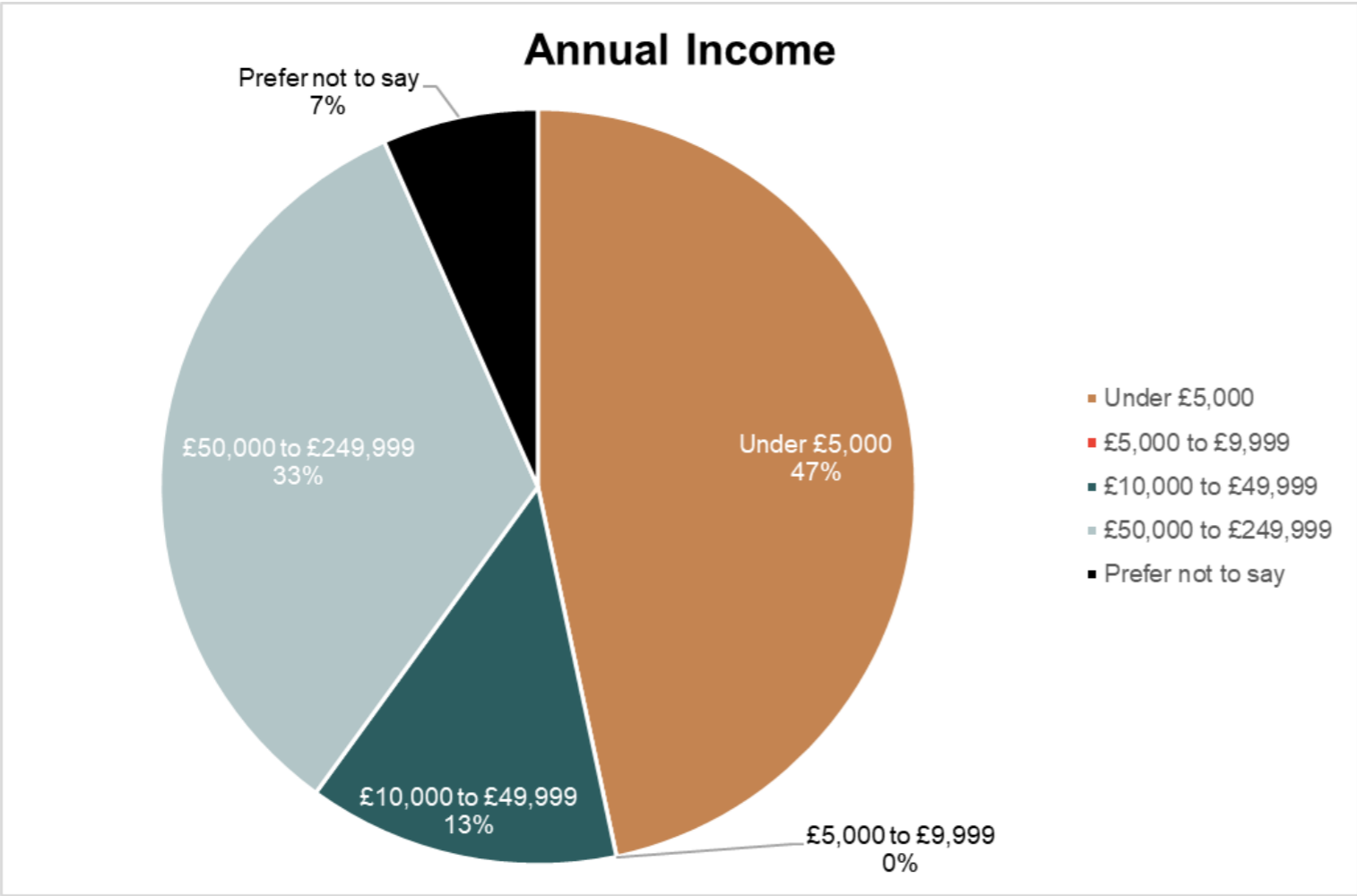


*of all service delivery falls within Befriending/Mentoring.*

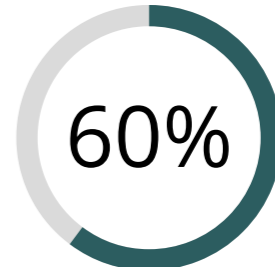


*of all services delivered fall within Sports/Fitness/Leisure.*

# PART ONE - ABOUT THE SECTOR



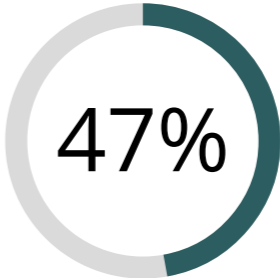
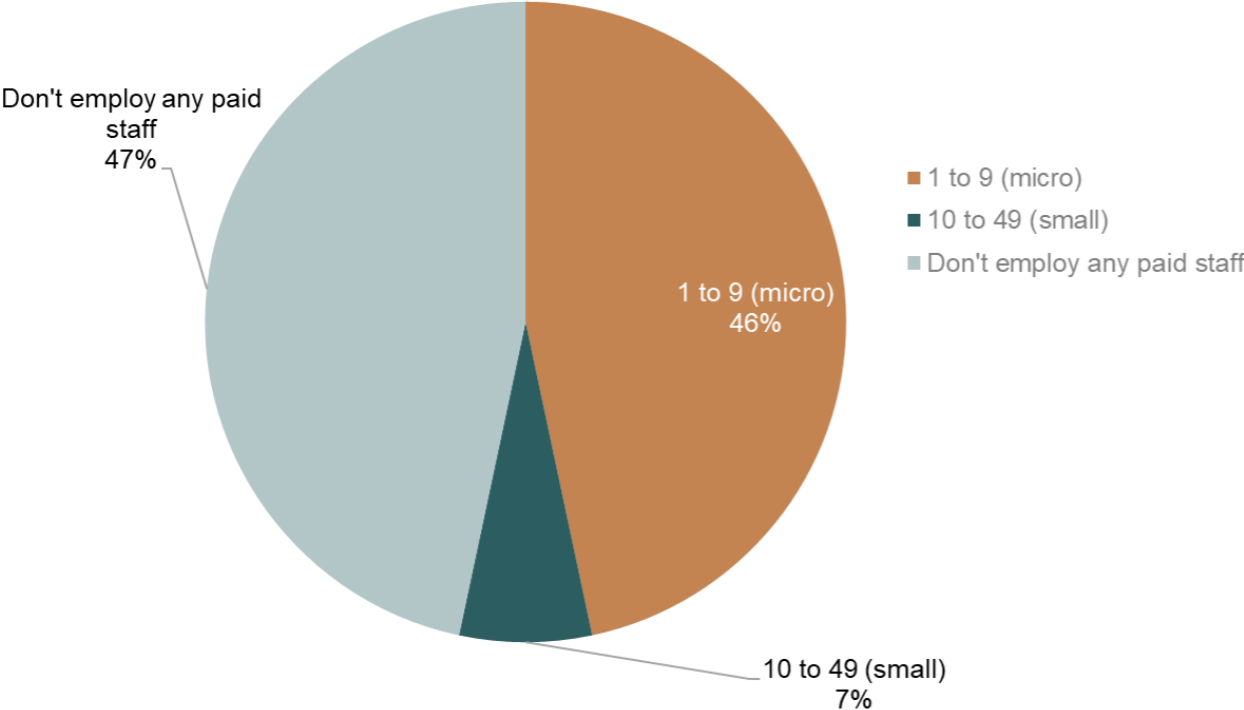
*annual income under  
£10,000.*



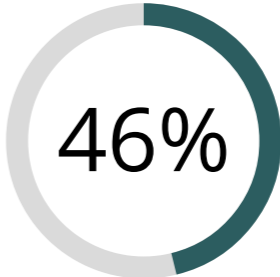
*annual income under  
£50,000.*

# PART ONE - ABOUT THE SECTOR

Number of Paid Staff

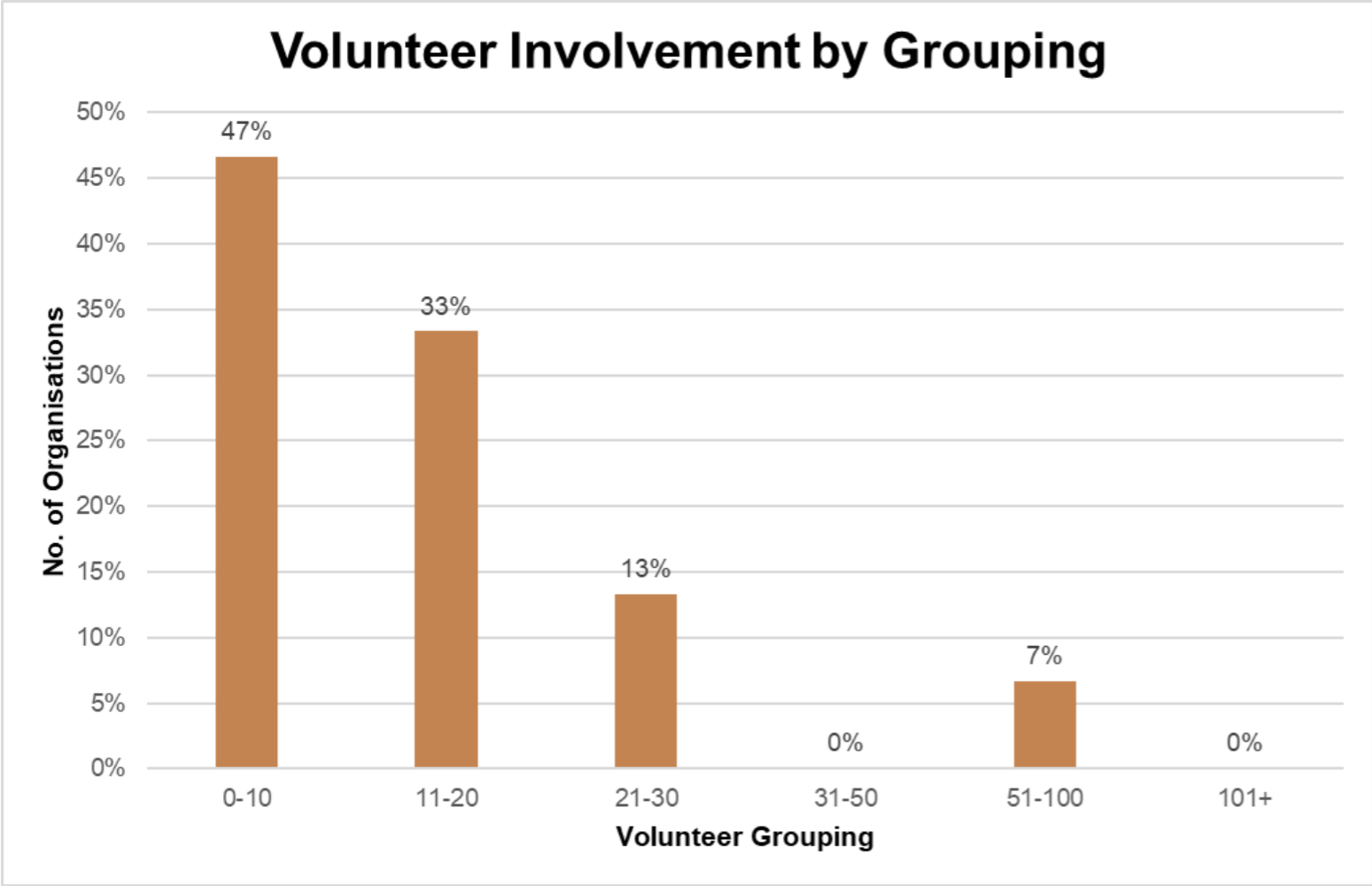


*organisations  
have no employed staff.*



*organisations  
have 1 - 9 paid staff.*

# PART ONE - ABOUT THE SECTOR



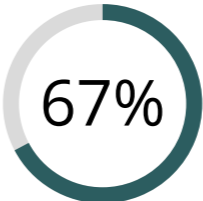
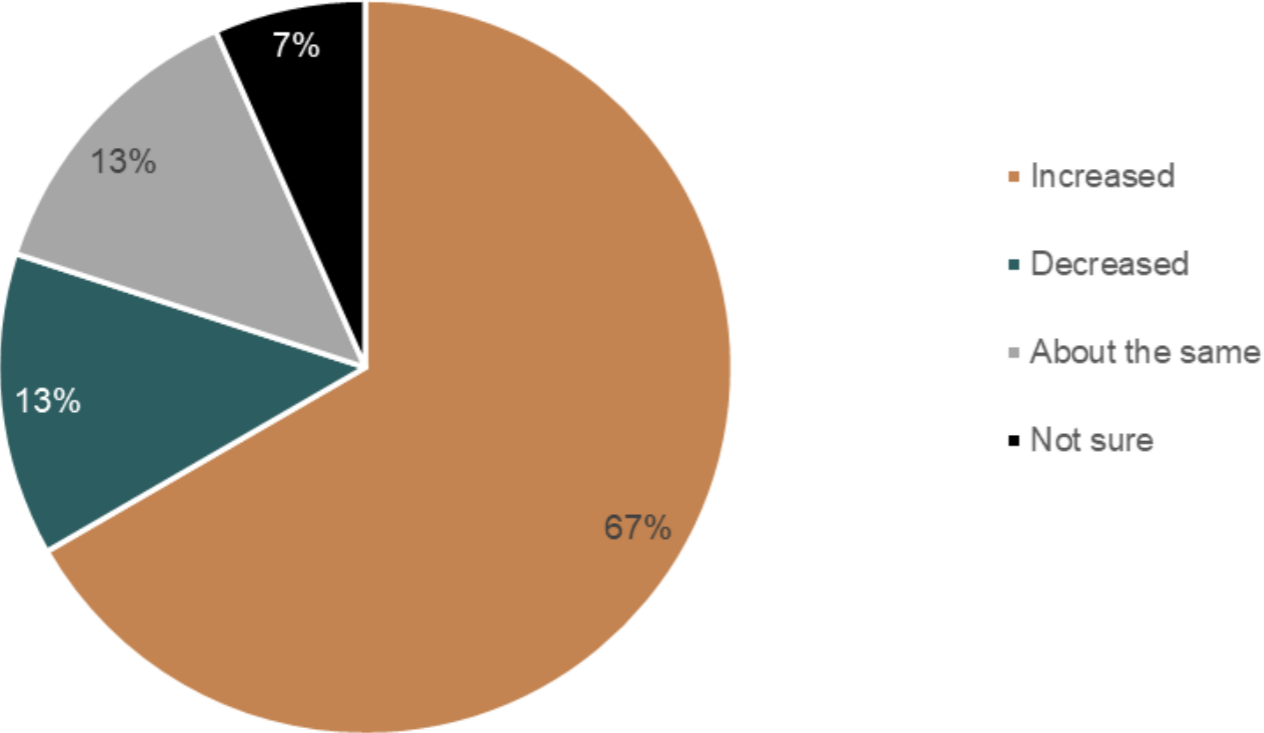
**7%**  
*organisations with 51+ volunteers involved.*

**93%**  
*organisations with 0-50 volunteers involved.*

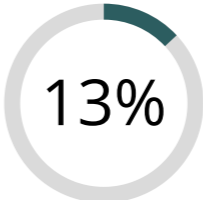
**✓** *50% of organisations located in Bolsover currently work with young volunteers age 16-18.*

# PART TWO- UNDERSTANDING CHANGE

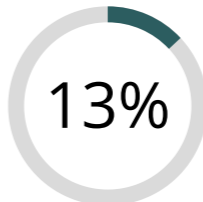
### Changes in Demand to Services



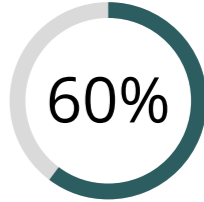
*organisations confirmed that demand for their services had increased.*



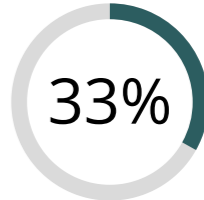
*organisations confirmed that demand for their services had decreased.*



*reported no change in demand for their services and 2% unsure.*



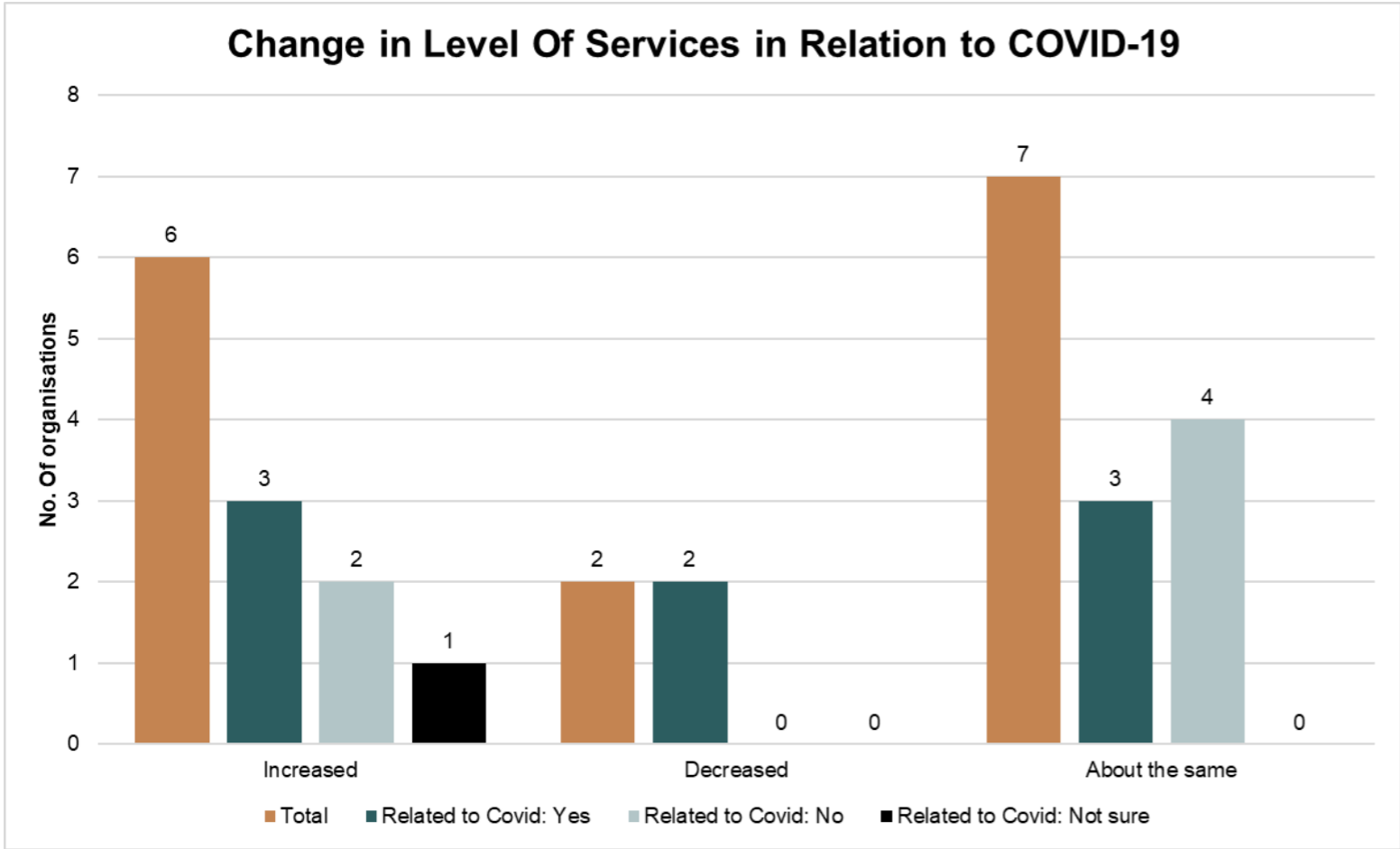
*organisations feel that demand has been affected by COVID-19.*



*organisations feel an increased in demand is due to COVID-19.*

# PART TWO- UNDERSTANDING CHANGE

**Change in Level Of Services in Relation to COVID-19**



**40%**

*organisations confirmed an increase in the level of services.*

**13%**

*organisations confirmed a decrease in the level of services.*

**47%**

*reported no change and 2% unsure.*

**53%**

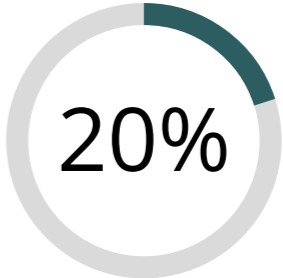
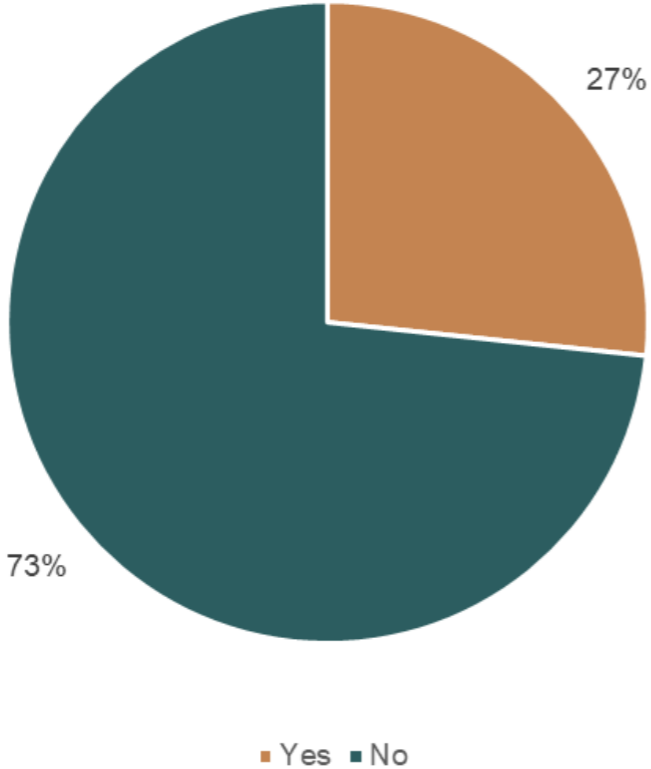
*organisations feel that service levels have been affected by COVID-19.*

**20%**

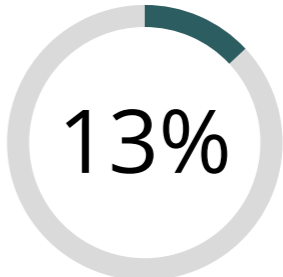
*organisations feel an increase in service levels is due to COVID-19.*

# PART TWO- UNDERSTANDING CHANGE

**Have Reassessed Organisational Aims and Service Delivery**



*of all organisations believe COVID-19 has influenced the need to change.*

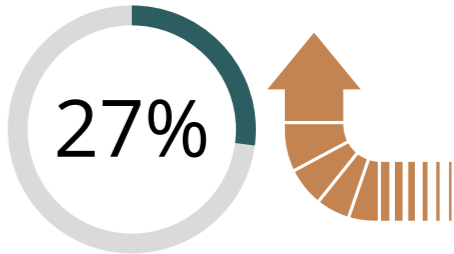
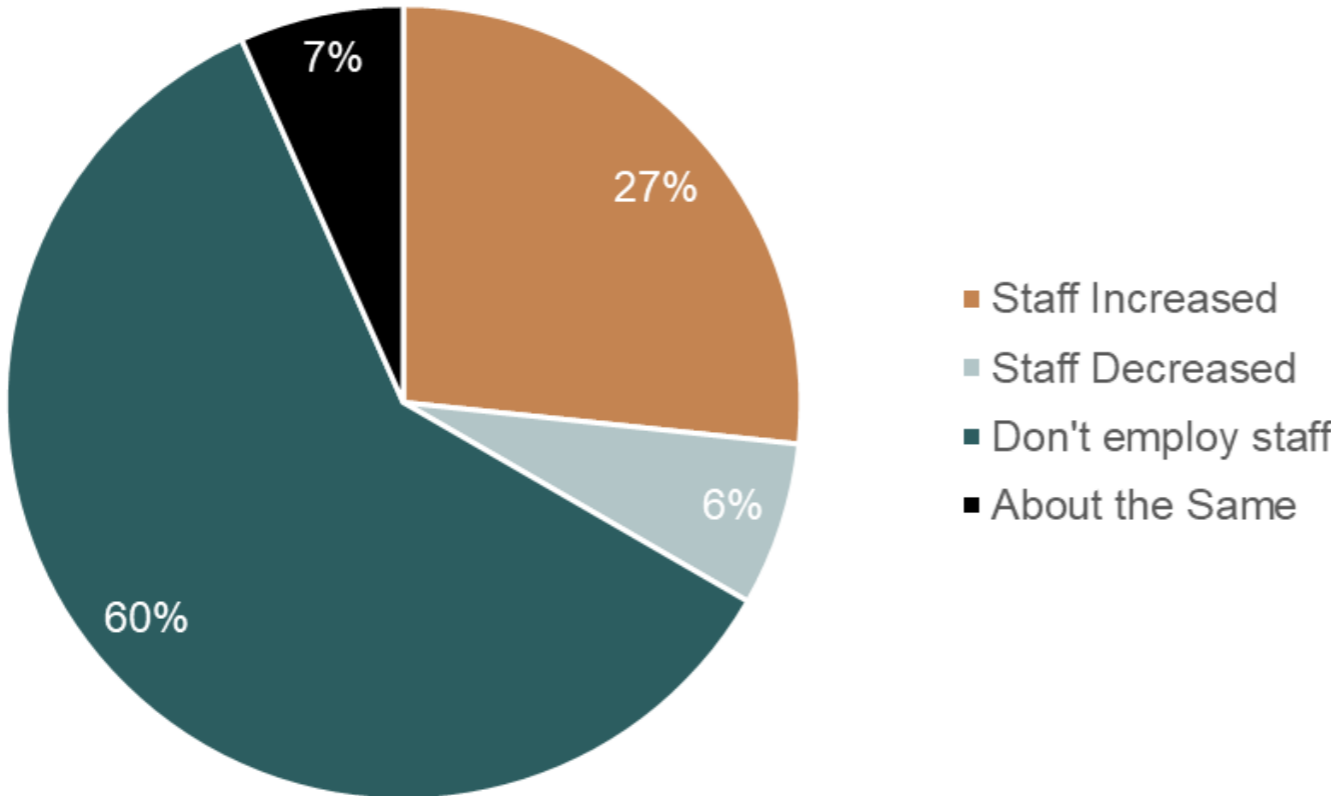


*of all organisations expect changes to be permanent.*



# PART TWO- UNDERSTANDING CHANGE

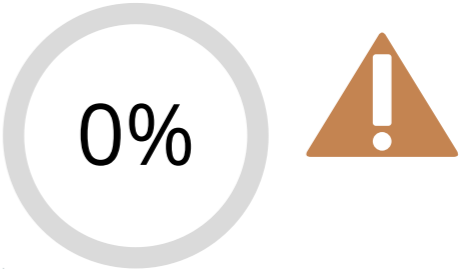
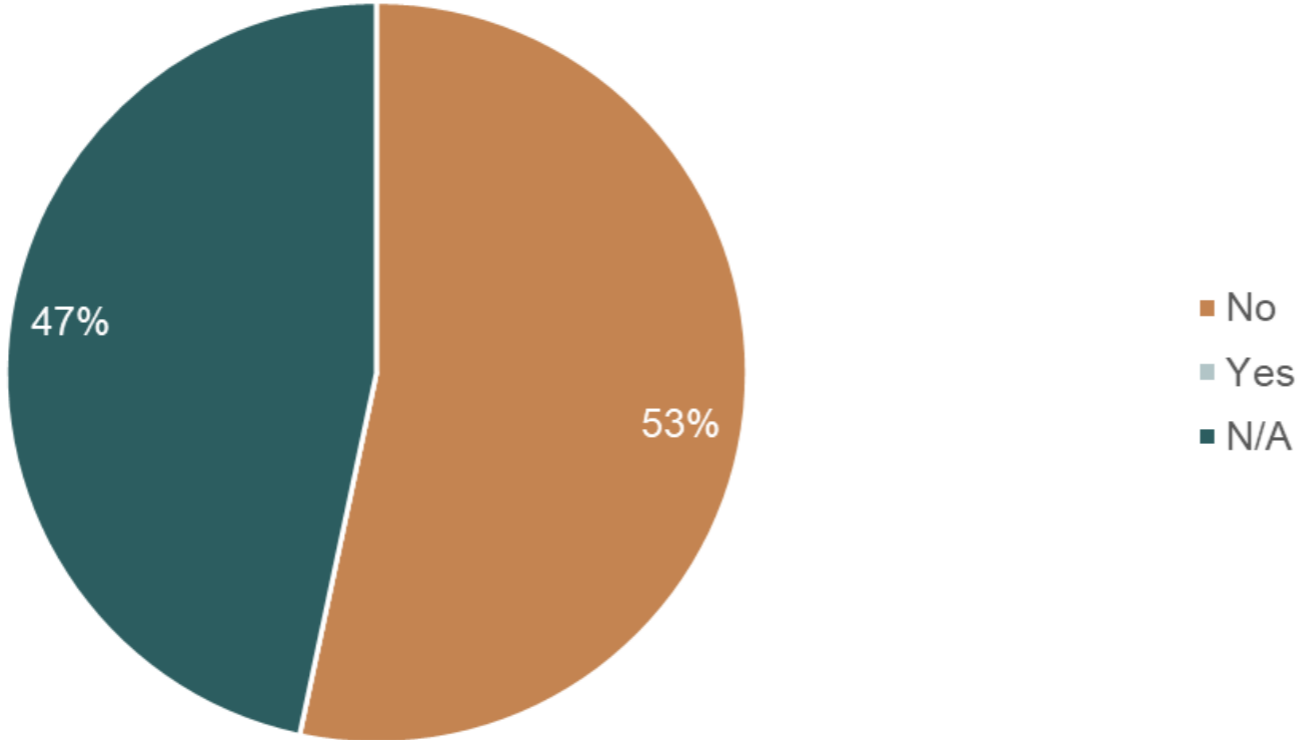
### Changes in Paid Employed Staff



*organisations have increased paid staff.*

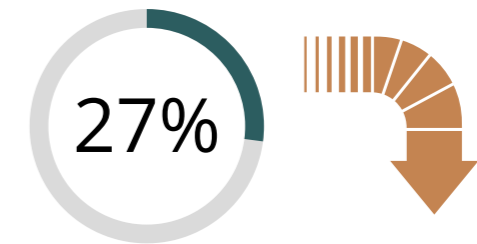
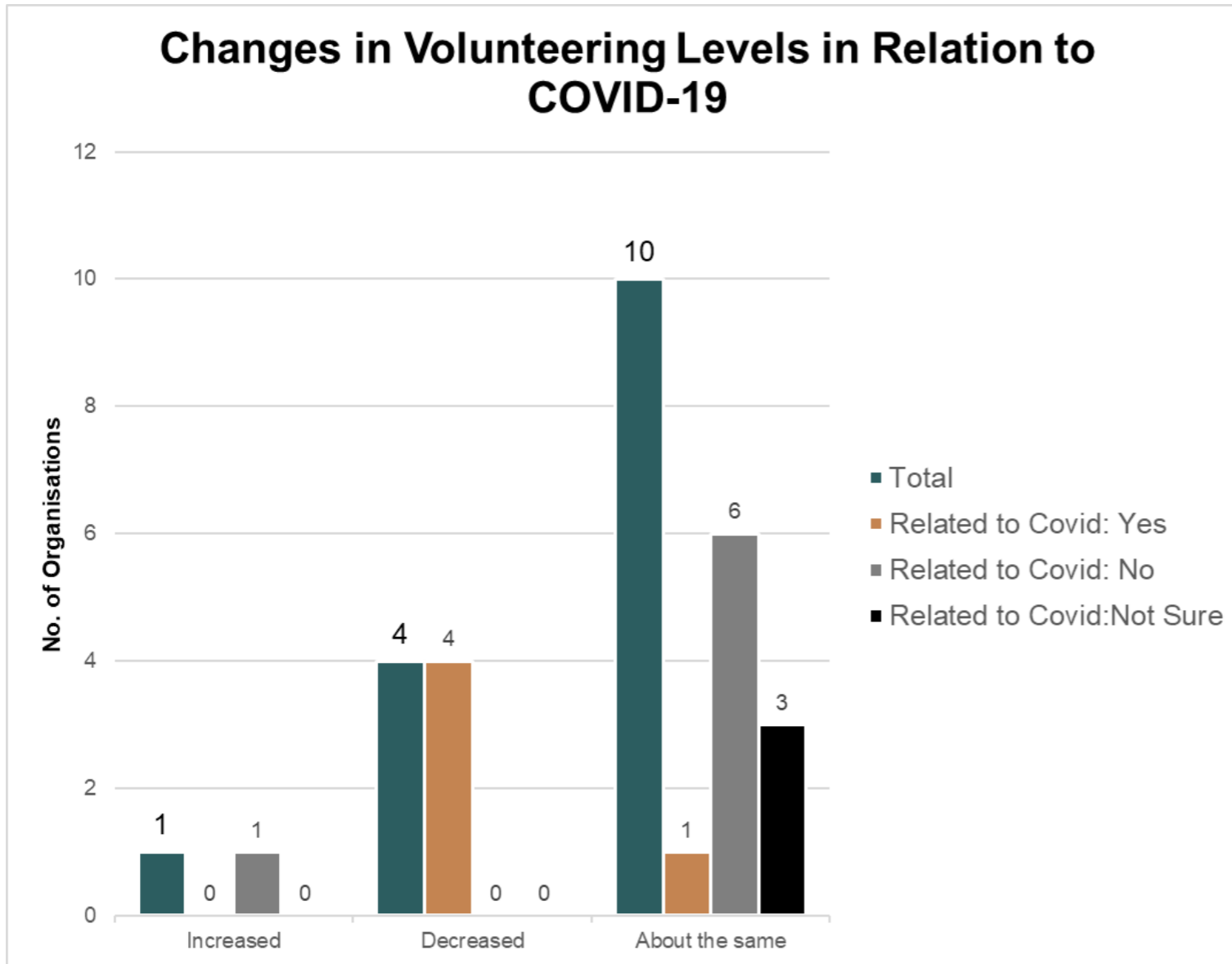
# PART TWO- UNDERSTANDING CHANGE

## Made Redundancies

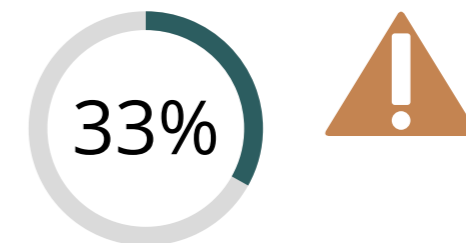


***organisations have had to make redundancies due to COVID-19.***

# PART TWO- UNDERSTANDING CHANGE

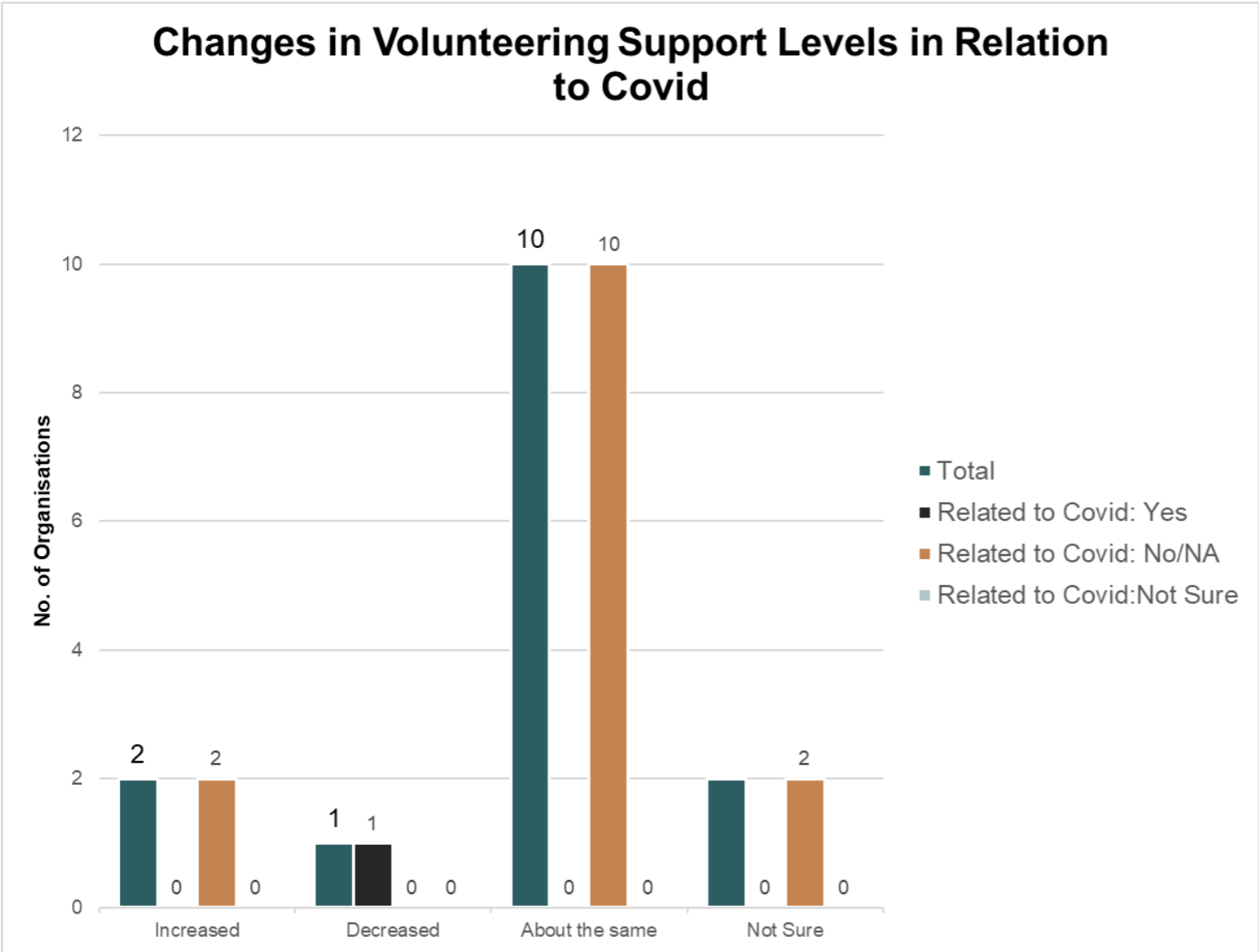


*reported a decrease in volunteers.*



*COVID-19 has affected volunteering levels*

# PART TWO- UNDERSTANDING CHANGE



# PART TWO- UNDERSTANDING CHANGE



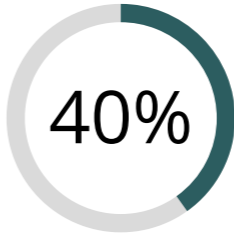
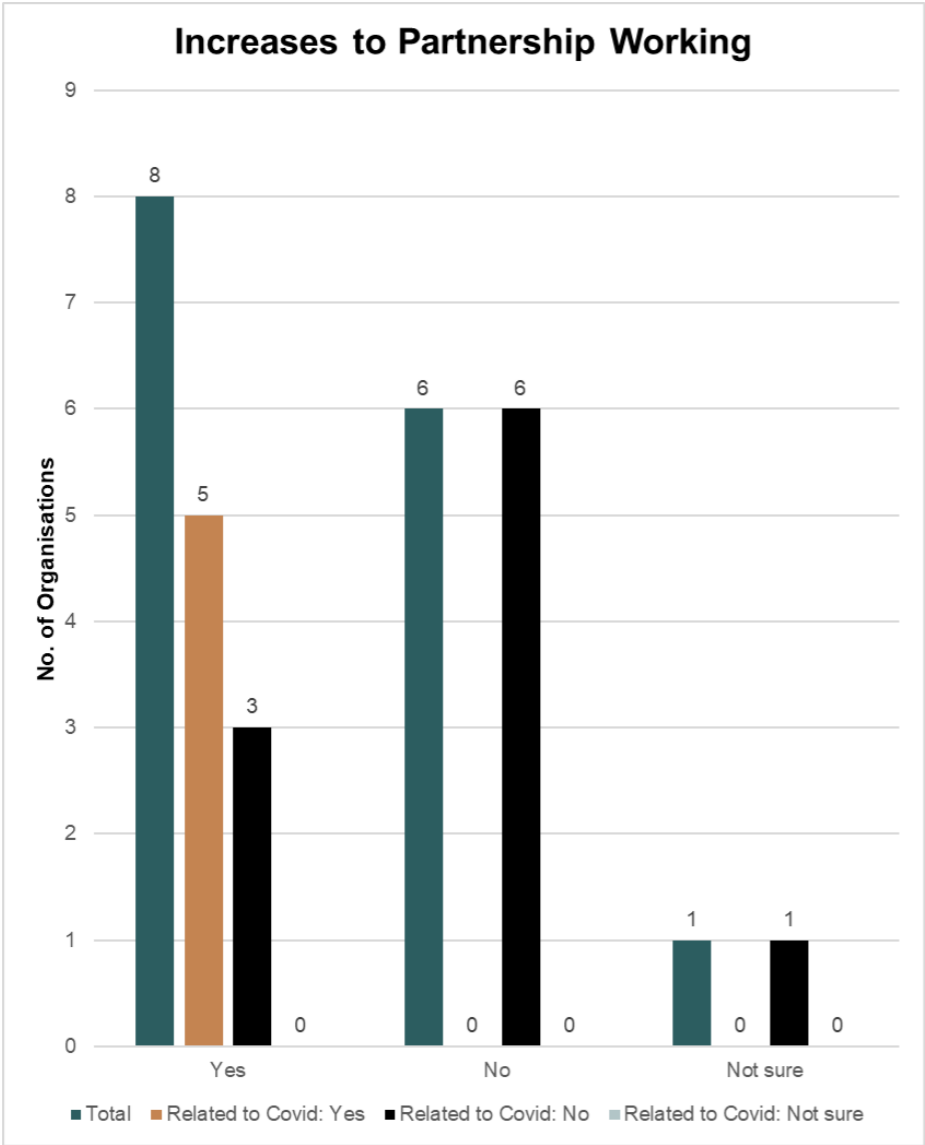
*How and why volunteer involvement and support has changed:*

## *COVID-19 Impact*

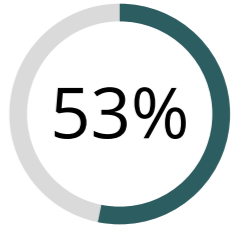
There are ongoing concerns relating to health and general caution of becoming active again. In addition, some volunteers have had to take on paid work outside of their charities or find alternative employment.

One organisation has now taken on a member of staff dedicated to recruiting and looking after volunteers.

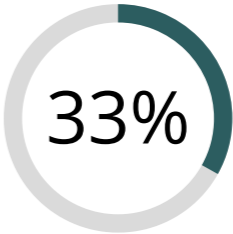
# PART TWO- UNDERSTANDING CHANGE



*sphere of partnership working has not increased.*



*sphere of partnership working has increased.*

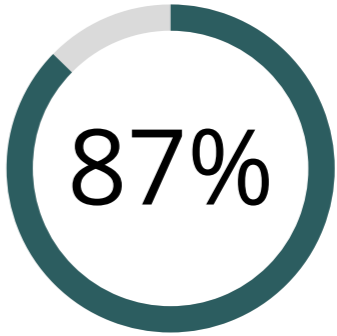
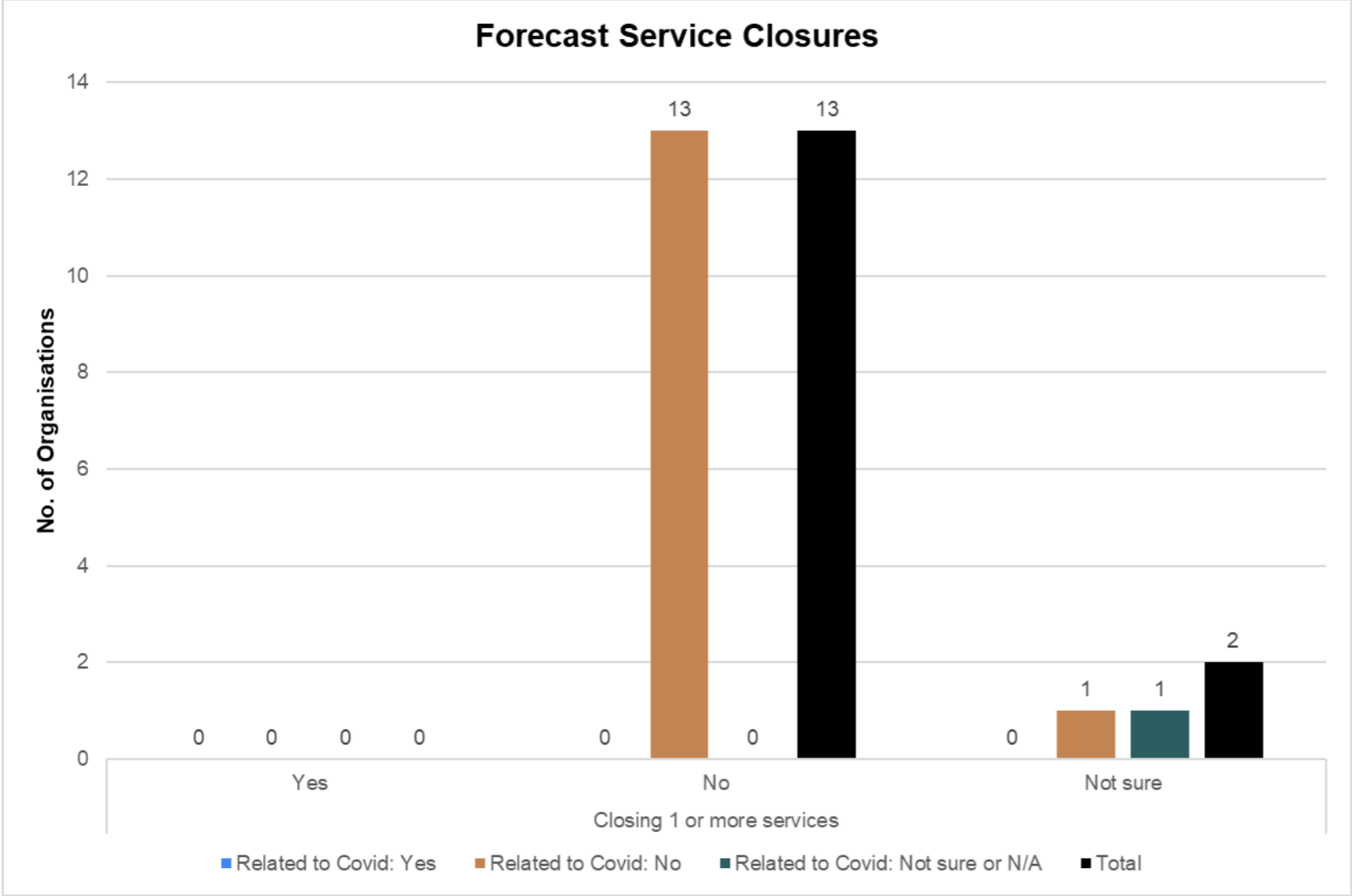


*partnership working affected by COVID-19*

# PART TWO- UNDERSTANDING CHANGE



# PART TWO- UNDERSTANDING CHANGE

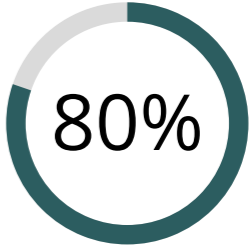
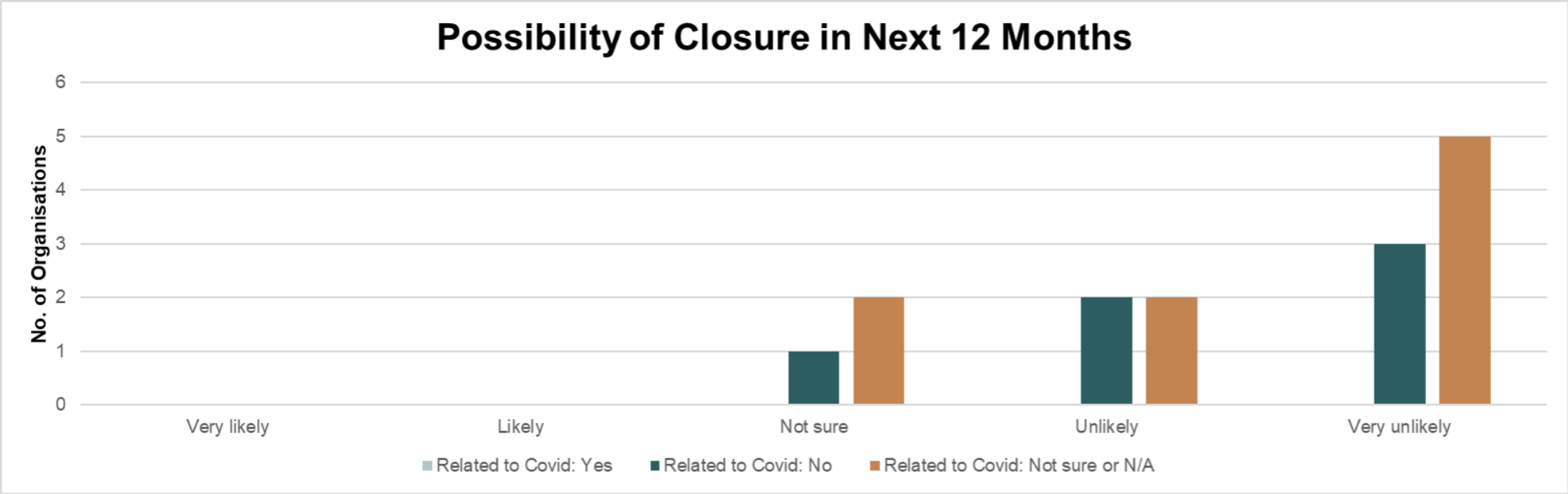


*are unlikely to close any services in the next 12 months.*



# PART TWO- UNDERSTANDING CHANGE

### Possibility of Closure in Next 12 Months



*are unlikely or very unlikely to close in the next 12 months.*

# PART TWO- UNDERSTANDING CHANGE

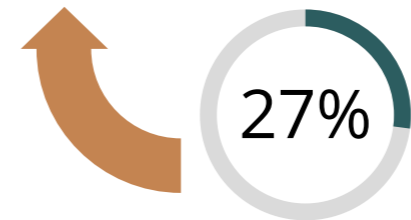
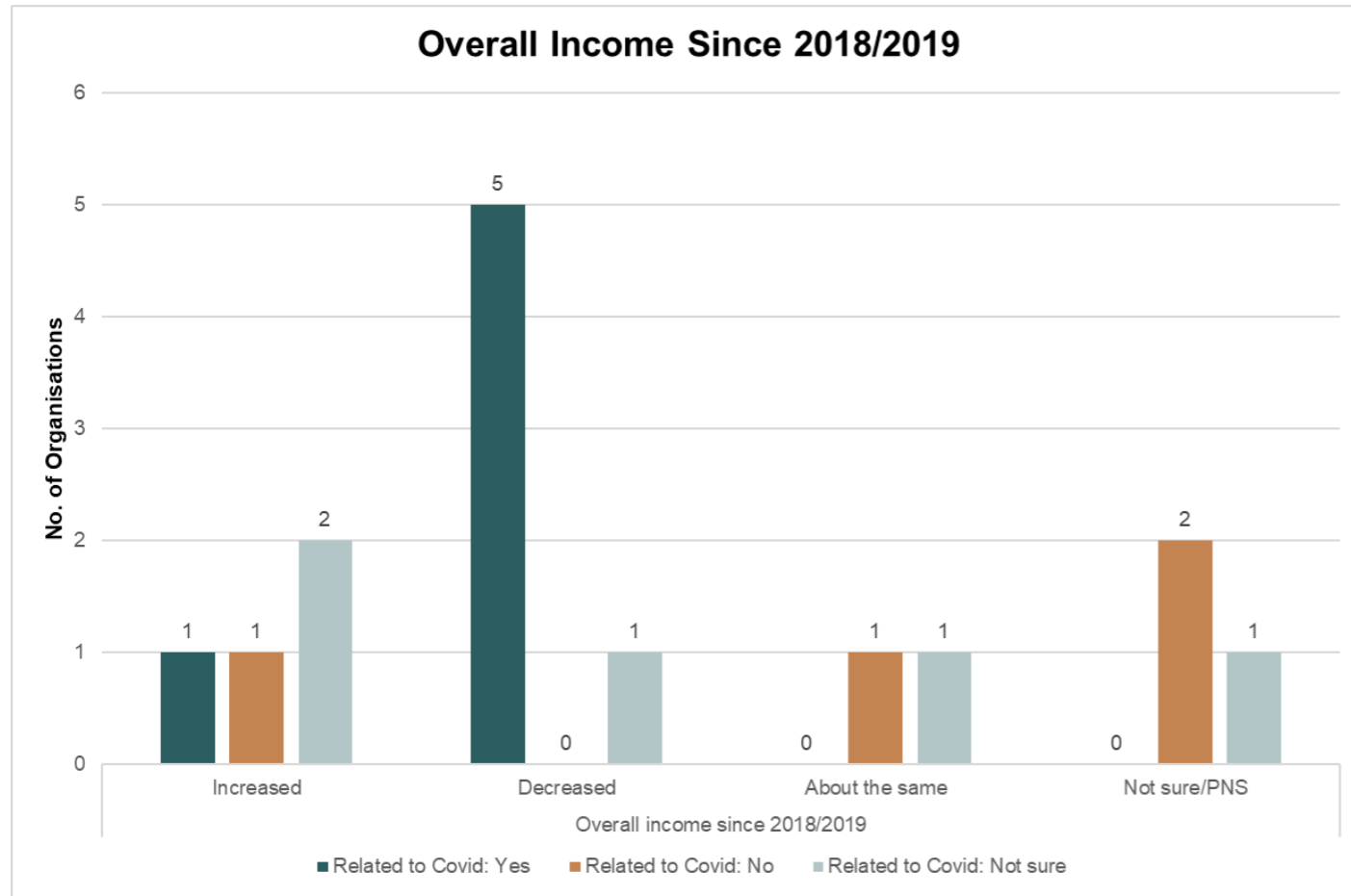


*How and why your service delivery has changed in the last two years, or is likely to change over the next 12 months?*

*"Having had to close for 8 months due to COVID-19 and the fact that we work with vulnerable clients, we feel that this has had two main effects on our organisation 1) Staff are so determined not to lose the service and 2) the importance of our club for members' mental health."*

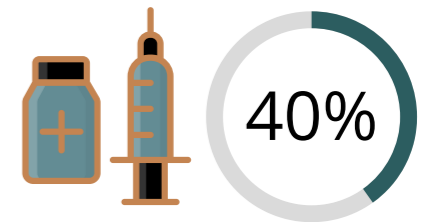
*"Like a lot of voluntary groups, COVID-19 has dramatically impacted negatively on our ability to fundraise. We provide defibrillators to communities and a typical install costs us over £1700, so you can see that the 2020-2021 income of just over £2700 meant we weren't able to fulfil many requests."*

# PART THREE- FINANCES & FUNDING

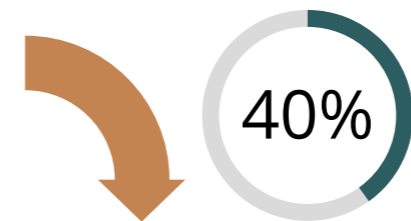


*overall income has increased since 2018/19.*

## DIRECT IMPACT OF COVID-19 ON INCOME LEVELS



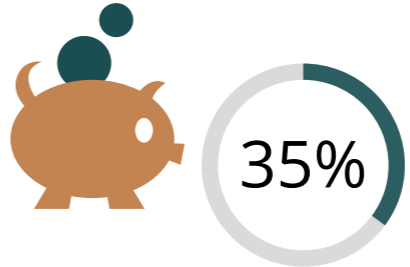
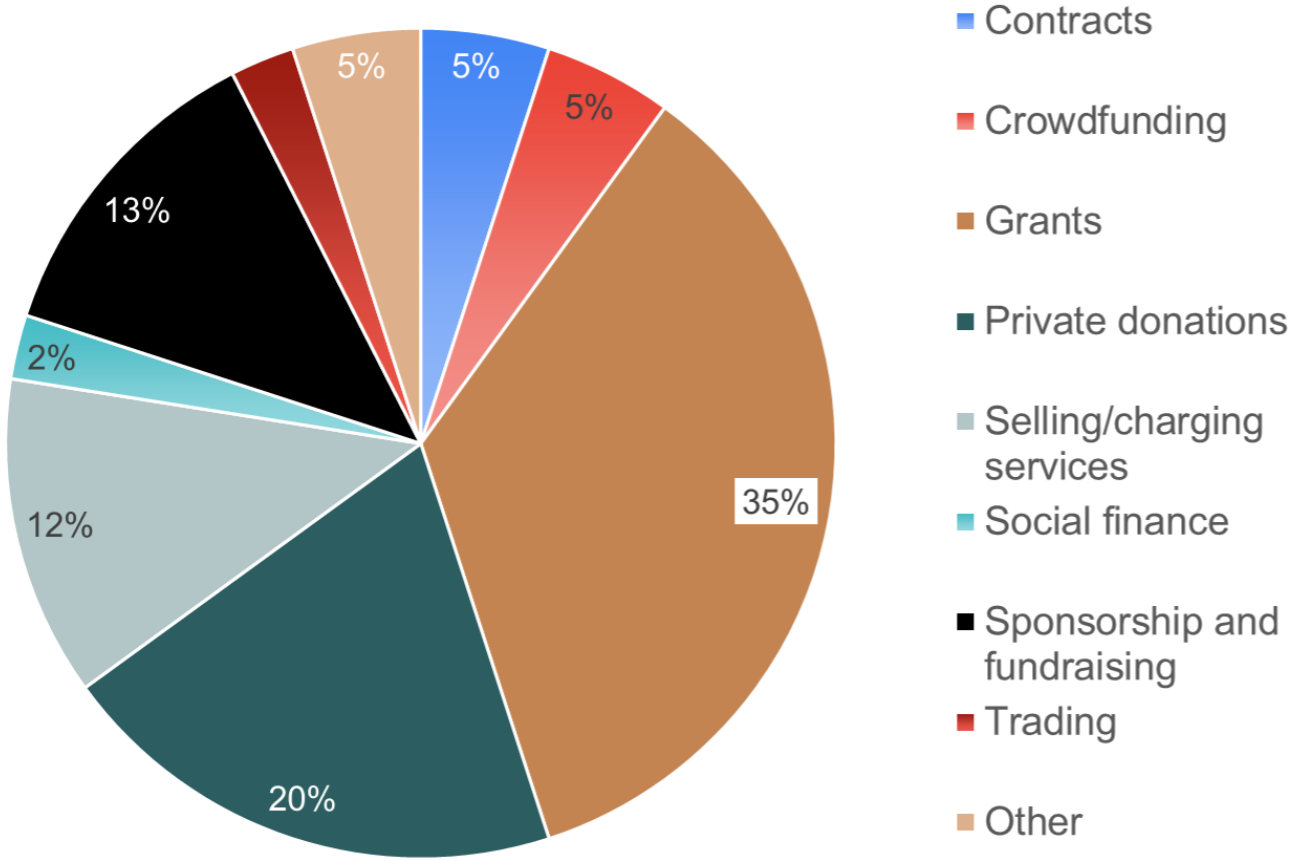
*reported that COVID-19 has had a direct impact on income levels, with the majority reporting it has directly caused an increase.*



*overall income has decreased since 2018/19.*

# PART THREE- FINANCES & FUNDING

Funding Received by Organisations in the Last Two Years



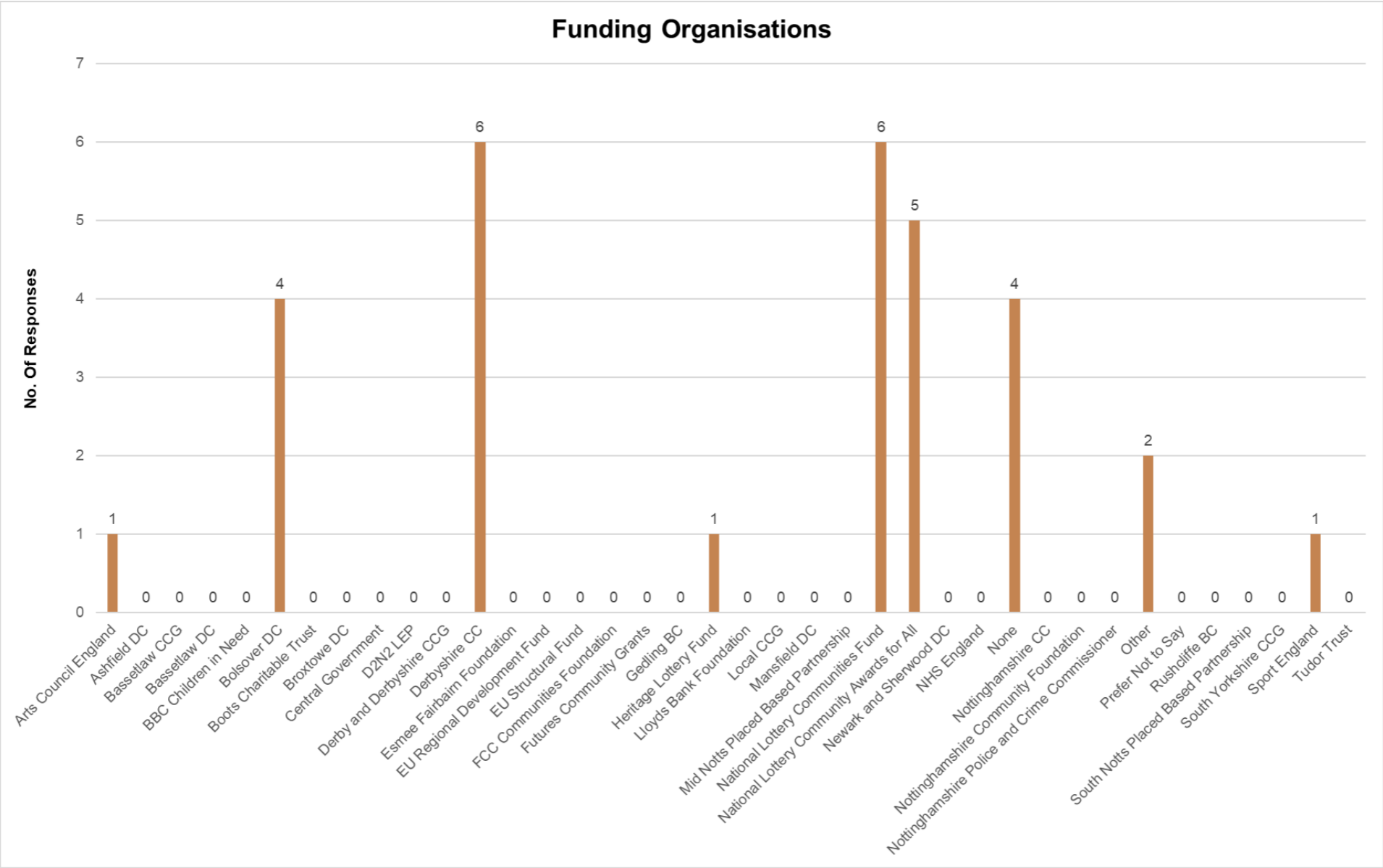
*funding grant related.*



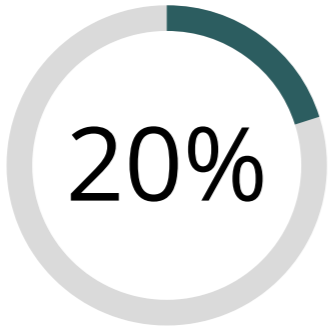
*funding from private donations.*

**13% of funding came from sponsorship & fundraising.**

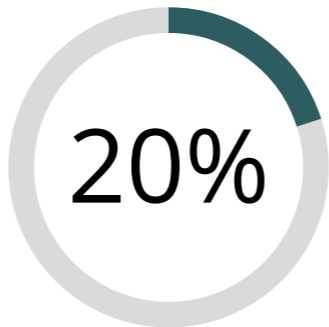
# PART THREE- FINANCES & FUNDING



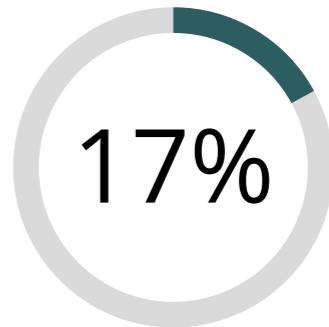
# PART THREE- FINANCES & FUNDING



*funding from National Lottery Community Fund.*



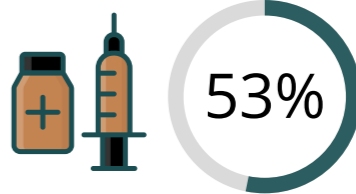
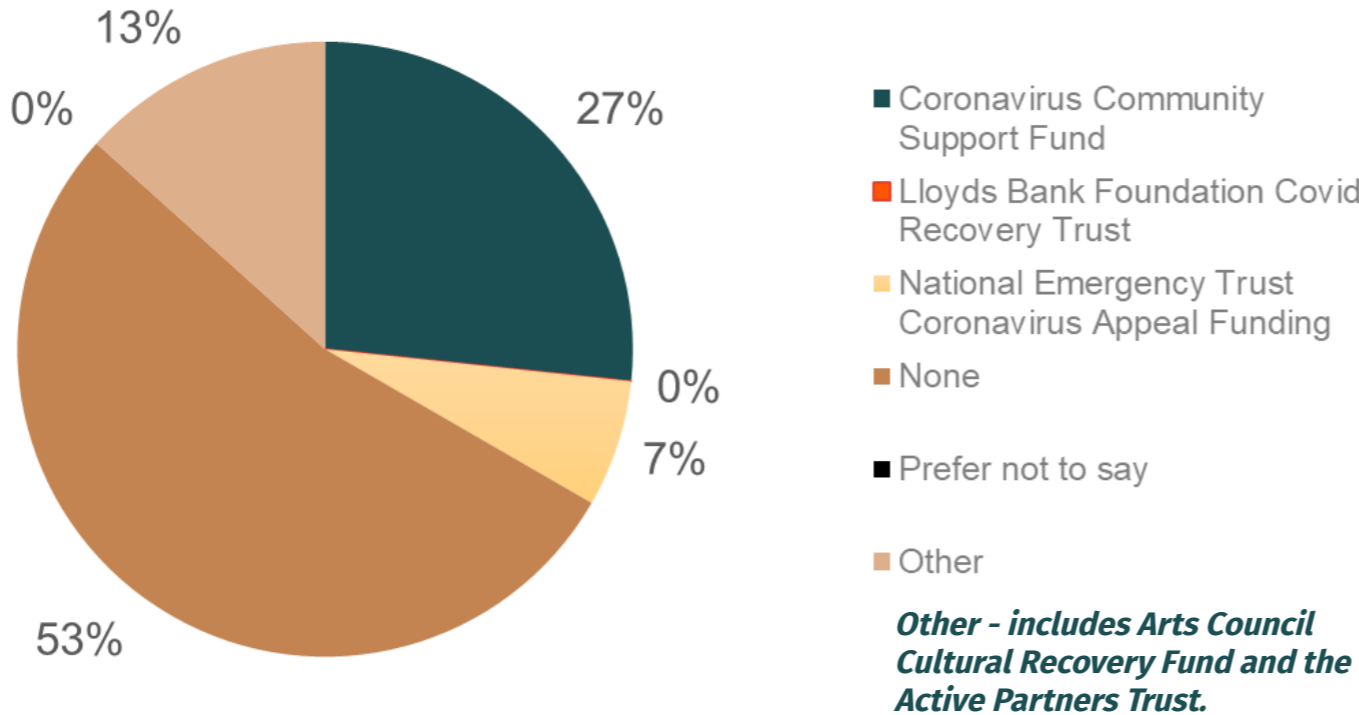
*funding from Derbyshire County Council.*



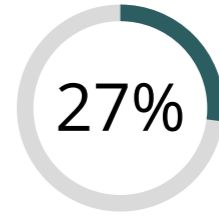
*funding from National Lottery Community Awards for All.*

# PART THREE- FINANCES & FUNDING

**COVID-19 Funding Sources**

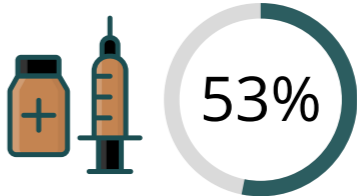
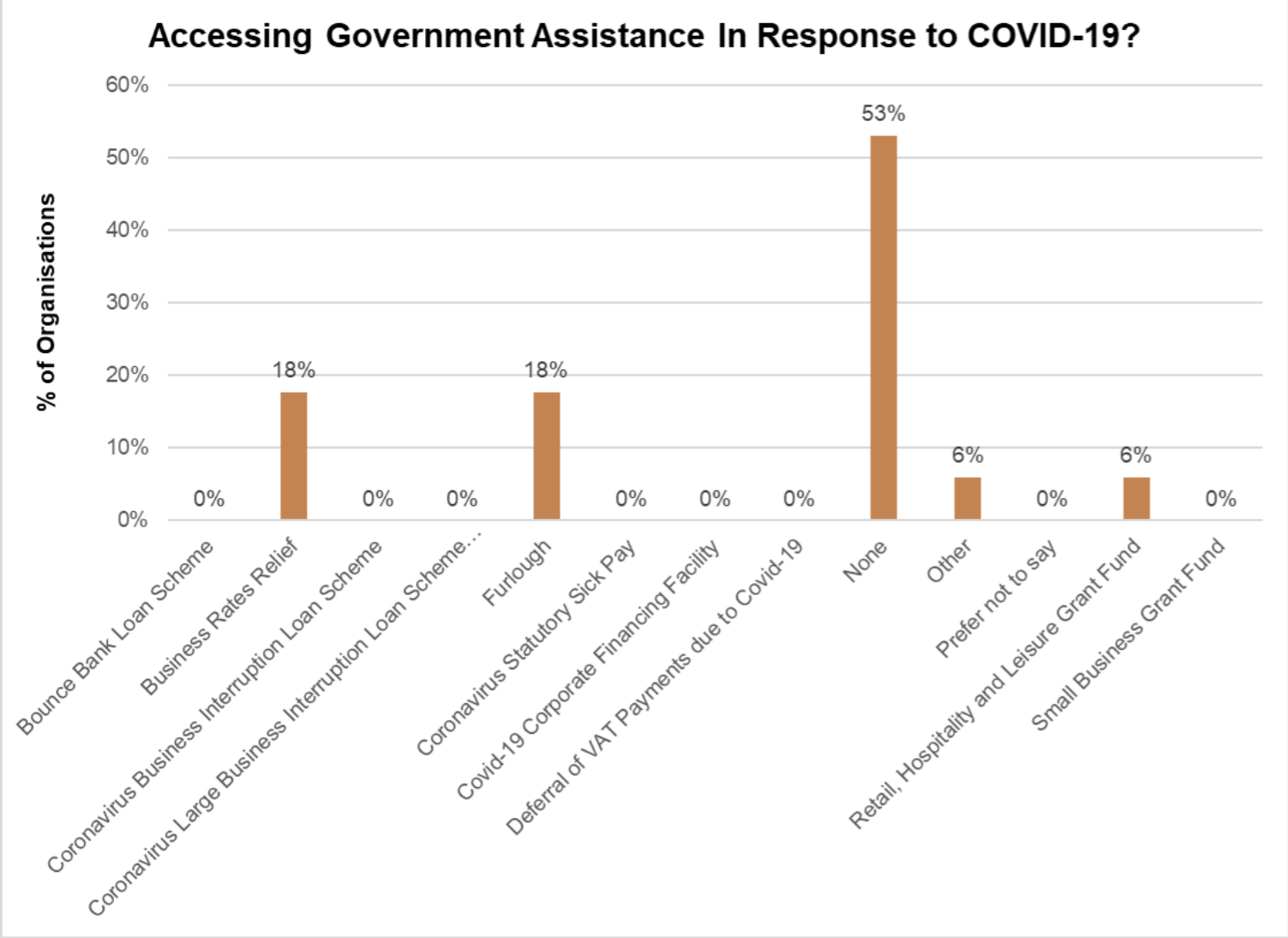


***NO COVID-19 related funding received.***

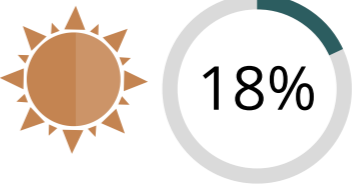


***received Coronavirus Community Support Funding, managed through the Lottery Community Fund.***

# PART THREE- FINANCES & FUNDING



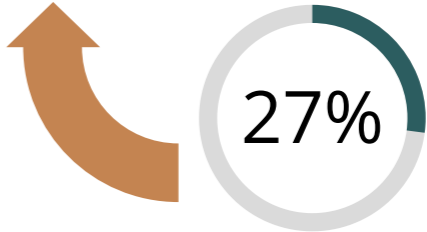
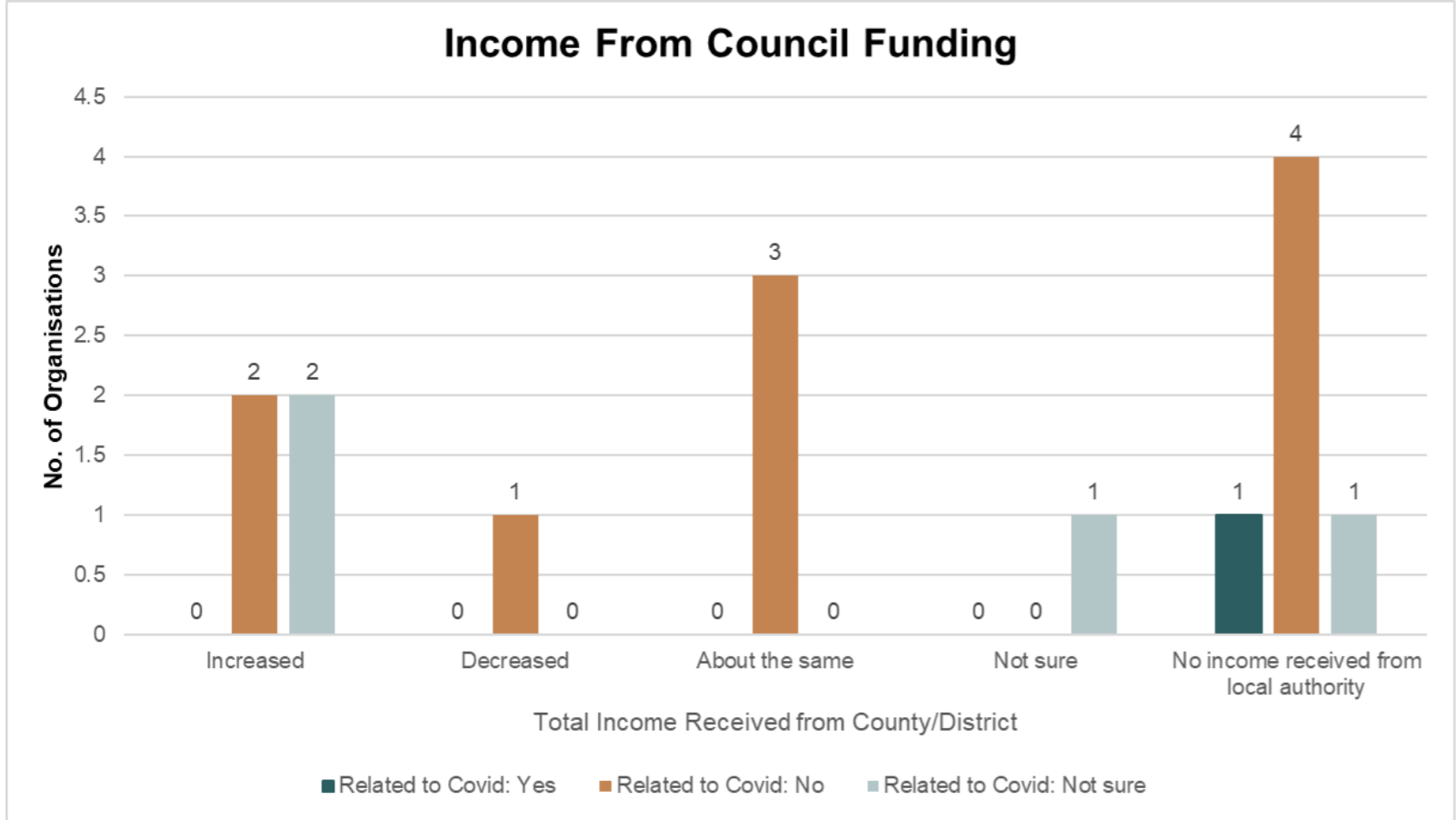
*NO COVID-19 related funding received from government.*



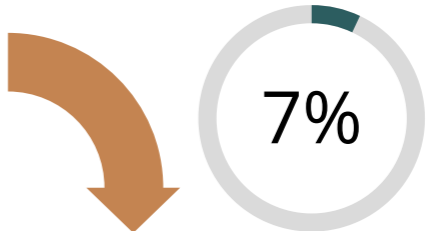
*benefitted from Furlough Support and Business Rates Relief.*



# PART THREE- FINANCES & FUNDING



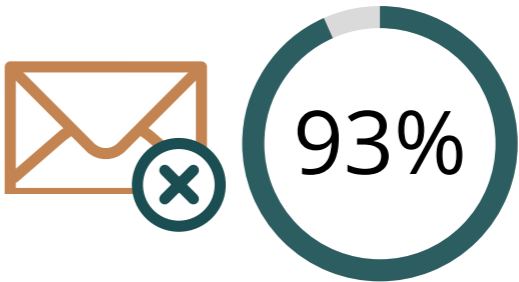
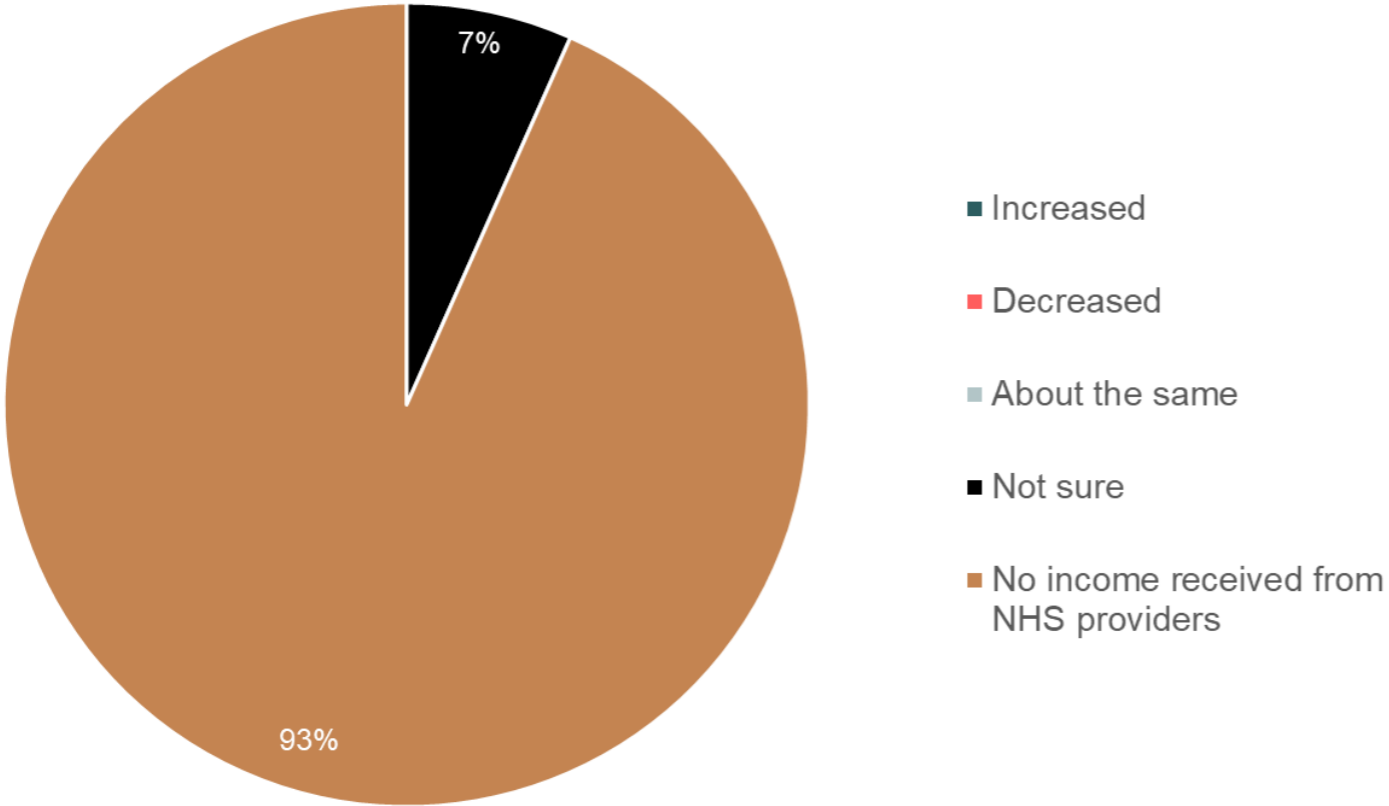
*overall income from council funding has increased over the last 2 years.*



*overall income from council funding has decreased over the last 2 years.*

# PART THREE- FINANCES & FUNDING

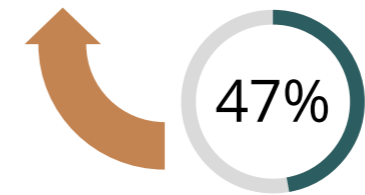
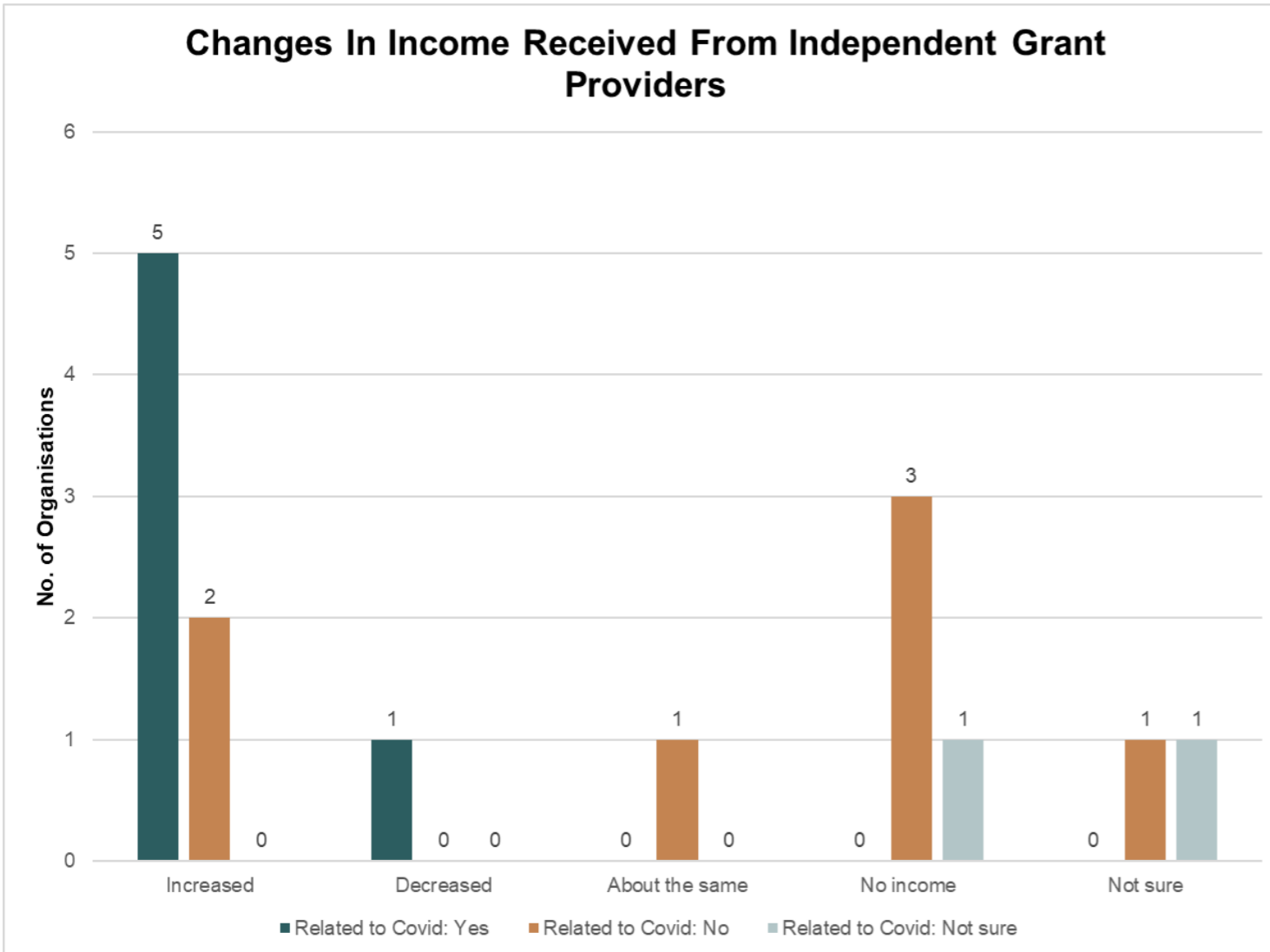
Changes in Income from NHS Providers



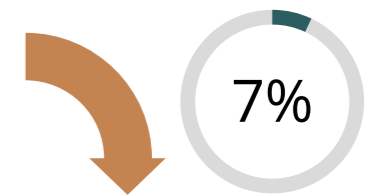
***no funding from NHS Providers in the last 2 years.***

# PART THREE- FINANCES & FUNDING

**Changes In Income Received From Independent Grant Providers**



*overall income from grant provider funding has increased over the last 2 years.*

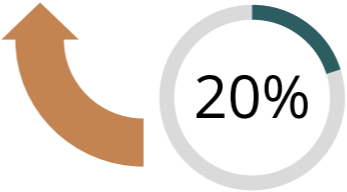
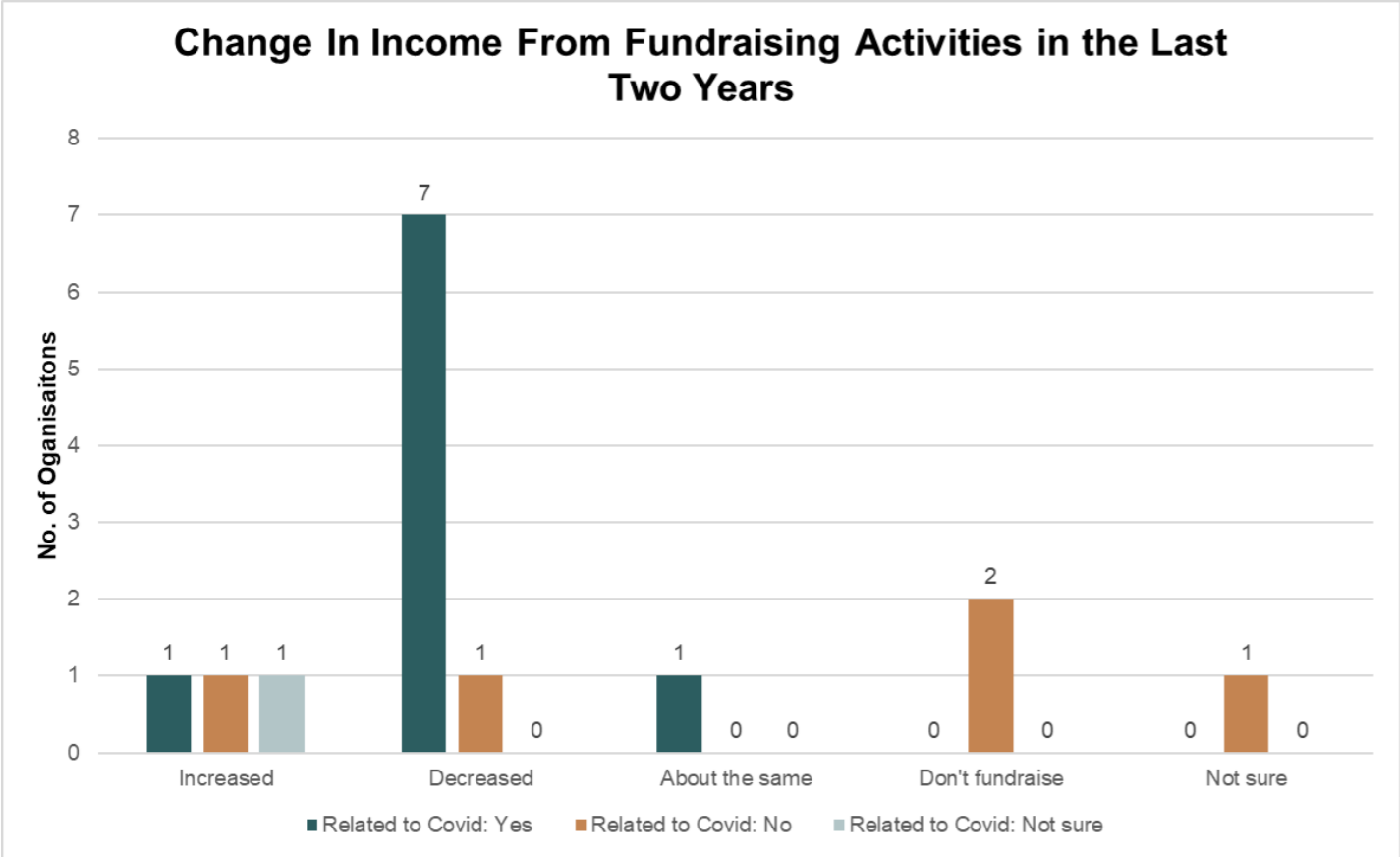


*overall income from grant provider funding has decreased over the last 2 years.*

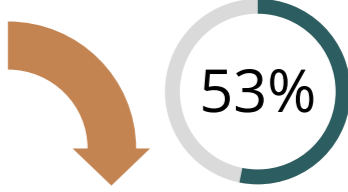


*no income from grant providers over the last 2 years.*

# PART THREE- FINANCES & FUNDING



*overall income from donations and fundraising has increased over the last 2 years.*

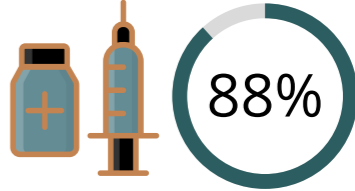


*overall income from donations and fundraising has decreased over the last 2 years.*

### DIRECT IMPACT OF COVID-19 ON INCOME LEVELS



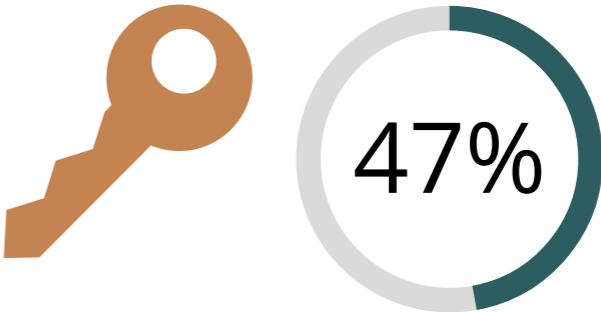
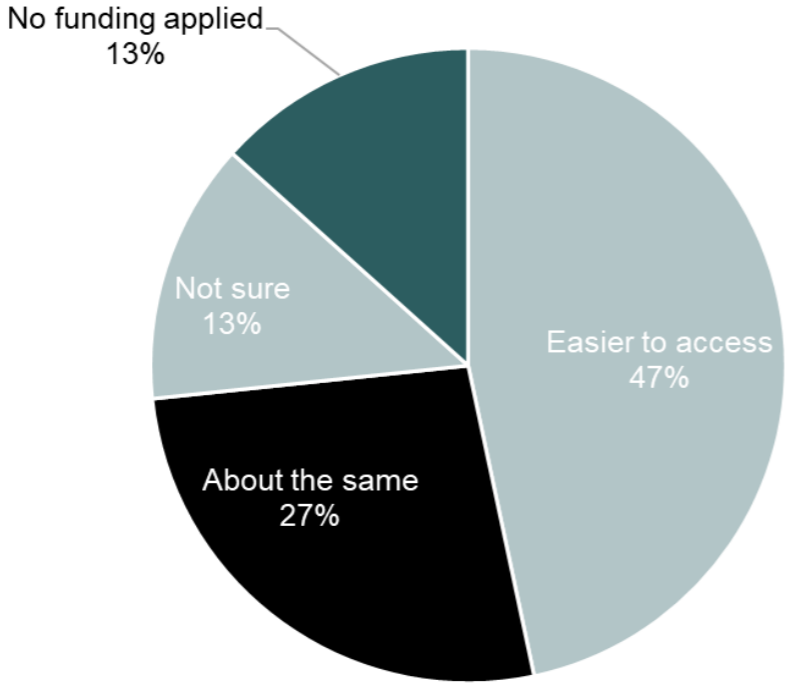
*do not fundraise.*



*who reported a decrease in income from donations and fundraising said it was directly linked to COVID-19.*

# PART THREE- FINANCES & FUNDING

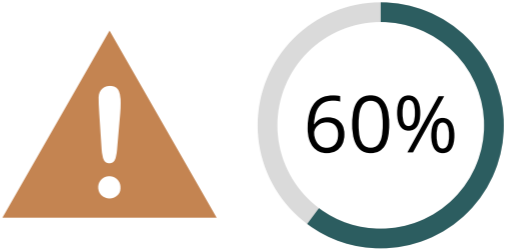
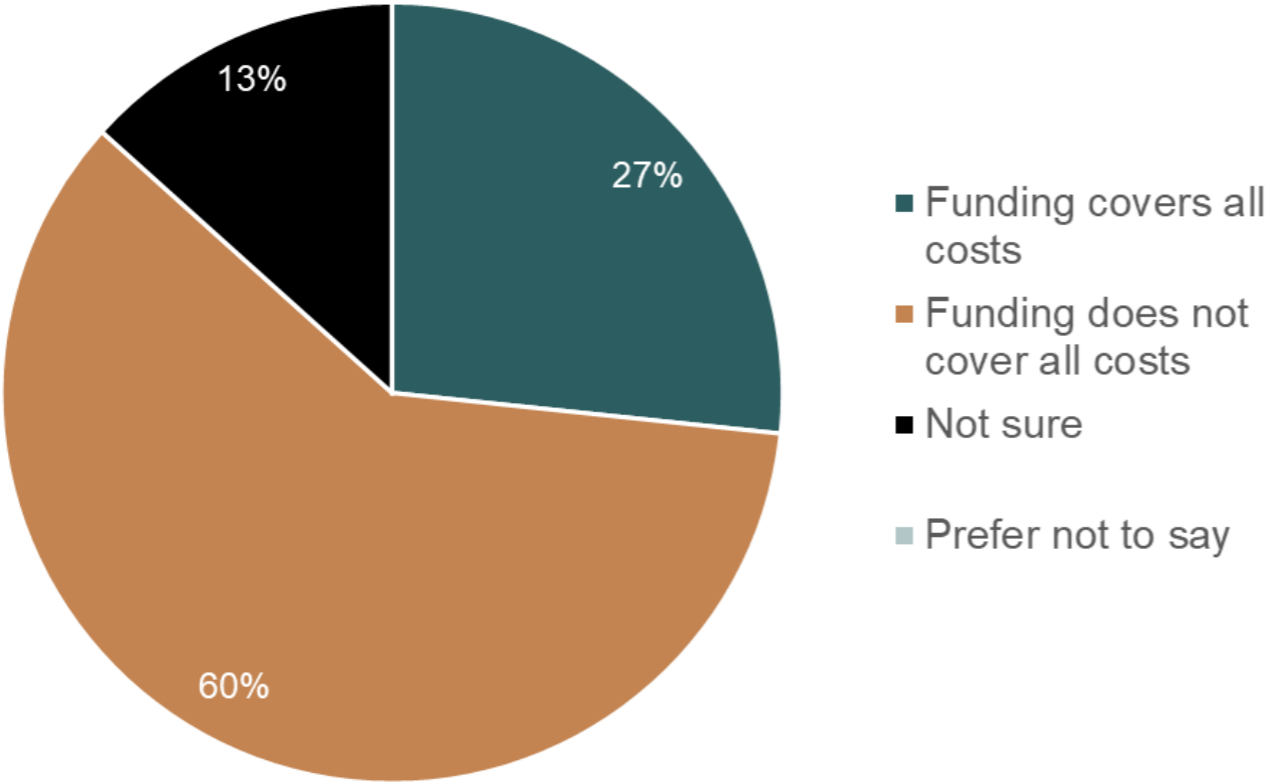
**Experience of Applying for Funding in the Last Two Years**



***found it easier to access funds over the last 2 years.***

# PART THREE- FINANCES & FUNDING

Funding vs Operational Costs

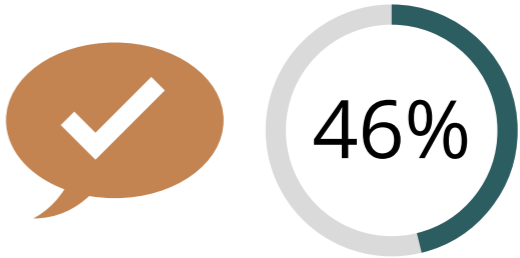
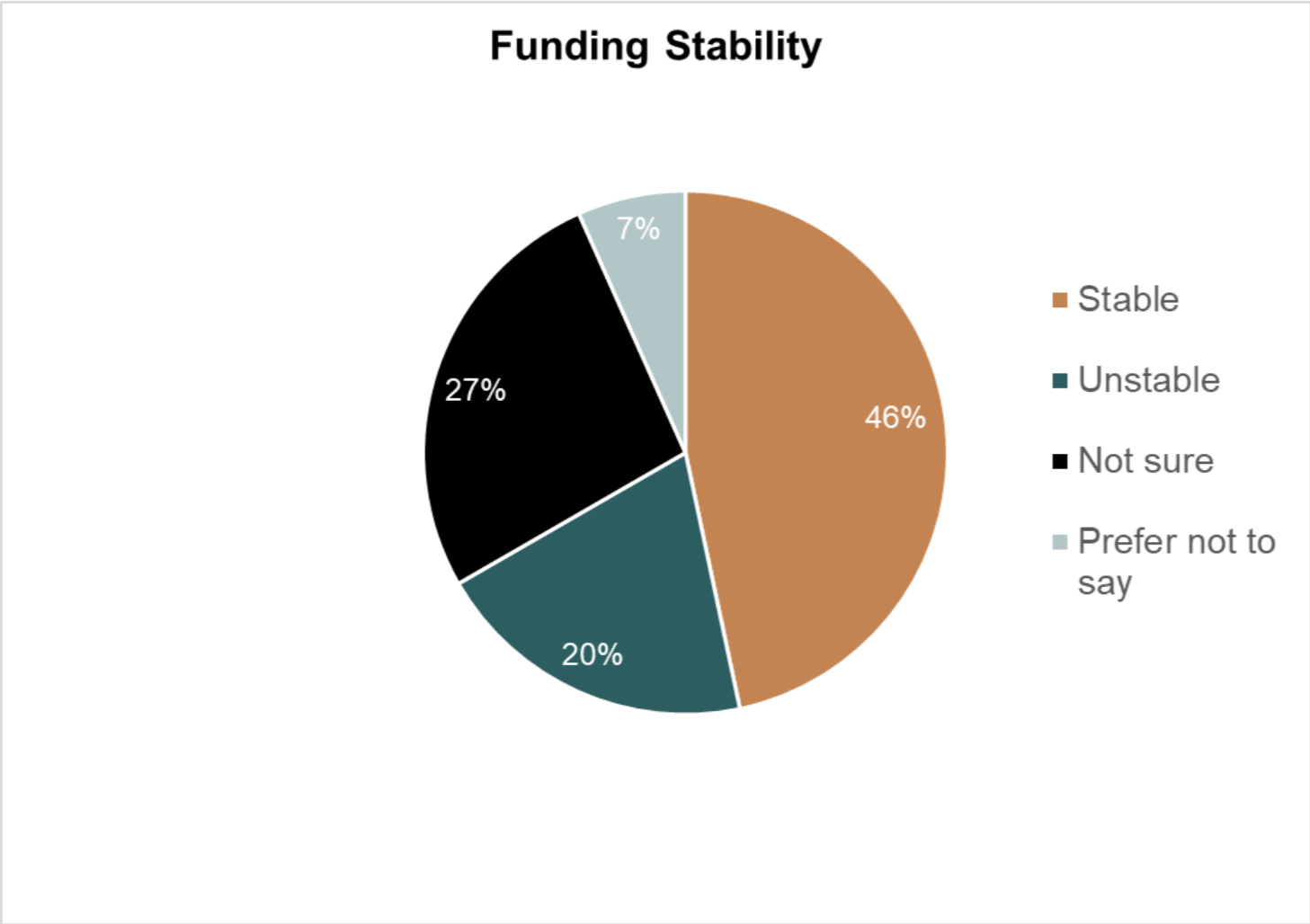


*funding does not cover all costs.*



*funding does cover all costs.*

# PART THREE- FINANCES & FUNDING

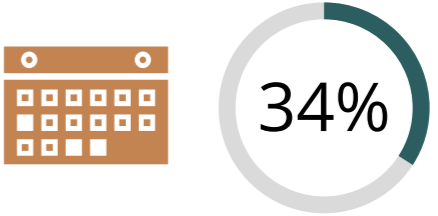
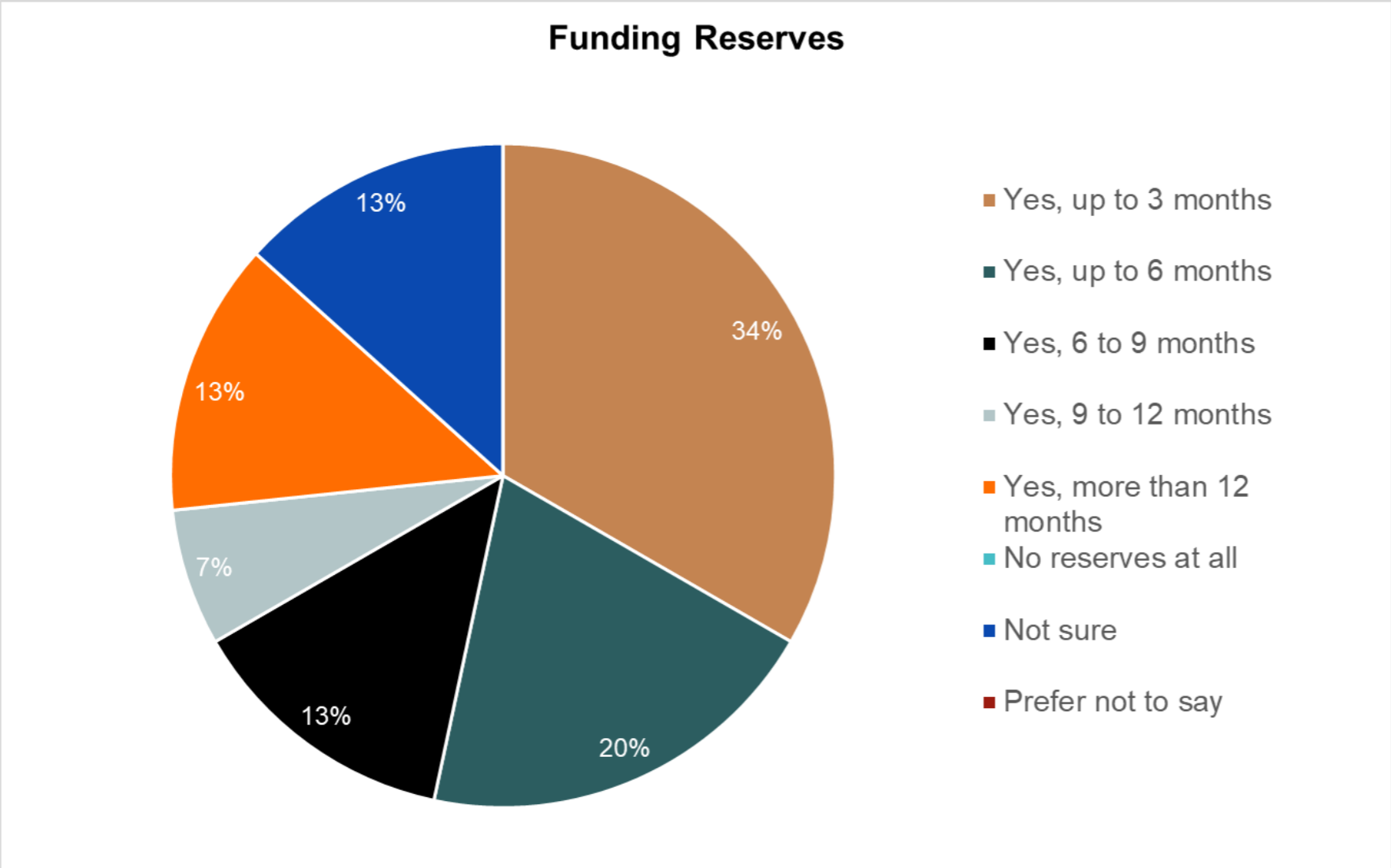


*funding is stable.*

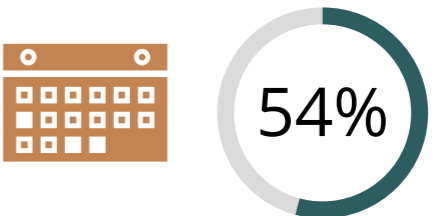


*funding is unstable.*

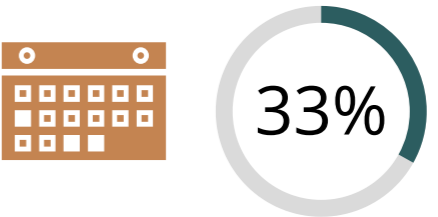
# PART THREE- FINANCES & FUNDING



*up to 3 month reserves  
(0% no reserves at all).*



*less than 6 months reserves.*



*6 months + reserves.*



# PART THREE- FINANCES AND FUNDING - COMMENTS



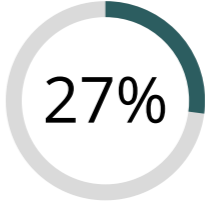
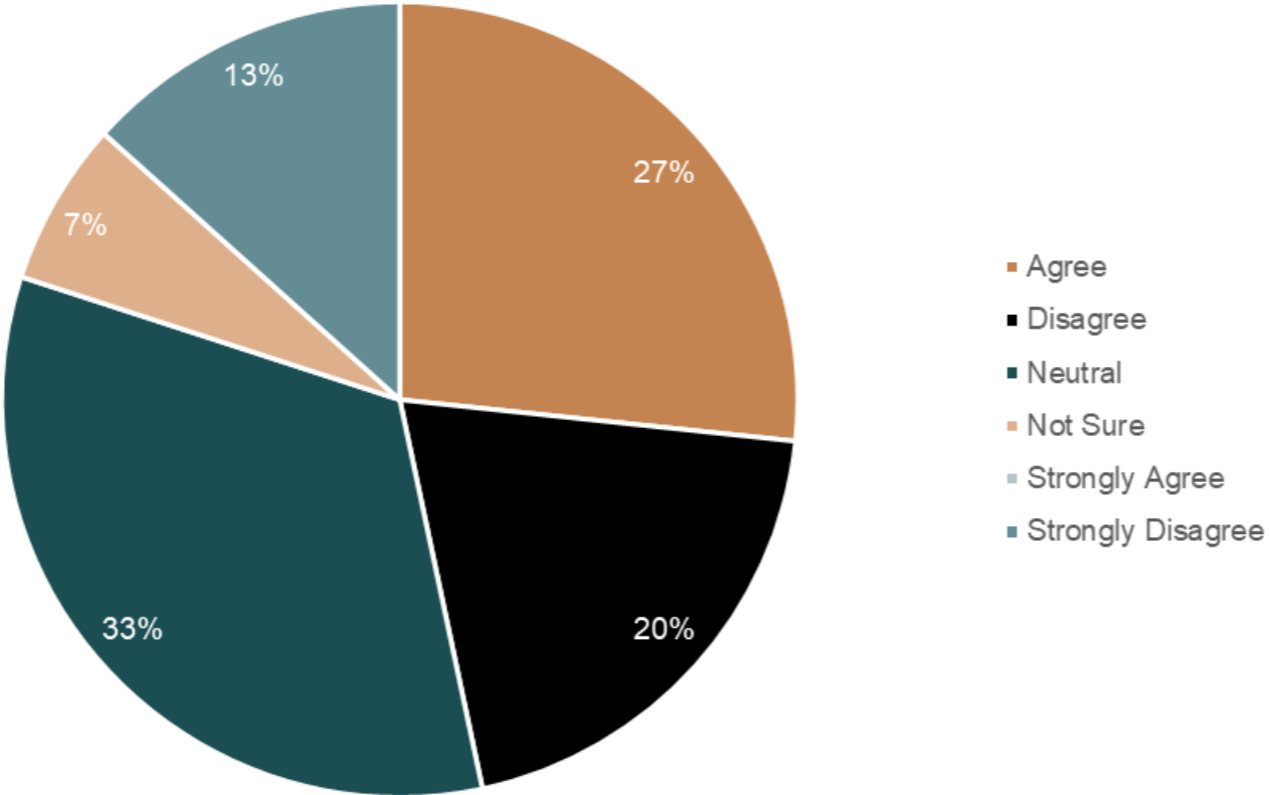
*If you would like to tell us more, please explain how and why the type of funding you receive has changed in the last two years.*

*"Funders have approached us to apply for funding for COVID-19 relief work. "*

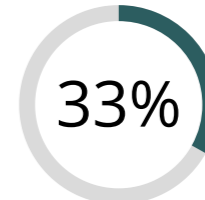
*"The pressure of timescales has been reduced, allowing us to work better and apply for funding that will work for our organisation."*

# PART FOUR- CHALLENGES & SUPPORT

## My Organisation is Able to Influence Local Decisions



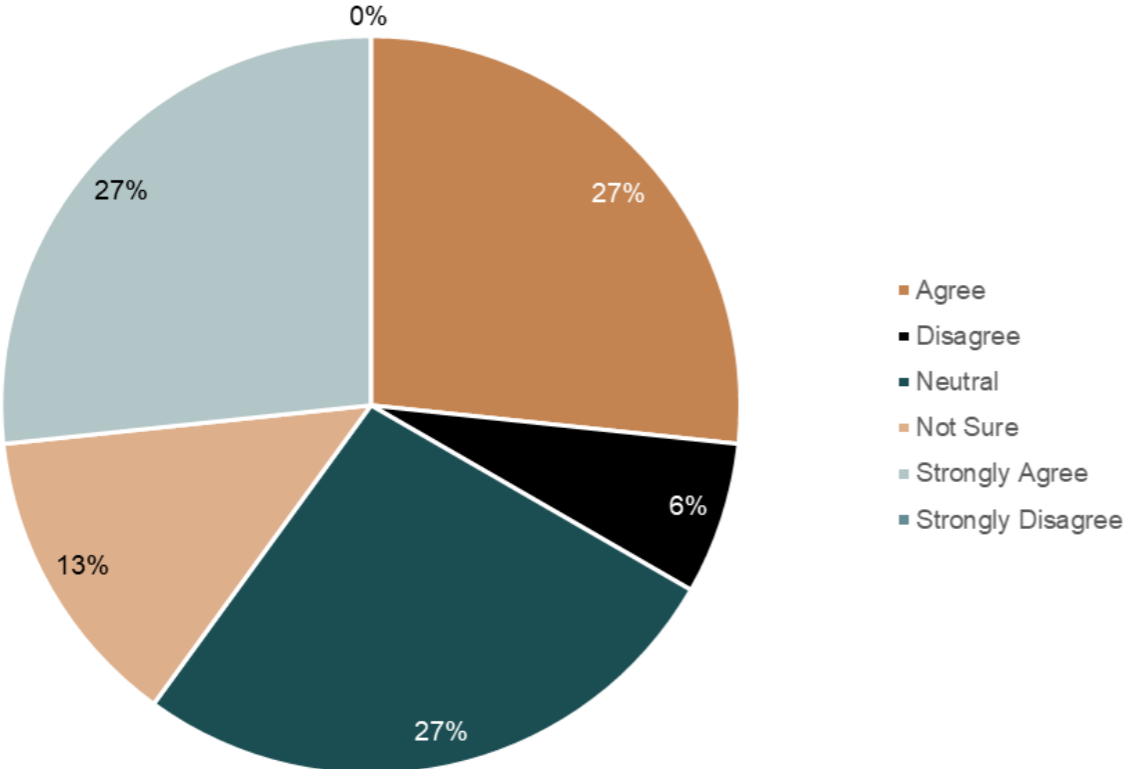
***Agree or strongly agree on the ability to influence local decisions.***



***Disagree or strongly disagree on the ability to influence local decisions.***

# PART FOUR- CHALLENGES & SUPPORT

**My Organisation is Able to Speak Out**

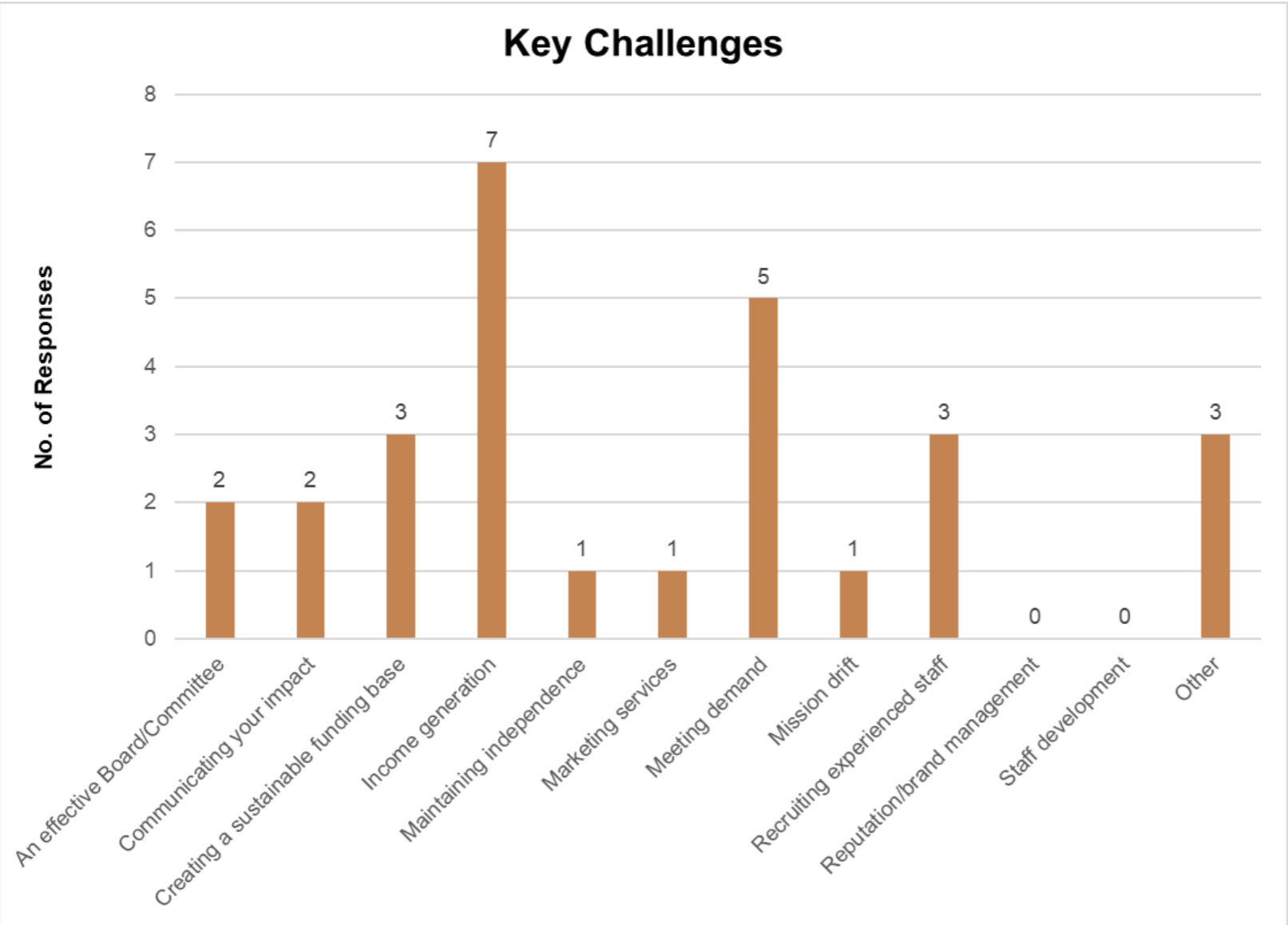


*"Sometimes we feel that to mention our difficulties did not help our cause."*

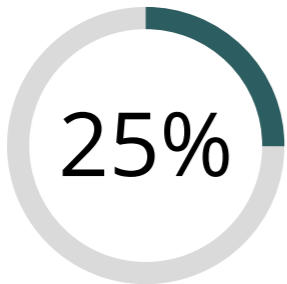
*"Through the various network meetings that we attend, we can raise the concerns of our service users and the trends we are witnessing."*

*"There are plenty of forums and networks to raise concerns. However, there are other larger organisations who will always have more influence regarding young people and physical activity, especially as they are funded by the local authority."*

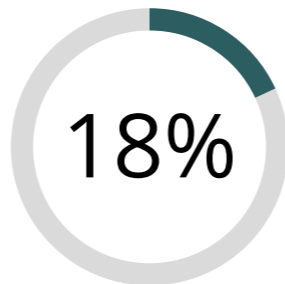
# PART FOUR- CHALLENGES & SUPPORT



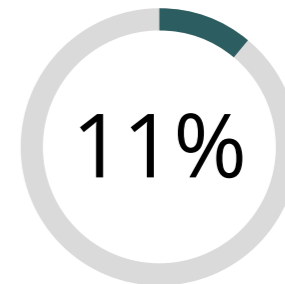
# PART FOUR- CHALLENGES & SUPPORT



*of all responses cited income generation as a challenge.*

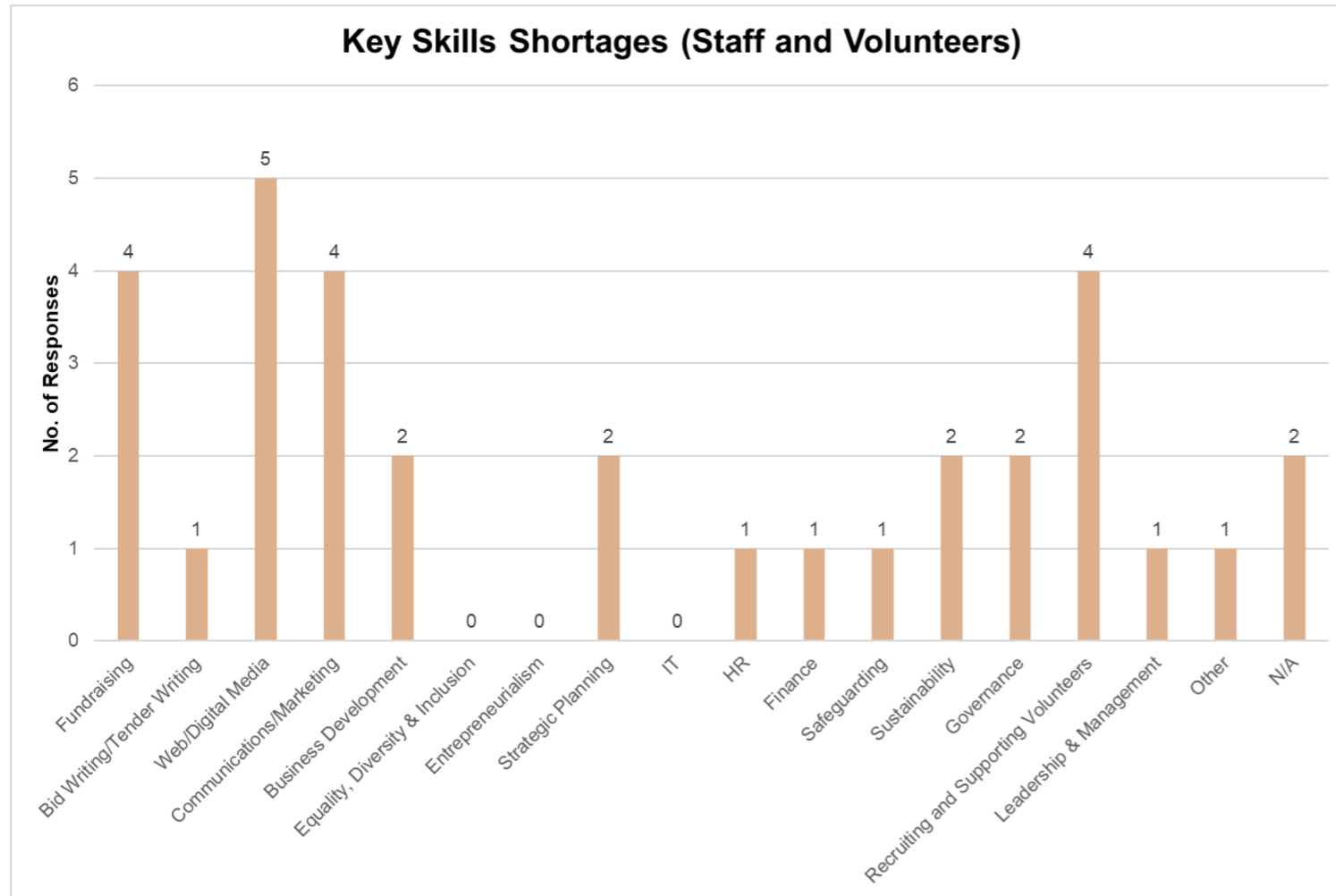


*of all responses cited meeting demand as a challenge.*



*of all responses cited creating a sustainable funding base as a challenge.*

# PART FOUR- CHALLENGES & SUPPORT



## TOP 4 SKILLS SHORTAGES

- Web/Digital Media (15%)
- Fundraising (12%)
- Communications/Marketing (12%)
- Recruiting & Supporting Volunteers (12%)

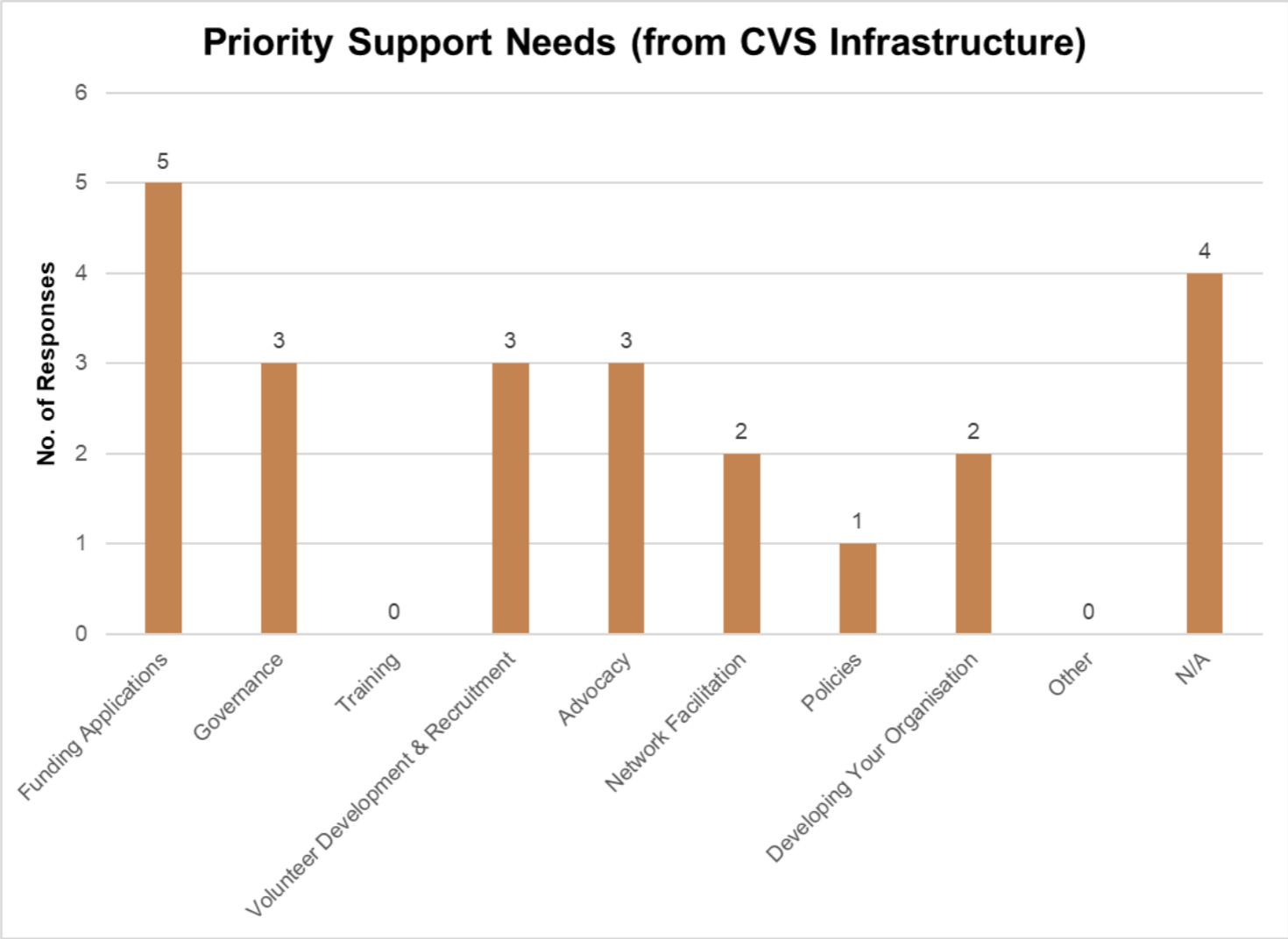
# PART FOUR- CHALLENGES & SUPPORT



## SKILLS CHALLENGES

- Pressures of coordinating marketing and media related activity
- Challenges to secure volunteering support to subsequently help train staff/volunteers
- Leadership and management skills did not rank highly
- Difficulties recruiting staff with the right skillset
- Difficulties recruiting volunteers
- Lack of expertise in writing funding applications
- Lack of funds for training staff and volunteers

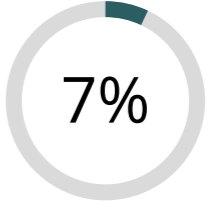
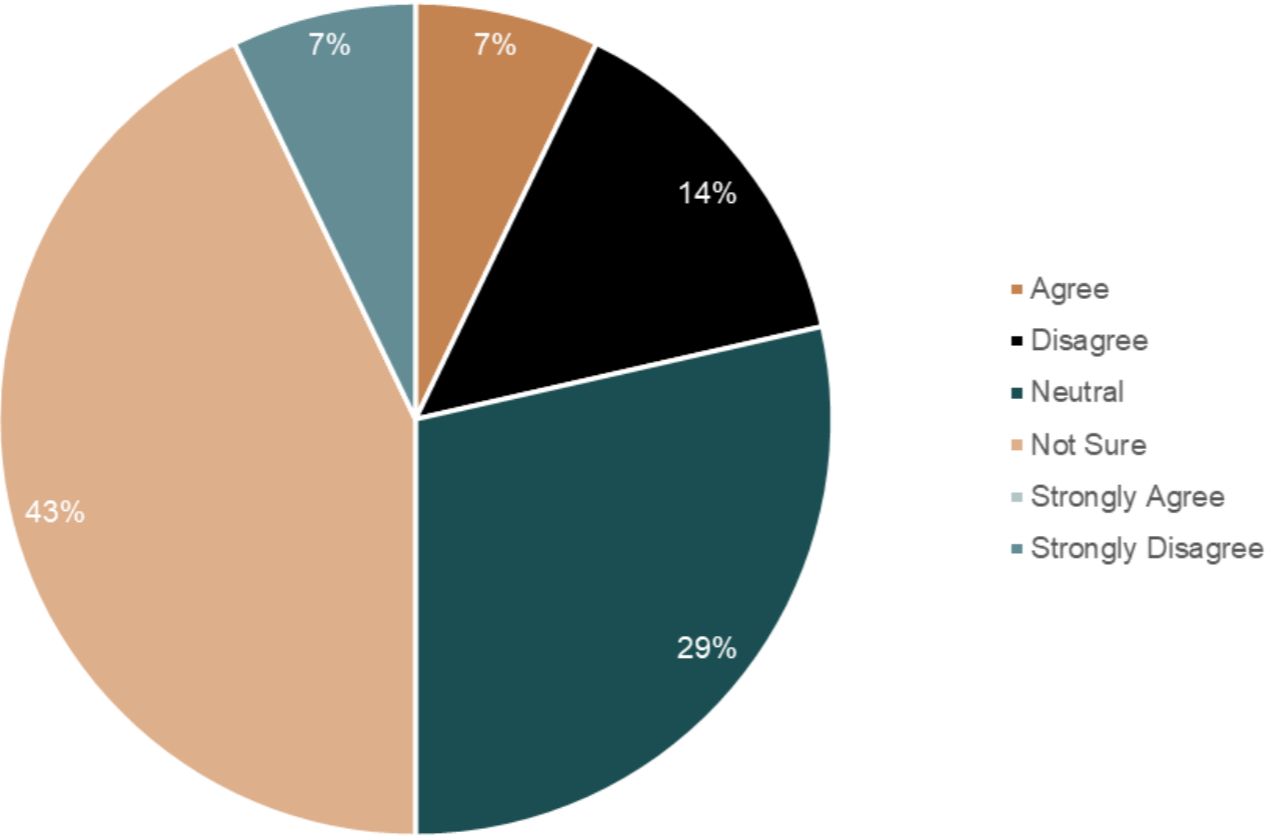
# PART FOUR- CHALLENGES & SUPPORT



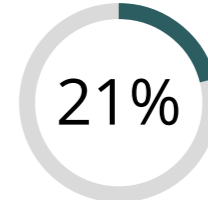


# PART FOUR- CHALLENGES & SUPPORT

### Informed of ICS Development

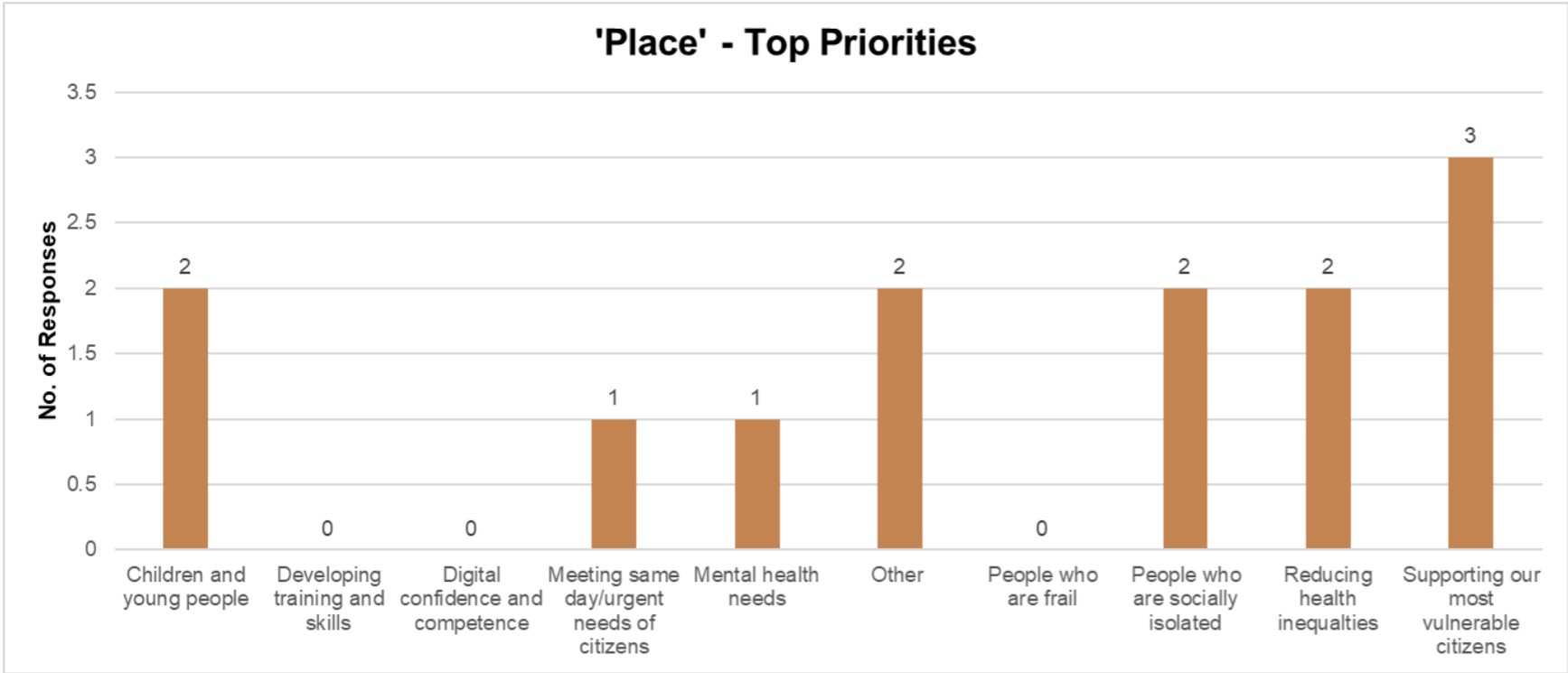


***Agree or strongly agree that they are informed of ICS developments.***



***Disagree or strongly disagree that they are informed of ICS developments.***

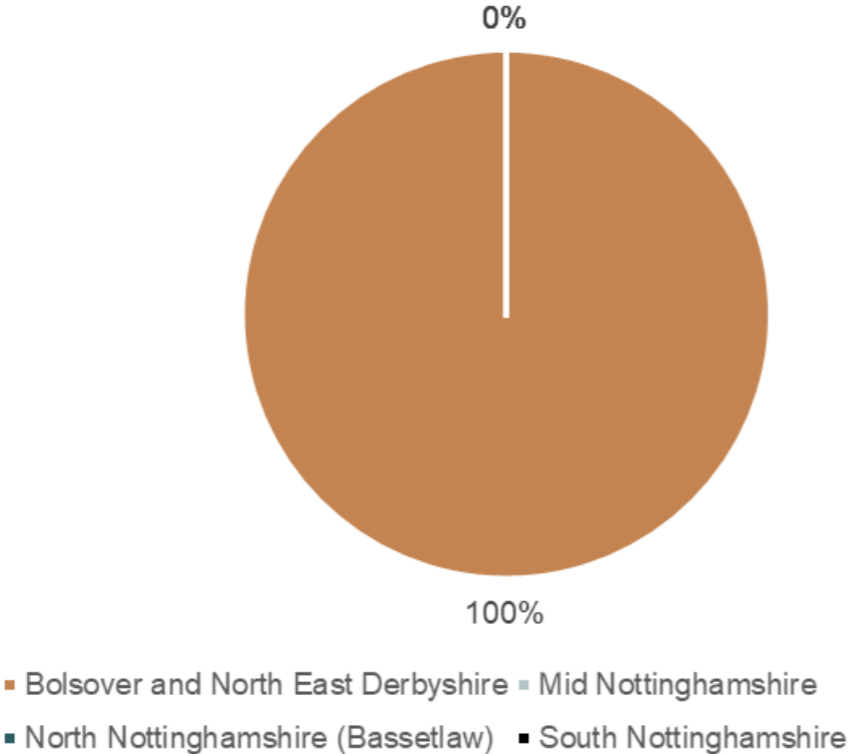
# PART FOUR- CHALLENGES & SUPPORT



*For 'Other' the top priorities included Mental Health and helping people with Learning Disabilities.*

# PART FOUR- CHALLENGES & SUPPORT

## Place Based Partnership - Focus



***Organisations are focusing on the Bolsover and North East Derbyshire PBP.***

# COVID-19

All respondents reported that the impact on service users has been negative with the following quotes highlighting the issues for specific service users:-

For us to be consistent and continue to deliver high quality opportunities for participation, learning and community cohesion.

Our service users inform us that they wish our charity to continue with Befriending Services but also would like access to face to face advice.

Attendance still being affected by COVID-19 infection at schools.

Funders always want us to connect with more and more families, and this can be difficult with our capacity.

Support with funding applications.

They would like us to continue to provide a safe, COVID-19 secure environment for them to be out in the countryside doing woodland management including tree clearance, brush cutting, fence pulling, tree planting, making and installing rustic benches which are produced from wood which is felled in local woods.

**PHYSICAL ACTIVITY & SOCIAL CONTACT FOR CHILDREN AND YOUNG PEOPLE** - we can meet this need, our relationships with young people are strong, we provide a safe space where they enjoy coming, we encourage different age groups to mix creating support network for children and young people, especially those going up to senior school as they already have friends, and we deliver high standard physical activity. Some classes are becoming very full and we will struggle to take on many more.

Being able to ensure people feel safe to return to the venue, reducing costs has helped.

**WOMEN ONLY SESSIONS** - There is an increased demand for women only classes. We do not currently have capacity to meet this need, which is disheartening as this is a group we have worked hard to engage over the years.