**Winter Energy Fund – Prepayment Vouchers**

To support those who are suffering hardship in Derby & Derbyshire as a result of the rise in energy prices, Marches Energy Agency have secured funding for £49 prepayment meter vouchers. ***Please refrain from advertising this scheme publicly.***

**Applicants will be offered energy advice to help prevent future crisis.**

**Email form to** [wdd@mea.org.uk](mailto:wdd@mea.org.uk) For questions/support call 0800 677 1332

|  |  |
| --- | --- |
| **REFERRER INFORMATION** |  |
| Your name |  |
| Your role |  |
| Your telephone number |  |
| Your contact email address |  |
| Name of referral organisation/ group |  |
| Referral organisation type | Food bank  Health/Care Sector  Housing Association / ALMO  Social/support worker  Other (please state) |

|  |  |
| --- | --- |
| **HOUSEHOLD INFORMATION *(Please complete with care to avoid delays)*** | |
| Name of householder |  |
| Applicant Address |  |
| Applicant Contact number |  |
| Applicant Email Address |  |

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| **ELIGIBILITY** |

**Applicants must meet ALL the following criteria:**

Has a pre-payment meter

Has been affected by energy price rises

Is at risk of self-disconnection due to financial circumstances

In receipt of one or more of the following benefits / beneath income threshold:

**Tick where applicable**

|  |  |
| --- | --- |
| Income Support |  |
| Income Based Jobseekers Allowance (ESA) |  |
| Universal Credit |  |
| Child Tax Credit/Working Tax Credit |  |
| Housing Benefit/Council Tax Reduction |  |
| Pension Credit |  |
| Household income below £16,190 |  |

**In exceptional circumstances, we may consider applicants who do not meet the benefit/income criteria. Please give details below:**

|  |  |
| --- | --- |
| **Household income:** |  |
| **Details of any special circumstances:** |  |

**What other support would help enable the client to pay for their energy long term?**

Billing and tariffs  Income maximisation  Behavioural advice

Low cost measures e.g. powerdown and LEDs  Other – please state

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| **ISSUE OF PRE-PAYMENT VOUCHER** |

**How would you like the pre-payment voucher to be issued?**

Issue the voucher to me, I will make arrangements for the top up with the client (MEA will contact you with instructions and set up a secure process)

Issue the voucher to the client (MEA will contact them)

**Does the client have smart prepayment meter?** Yes  No  Don’t Know

**What is the name of their energy company?**

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|  |

**Declaration** – by completing and submitting this form you are confirming the following:

the above client has consented to sharing the personal information above with MEA, and their voucher delivery partner Auriga Services, and to being contacted by them

I know the client well and can confirm they are eligible OR

I have seen evidence that the client is eligible

**MEA Support**

I would like to receive occasional emails (every few months) about support available from Warmer Derby & Derbyshire to the clients I work with

|  |  |
| --- | --- |
| Referrer Signature (Print Name) |  |
| Date: |  |

**Data protection**

The data you provide when making your application with us will be recorded, stored and held securely on our system in compliance with GDPR regulations. For more information on our user privacy policy you can visit our website www.mea.org.uk

**Fuel voucher terms & Conditions**

* Please be aware that there are specific eligibility criteria and no guarantee that the applicant, will receive a voucher.
* Applicants can make a claim for up to two £49 vouchers. In exceptional circumstances, a client may be issued a third voucher. Applications for a third voucher must come via the referrer. The referrer may confirm this need by email or over the phone, without the need for a further full application. This is subject to funding that remains available and entirely at the discretion of Warmer Derby & Derbyshire whose decision is final.
* Vouchers are delivered by Auriga Services.
* Should your voucher, for any reason, not be accepted, Warmer Derby & Derbyshire are not liable to provide an equivalent or a replacement voucher.