



Warm Homes Hub

Making Nottingham City and Nottinghamshire households warmer, healthier and cheaper to heat



Nottinghamshire
County Council



Nottingham
City Council



Call 0115 985 3000 or visit warmhomeshub.com

Summary



This £4.3m Affordable Warmth programme will provide warmth and comfort for 4000 vulnerable and disadvantaged households from March 2020 to 2022 across Nottingham City and Nottinghamshire County.



Summary (cont.)



Practical energy saving solutions, advice, financial support.

Address key strategic housing, health and environmental issues:

- Fuel poverty
- Excess winter deaths
- Poor (cold and damp) housing
- Reducing carbon emissions





The Consortium

Run by



Supported by



Funded by





Client pathways

Support will be provided through two pathways:

- Category 1 – Primary measures
- Category 3 – Secondary measures



Category 1 Support



Heating

Free 1st time gas central heating, free & subsidised boiler repairs or replacements (short term heater loans are available), boiler health checks



Gas connection

Free mains gas connection for off-gas properties



Energy efficiency measures

Free cavity wall & loft insulation (NOT solid wall)



Scheme Eligibility

1. ECO3 Qualifying Benefits (Affordable Warmth)

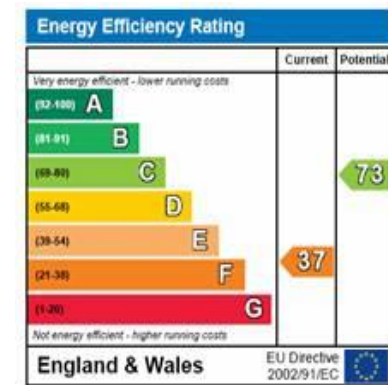
Receive one of the following benefits	
Income-based jobseeker's allowance (JSA)	Armed forces independence payment
Income support	Disability living allowance
Working and Child Tax Credits	Attendance Allowance
Universal Credit	Severe disablement allowance
War Pensions Mobility supplement	Industrial injuries disablement benefits
Personal independence payment	Constant attendance allowance
Income-related employment and support allowance (ESA)	Carer's allowance

OR Receive Child Benefit				
On the condition as to income is that the claimant's annual income from all sources does not exceed the amount set out in the table below:				
Type of claim	Number of qualifying children for which the person is responsible:			
	1	2	3	4 or more
Single claimant	£18,500	£23,000	£27,500	£32,000
Member of a couple	£25,500	£30,000	£34,500	£39,000

2. Flexible Eligibility (Income)

Household Composition	Household Income
1 Adult	<£20,000
+ 1 Child	<£25,000
+ 2 Children	<£30,000
+ 3 Children	<£35,000
+ 4 Children	<£40,000
2 Adults	<£30,000
+ 1 Child	<£35,000
+ 2 Children	<£40,000
+ 3 Children	<£45,000
+ 4 Children	<£50,000

3. Social EFG





Scheme Eligibility cont.



- Old, inefficient electric storage heaters or electric panel heaters

AND/OR

- Any room heater *i.e.* gas fire or coal fire

AND

- No existing central heating – *i.e.* radiators



Category 3 Support



Income maximisation

Providing access to financial assistance and benefits including £140 Warm Home Discount, Severn Trent Big Difference, AgeUK benefit checks, debt advice and fuel vouchers.



Energy Switching

Switching to a cheaper tariff or more suitable payment method.



Health and Well-being

Referring clients to food banks, and for services such as PSR that support them to improve their mobility, home safety and security.



Category 3 Support



Home Visits*

- Energy usage
- Behavior change e.g. smart meter
- Healthy temperatures
- Support with heating controls
- Free booklets
- Secondary measures



Additional COVID-19 Support

- Food parcels
- Prescription collections
- Referrals to other health & well being services



Target Population



Vulnerable households

- People aged over 60
 - Families with young children
 - Chronic health issues

 - Living in fuel poverty
 - Off-gas or require gas central heating

 - Homeowners, private* or social tenants
- *: £500 landlord contribution
- Community schemes



Referrals process



Personal or staff referral received by NEP.

Full home and well being assessment by NEP.



Refer to E.ON who complete a **home survey** to establish what energy efficiency improvements are needed.



Cadent connect the client to gas (if needed) & E.ON install the **1st time central heating** and/or insulation measures.



NEP provide **aftercare** and category 3 support to the client. Can liaise with E.ON on customer's behalf.



Reaching residents

- Direct mail outs
- Councils Comms
- Local foodbanks
- Local Community & Voluntary groups
- Online advertising
- Flyer distribution
- ~~○ E.ON Roadshows*~~
- ~~○ Workshops and events*~~



Summary



- WHH is a City & County wide scheme
- Delivery includes Category 1 & 3 support to vulnerable households
- **Key services**
 - The offer of 1st time central heating and/or home insulation
 - Secondary measures, including benefits checks and utility bill discounts
 - Home visits

Any questions?



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