

Forum	Health and Social Care Forum	Date	23/01/2019	BCVS Lead	Becky Law
<b>Attendees</b>	Clara Taylor Becky Law Mal Thomas Julie Icke Maria Ward Ben Eckersley Diane Heaver Ellie-Rebecca Richardson Helen Carter Julie Beresford Nicole Chavaudra Sarah Farrow Siobhan Drake Tracey Lack Dhanni Walmsley Judy Maher Julian Fennell	The Crossing Church and Centre BCVS Community Advisor Bassetlaw connect North Notts College Building Better Opportunities Stakeholder Manager Bassetlaw Integrated care Partnership BCVS Volunteer coordinator Healthy Housing National Energy Action BDC Economic Growth Manager Bassetlaw Integrated care Partnership South Yorks Housing Assoc – Working Win Transform Training I work Bassetlaw Citizens Advice Bassetlaw Citizens Advice Autism East Midlands	clara.taylor@thecrossing.co.uk communityadvisor@bcvs.org.uk mal.thomas@ncha.org.uk jicke@nnc.ac.uk maria.ward@nottsc.gov.uk Benjamin.eckersley@nottshc.nhs.uk involve@bcvs.org.uk Ellie-Rebecca.Richardson@nottenergy.com Helen.carter@nea.org.uk TBA Nicole.chavaudra@nhs.net s.farrow@syha.co.uk Siobhan.d@transformtraining.org.uk Tracey.lack@nottsc.gov.uk training@bassetlawcab.org.uk Julian.fennell@autismeastmidlands.org.uk		
	<b>Apologies</b>	Karen Bonsall Helen Azar Guy Phillipich Marie Gabbitas Anna Shaw Jayne Bullock Lynn Tupling Noelle Barron Samantha Hey Vicky Waring Danielle Cundy Allison Palmer Kathryn Baines Nicola Rea Paula Howard Anita Ollerenshaw Emma Lovatt	Inspire Centreplace Insight Healthcare Inspire BBO project Aurora Bassetlaw Action Centre Bassetlaw Action Centre FOYPIB Home Care Direct Home Instead senior care BCVS BCVS Community Falls Team Bassetlaw Mind Bassetlaw Foodbank Rhubarb Farm Connect		

	Bev Wormald Gill Harvey Lesley Watkins Angela Wakelin	Healthwatch Integrated Neighbourhood Teams Mansfield CVS The Well	
Agenda Item	Details	Points Raised / Questions / Actions	
<b>National Energy Action</b> Helen Carter		<b>The Presentation is attached to the email containing these minutes.</b>	
<b>Nottingham Energy Partnership</b> Ellie-Rebecca Richardson		<b>The Presentation is attached to the email containing these minutes.</b>	
<b>Citizens Advice Bassetlaw</b> Judy Maher		<b>The Presentation is attached to the email containing these minutes.</b>	
<b>Networking</b>			
<b>Round Robin</b>		<ul style="list-style-type: none"> <li>- <b>Julie Icke – North Notts College.</b> Running local community courses in Worksop and Retford for 19+ age group getting people back into employment or education. Giving them skills to do this such as basic literacy.</li> <li>- <b>Mal Thomas – Connect.</b> Commissioned by Notts County Council to provide help and support for people to live independently in their own homes – usually 50+ age group. Service is growing and is very busy. Also hospital discharge service. Previously was just a 12 week service now as much time as needed can be given.</li> <li>- <b>Clara Taylor – The Crossing.</b> Hosting seated exercise sessions, lunch clubs, social groups. New group Bassetlaw baking blokes – cooking and social then eat together. Needs some more attendees so please share with your groups and clients. The Crossing has multiple sized rooms available for hire. Also looking to support set up of new activity groups where needed and where gaps are identified. In Feb 7<sup>th</sup> its “Time to Talk “ day in support if Mental Health awareness <a href="https://www.time-to-change.org.uk/timetotalkday?ctaId=/news-campaigns/campaigns/bluelight/blue-light-programme-events/slices/time-to-talk-day/">https://www.time-to-change.org.uk/timetotalkday?ctaId=/news-campaigns/campaigns/bluelight/blue-light-programme-events/slices/time-to-talk-day/</a> Currently in conversation with Bassetlaw Mind to use The Crossing Sanctuary room as a central point in Worksop for both service providers and users as well as the general public to have the opportunity to come and talk in a safe</li> </ul>	

environment. It would be great for any organisations to be involved so please do get in touch.

- **Sarah Farrow – Working Win.** Had over 3000 people enrol into their service in the last 10 months, and now need another 3000 over the next 10 months to ensure the results from the programme can be used. Advertising now coming out on the radio and TV.
- **Julian Fennell – Autism East Midlands.** We primarily provide registered care services in registered care homes and we also operate day centres and provide services for people in their own homes. We are looking to help ensure people are getting the right level of housing benefit and also ensure that their heating costs are covered. Also working with North Notts College delivering Autism training in relation to building a workforce – Rolls Royce is a great example of an environment that works well.
- **Maria Ward – Building Better Opportunities.** Stakeholder Manager for D2N2. Currently looking at running an event for employers in the D2N2 area looking at engaging employers to employ our most vulnerable cohort – so people with long term conditions, disabilities, autism. We are planning an event for June and we currently have a survey out where all employers can rank what is discussed on the day. We have 3 programmes currently running in BBO – Money Sorted in D2N2 which is about financial resilience; Towards Work for people who are unemployed and also people who are economically inactive – we need more people into this scheme; Inspire disability work coach. We have just produced our first E-bulletin <https://mailchi.mp/0247ee513360/building-better-opportunities-stakeholder-managers-e-bulletin> - this is an introductory one. Over the next few months we will focus more closely on some real key areas. We are working with the 5000 families in our area that are considered to be troubled families - we would like to try and formalise the way some of the organisations that work with these families and this could lead to some funding from NCC. We are asking people to hold the date of 7<sup>th</sup> March as we look to arrange a conference where we come together to work on this troubled families programme. Finally – please can you check your organisations entry on Notts help Yourself to ensure it is up to date. <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/home.page>
- **Ben Eckersley - Integrated Care Partnership.** Relatively new to the team and it has been very interesting this morning to listen to the presentations and hear peoples stories. The message that comes through and is what we are working very hard on is that it is not just the services and facilities that are available, its people’s access and awareness of them to help improve their lives. We are working on a number of projects to try and help people improve their situation, one of which is transport to help people look at the options of using public and community transport. Helping them to be in the right place at the right time so they can better access services and aren’t put off thinking that they need a car or a friend or relative to be able to attend and get the support they need.
- **Nicole Chavaudra – Integrated Care Partnership.** We recently did a deep dive into transport in Mattersey Thorpe and Tuxford looking at transport issues, we went and spoke to local people about their experience and to see what was happening. Very different types of communities. Half of Notts CC transport budget is spent in Bassetlaw even though it accounts for just 15% of the population of Nottinghamshire because of the geography and rurality of the area. Ben has since been linking with the County transport team and they are tweaking their routes and making quite small changes that could make quite a big difference. There is a big focus about transport information – so having a travel Notts information hub – including public transport, community transport and also starting to think about independent travel training that could link into some of the employment schemes we have heard about this morning. With the right training then people might feel more confident to use the bus, have the right money, read a timetable etc. There are organisations that do really good

		<p>travel training in Bassetlaw and our work will be to help link them up to use the collective resources more intelligently. There is a poster setting out how all the health systems link together in Bassetlaw (attached to this email and on BCVS website). The draft place plan has just been released. As well as transport we are also looking at “right care at the right time”, mental health and trying to bring the role of non-clinical support into mental health services and how that links to communities. Also lots of work around A&amp;E and front door access. One of the major drivers is about health citizenship – about how people are able to take a stronger role in health care with the skills, knowledge and confidence to be able to do that. Marathon in May – encouraging people and organisations to sign up to be more physically active and to walk / run / bike / swim etc. 26 miles in May 2019. Mental health week happening in May. FOYPIB 10K in May</p> <ul style="list-style-type: none"> <li>- <b>Diane Heaver – BCVS Volunteer Coordinator</b> Volunteer Co-ordinator Network meeting coming up on Weds 6<sup>th</sup> March 10am – 11.30am</li> <li>- <b>Julie Beresford – BDC Economic Growth Manager.</b> Starting in role from 11<sup>th</sup> Feb. One of the things I have been tasked with is to put together a strategy for working on employment skills with the wider community organisations in Bassetlaw. I am really keen to establish a group to bring together all the skills and education partners and to have a key priorities delivery plan. Business support and engagement is also part of this – how we get businesses and employers to link in and provide opportunities across the patch. Looking to run a jobs fair and apprenticeship fair. Also links with schools and encouraging people to engage with services. Helping BDC and DWP to join up skills programmes to benefit the local community.</li> <li>- <b>Siobhan Drake – Transform Training.</b> Specialise in emotion education for vulnerable young people, helping them to understand their feelings better and to manage and cope with them in everyday life. Coordinator for Breakaway Project – young people with disabilities age 14 – 25. Run transition groups for them – Dukeries Business centre in Worksop – drama club. Activities to increase independence, leadership and communication skills. Looking to boost numbers in the Worksop group. Learning Disabilities Forum takes place in Bassetlaw – next one is March 2019.</li> <li>- <b>Tracey Lack – NCC I work.</b> Supporting people with disabilities, autism or Asperger’s into paid work.</li> <li>- <b>Dhanni Walmsley – Bassetlaw Citizens Advice.</b> Work on the energy team at citizens advice.</li> <li>- <b>Judy Maher – Bassetlaw Citizens Advice.</b> Training officer is main role. CA is a charity which people always don’t always realise – always looking for funding streams if anyone has anything. We have quite a few translators now – Russian, Rumanian, Latvian, Lithuanian &amp; Polish. Busier in Worksop than in Retford. Work closely with DWP – monthly money saving appointments to support DWP clients. Brand new employee specialising in Universal Credit – checking how people can get assistance. Sits with new UC claimants and filling in the app forms. Outreach at Retford, Larwood surgery Thurs Am, Aurora Wednesdays.</li> </ul>
<b>Next Health and Social Care Forum</b>		<b>Will be held on Wednesday 24<sup>th</sup> April</b>
<b>Closing Comments</b>		<b>Becky Law - Bassetlaw Community and Voluntary Service</b> Thank you to all attendees for your input and feedback. Please let me know if you have any future agenda items you would like to see included, and please do complete a feedback form.