

| Forum | Health and Social Care Forum | Date | 25/01/2018 | BCVS Lead | Becky Law |
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| Attendees | <p>Jenny Armstrong Helen Azar Kath Baines James Bunning Karen Burgess James Entwistle Sue Grogan Gillian Harvey Greg Hewitt Rebecca Howe Yvonne Hudson Jan Hughes Becky Law Emma Lovatt Ruth McKenna Anita Ollerenshaw Alison Pitt Amy Pyott Nick Rhodes Stephen Saddington Clive Tattley Anne Taylor Clara Taylor Sarah Taylor Mal Thomas Cheryl Turner Maria Ward Lesley Watkins</p> | <p>Centreplace Centreplace Integrated Neighbourhood Teams Change, Grow, Live New Roots Inspire BBO project Age UK Integrated Neighbourhood Teams Healthwatch Nottinghamshire Solutions 4 Health – Smoke Free Life Mansfield CVS Lasting Differences BCVS Bassetlaw Connect Alzheimer’s Society Rhubarb Farm Alzheimer’s Society Lasting Differences Age UK Bassetlaw Citizens Advice Bureau Doncaster and Bassetlaw Teaching Hospital The Crossing Church and Centre Royal Voluntary Service Ashfield Voluntary Action Bassetlaw Connect New Roots D2N2 Mansfield CVS</p> | <p>Trihealth services Bassetlaw Action Centre Notts County Council</p> | | |
| Apologies | <p>Kelly O’Brien Jayne Bullock Frank Raspin</p> | | | | |

| Agenda Item | Details | Points Raised / Questions / Actions |
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| <p>Mal Thomas: Bassetlaw Connect</p> | | <p>Bassetlaw Connect Leaflet: https://careandsupport.ncha.org.uk/assets/_managed/cms/files/HWCS/Project%20Flyers/NCHA_CONNECT_BASSETLAW_DL_V2.pdf</p> <p>Mal talked about how Connect support their clients and what that process looks like. They have a 12 week funded holistic support programme that they can take people through. If you email the contact on the leaflet (link above) then one of the team can send you a referral form to access the service.</p> <p>As well as the referral in service, there are 4 drop in sessions across Bassetlaw: Monday 1pm – 4.30pm Worksop Sandy Lane A1 housing block Tuesday 11am – 7pm Worksop Oasis Centre in Kilton Thursday 9.30am – 11.30am Harworth Town Hall (coffee morning) Friday 11am – 4.30pm Retford Grove St Methodist Church – Cosmic Café</p> <p>One of the issues Mal identified is the challenge to get health care information from GPs for their clients and he asked if there was any way other organisations had enabled this to happen? Maria Ward from D2N2 suggested that Mal approached Bassetlaw Clinical Commissioning Group (CCG) to see if they could support with this.</p> |
| <p>Amy Pyott and Jan Hughes: Lasting Differences CIC</p> | | <p>The powerpoint is attached to the email containing these minutes.</p> <p>*Please note – the video that was shown could not be uploaded into these minutes. Please contact Amy or Jan direct if you would like access to this (their contact details are at the end of their presentation)*</p> <p>Lasting Differences can cover up to a 25 mile radius from Worksop and as well as Jan and Amy, they have a team of volunteers, peer mentors and consultants who all work together to support their clients.</p> <p>Some discussion took place around funding and payments to support client engagement and Amy and Jan explained that it is very much an individual case by case decision as to whether client pay for the service or if they can be funded through the programme.</p> |
| <p>Stephen Saddington: Bassetlaw Citizens Advice Bureau</p> | | <p>The powerpoint is attached to the email containing these minutes.</p> <p>Stephen talked us through the report produced last year looking at the statistics produced by CAB that gives a picture of the health and wellbeing of citizens across Bassetlaw using the CAB.</p> <p>The presentation stimulated wider discussion and comments around Universal Credit.</p> <p>Sarah from Ashfield VA shared that they had rolled out UC in around October 2016 and since then had seen an uptake it access to the food bank with their local DWP now becoming a direct referrer in as delays and issues with UC payments accounted for around half of all the referrals in.</p> <p>Anne from The Crossing who is also chair of Bassetlaw Foodbank commented that they had not yet seen an influx following the roll out of UC in Bassetlaw on 13th December 2017.</p> <p>Karen and Cheryl from New Roots commented that the young people they support were finding it difficult to manage their money over a month rather than a week or a fortnight at a time (as the new payments are now made monthly)</p> <p>Maria from D2N2 shared that so far only around 70 people in Bassetlaw had transitioned onto Universal Credit so we would be</p> |

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| | | <p>much more likely to see the impact once larger numbers move from legacy benefits onto the new model. DWP are tasked with much more partnership working and organisations need to ensure their details are on the Notts Help Yourself website (and kept up to date) as this is a key tool DWP will use to seek partnerships to support their clients. http://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/home.page</p> |
| <p>Round Robin</p> | | <p>New Roots: Karen Burgess and Cheryl Turner. http://newrootshousing.org.uk/who-we-are/ New Roots in partnership with the NSPCC are working with young people and support organisations to educate and inform about Child Sexual Exploitation. On the afternoon of 14th February they are running an event with Retford Post 16 centre to educate young people about their online safety and the dangers that are out there.</p> <p>Community Governor to Doncaster and Bassetlaw Teaching Hospitals: Clive Tatley Reiterated that the future of Bassetlaw hospital is secure.</p> <p>Stephen Saddington: Bassetlaw CAB No additional comments following on from his presentation</p> <p>Rebecca Howe: Smoke Free Life https://www.smokefreelifenottinghamshire.co.uk/Default.aspx Give free support to help people stop smoking. Always on the look out for new places to come and offer support to people from. Can also do workplace visits.</p> <p>Anita Ollerenshaw: Rhubarb Farm http://www.rhubarbfarm.co.uk/ Anita gave an overview of the great work that they do at Rhubarb Farm</p> <p>Sarah Taylor: Ashfield Voluntary Action http://www.ashfieldvoluntaryaction.org.uk/ Sarah talked about some of the project work currently run by AVA</p> <p>Lesley Watkins & Yvonne Hudson: Mansfield CVS http://www.mansfieldcvs.org/ Lesley spoke about their aim to run a similar health and social care forum in the Mansfield and Ashfield area and invited organisations to attend as they wished.</p> <p>Ruth McKenna and Alison Pitt: Alzheimer's Society Working with anybody in the community who has had a diagnosis of Alzheimer's / Dementia. Support for them and their family / carers through 121s, signposting, home visits etc. In Bassetlaw there are 2 memory cafes that take place – 1 in Retford and 1 in Costhorpe along with 2 Singing for the Brain sessions in Costhorpe and Worksop. The local leaflet is attached to the forum minutes email</p> <p>Amy Pyott & Jan Hughes: Lasting Differences http://www.lastingdifferences.co.uk/ Amy Spoke a little more about some of their Peer mentor work, client training and volunteering.</p> <p>Gill Harvey and Kathryn Baines: Integrated Neighbourhood Teams https://www.nottinghamshirehealthcare.nhs.uk/integrated-neighbourhood-team-bassetlaw Gill and Kathryn spoke about the work they do as part of the Bassetlaw NHS INT, looking at a very holistic approach when dealing with their patients. Knowing what is available out in the wider community and being able to describe it to their patients makes a huge difference which is why they are here at the H & SC forum. They are frequent users of the North Notts Support Partnership (NNSP) and acknowledge that there are a number of community services they don't necessarily know about, but that could benefit the patients they see – hence why NNSP is such a valuable tool for them.</p> <p>James Entwistle: Inspire BBO Project Working with anyone aged 16+ who is economically inactive and would like help getting towards work. Running training to support people to get closer to work through overcoming barriers. https://www.inspireculture.org.uk/skills-learning/building-better-opportunities/ Working in partnership with D2N2. Refer in by contacting James james.entwisle@inspireculture.org.uk</p> <p>Anne Taylor: The Crossing Church and Centre Currently some of the key work being undertaken at The Crossing is around Social</p> |

Inclusion. We facilitate hosting social interaction groups – like seated exercise, lunch clubs, afternoon teas etc. We do make a small charge for each group but usually only around £2 a session. <http://www.thecrossing.co.uk/index.php?page=regular-user-groups>
Work closely with BCVS Social Prescribing. Working to bring people together through the social groups and also via the numerous volunteering opportunities that are available at The Crossing. There are also multiple different sized rooms available for hire suitable for running small or large training courses or for hosting networking or market place events.

Clara Taylor: Royal Voluntary Service Now located within The Crossing. Main focus is currently the Home from Hospital service (leaflet attached to forum minutes email) which can be accessed by anyone age 50 and over who is registered with a Bassetlaw GP and has had at least 1 overnight stay in hospital. 1 of 2 key programmes rolling out this year is the Welcome Pack. This is a gift from the community containing the essentials you need to be comfortable when returning home after a hospital stay. The packs will be kept on the hospital wards so they are accessible at any time of any day. They are designed to be enough to look after the initial return home until RVS can step in and support with a larger supermarket shop. The second key programme is looking at maintaining social interactions after the 6 week funded RVS programme. This will be done by utilising RVS volunteers and accessing the social groups – lunch clubs, craft groups etc. across the area. RVS also refers into social prescribing via the patients GP – using the RVS volunteers to ensure the GP appointments are attended. Anyone can refer into RVS – self / relative/ neighbour / friend / professionals. A question was asked about coverage in Doncaster and Clara confirmed that Doncaster is covered under a very similar scheme that is run by Age UK.

Emma Lovatt & Mal Thomas: Bassetlaw Connect No additional detail to add to info delivered by their presentation.

Greg Hewitt: Healthwatch Nottinghamshire Working to gather the experience of people using health and social care services in Nottinghamshire to give them a voice feeding back into service commissioners. People can leave their experience details by phone, via the website <http://healthwatchnottinghamshire.co.uk/> or at one of the face to face events Healthwatch run. Healthwatch also have a question of the month which can also be found on their website. Starting in February 2018, Healthwatch are carrying out a safeguarding vulnerable adult's survey, gathering views on peoples understanding of issues around abuse. Being done to shape future decisions and also raise public awareness of the issue. Looking to come to any relevant group sessions where feedback can be garnered by completing the survey – between Feb and the end of April. All the results data will be shared across safeguarding board, but no personal data will be collected. Healthwatch are looking to set up some hub networks where regular surveys can be discussed and completed. This could be within existing groups. Any groups that would be willing to act as a hub – please get in touch with Healthwatch Nottinghamshire 0115 963 5179.

Maria Ward: D2N2 Employed by East Midlands Chamber of commerce on behalf of D2N2 <http://www.d2n2lep.org/> working as the strategic link to what is going on in the county. Currently working on a number of projects that need your support. Notts Help Yourself website (link in CAB presentation section) is one of those – please ensure you are on it, info is up to date and please do list any events that you have happening as the site has around 13,000 hits each month with people looking for information about what is happening across the county. Maria is completing a county mapping exercise during February using this website so community input is critical to see where services are available. Part of Marias role is to connect and ensure the Voluntary Sectors voice is heard at a high level to really influence decisions being made across the County so can support if you need to raise an issue at a high level – you can contact her via your CVS organisation.

Becky Law: BCVS Following Dr Steve Kell from Larwood PCH presentation at the last forum - Primary Care Homes move forward as Newgate Medical Group and Retford & Villages are both now working towards becoming Primary Care Homes. All the Primary Care Homes will have a Community Advisor presence in them within the next financial year.

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| Next Health and Social Care Forum | | Will be held on Wednesday 25th April |
| Closing Comments | | Becky Law - Bassetlaw Community and Voluntary Service Thank you to all attendees for your input and feedback. Please let me know if you have any future agenda items you would like to see included, and please do complete a feedback form. |