

Health and Social Care Forum	Date	22/01/2020	BCVS Lead	Becky Law
Attendees	Amy Bower Andrew Goodhall Anne Cowman Annie Parry Belle Johnson Moss Bev Wormald Charlotte Fisher Gibson Dave Bacon Dominic Duggan Emma Lovatt George O'Neil Georgia Crossland Joanne Wheatley Judy Maher Julie Harper Kathryn Baines Kornelia Piela Lucy Hull Olivia Wright Paula Howard Rebecca Stanser Sarah Carter Simon Cookson Simon Redding Sonya Bown Tim Gladman Tracey Lack Trish Charity Will Hoggard	Smoke Free Life Nottinghamshire Notts Victim Care ABL Health Limited BCVS volunteer coordinator Citizens Advice Healthwatch Nottinghamshire Hettys BCVS Social Prescribing Link Worker ABL Health Limited Bassetlaw connect Just Good Friends Centreplace Rhubarb Farm CIC Citizens Advice DWP Community Falls Team Citizens Advice Nottingham Energy Partnership Citizens Advice Bassetlaw Foodbank BCVS Social Prescribing Link Worker + Community Advisor Nottinghamshire Mind Notts Fire and Rescue BCVS Bolsover Partnership Officer BCVS Social Prescribing Link Worker Bassetlaw District Council I work Just Good Friends Bassetlaw Connect	amy.bower@solutions4health.co.uk Andrew.Goodall@nottsvictimcare.org.uk dduggan@ablhealth.co.uk involve@bcvs.org.uk belle.johnson@bassetlawcab.org.uk bev.wormald@hwnn.co.uk charlotte.gibson@hettys.org.uk david.bacon1@nhs.net ACowman@ablhealth.co.uk Emma.Lovatt@ncha.org.uk george.oneil@btinternet.com georgiacrossland@centreplace.co.uk jo@rhubarbfarm.co.uk judy.maher@bassetlawcab.org.uk JULIE.HARPER1@dwp.gov.uk Kathryn.Baines@nottshc.nhs.uk kornelia.piela@bassetlawcab.org.uk lucy.hull@nottenergy.com olivia.wright@bassetlawcab.org.uk worksop@bassetlawfoodbank.org Rebecca.stanser@bcvs.org.uk sarahrc@nottinghamshiremind.org.uk Simon.Cookson@notts-fire.gov.uk simon.redding@bcvs.org.uk sonya.bown@nhs.net tim.gladman@bassetlaw.gov.uk tracey.lack@nottsc.gov.uk trish@jgfc.org.uk	
Apologies	Anita Ollerenshaw Ben Eckersley Gail Tranter Gillian Harvey Greg Stenson	Rhubarb Farm CIC Bassetlaw ICP Dukeries Memory Group Integrated Neighbourhood Teams CAB Gambling support project lead		

	Helen Azar Lisa Cooper Maria Ballantyne Maria Ward Siobhan Drake Susan Scarborough	Centreplace Joel Notts CC Group Manager – Countywide Reablement Building Better Opportunities Stakeholder Manager Transform Training North Notts College	
Agenda Item	Points Raised / Questions / Actions		
Healthwatch Nottinghamshire Bev Wormald	<p>Commissioned and Funded by Notts County Council to listen to the public and feed back to the service commissioners. Covering both Health and Social Care (though that's not always clear in the branding). Well supported by the population of Bassetlaw in past projects. In a recent county wide survey relating to young people and self-harm, of the 1100 responses across the county, 393 were from Bassetlaw.</p> <p><i>The slides are attached to the email containing these minutes</i></p>		
Citizens Advice – Energy Judy Maher	<p>Big Energy Saving week is this week and Citizens Advice can help to save you and your clients money through switching onto the best tariffs and best suppliers.</p> <p><i>The slides are attached to the email containing these minutes</i></p>		
Round Robin	<p>Charlotte Fisher-Gibson Hettys Want to make it easy for people to refer into the service – Bassetlaw are always very active in bringing people together so Hettys wants to ensure it's a smooth process to refer into them.</p> <p>Belle Johnson-Moss Citizens Advice Working on the MacMillan project – people can self-refer in for support with things such as benefits, finance, Power of Attorney. Currently also available in Outpatients at Bassetlaw Hospital on Thursdays 12.30pm – 3.30pm where they can take details from people for referrals into the MacMillan scheme as well as the other Citizens Advice services.</p> <p>Kornelia Piela Citizens Advice Working in the debt team. Individuals can refer straight into this service via phone, text, WhatsApp</p> <p>Paula Howard Bassetlaw Foodbank Have seen a 14% rise in demand for services in 2019. Asks that referring organisations acknowledge that the majority of their work force are volunteers with a very mixed range of abilities. These individuals are giving back – many of whom have been in crisis themselves. They have no power to increase the number of parcels that individuals have access to or increase the size of donations – so please can organisations bear this in mind when calling or visiting the Food Bank. Until the end of March 2020 and due to the current high stock levels - individuals can access 5 parcels in any 6 month period (up from 3 parcels). Bassetlaw residents have been so supportive with their donations and the branded boxes have made the difference to increase stock levels. N.B – the Food Bank collection boxes can be printed to include the hosting organisations logo.</p> <p>Amy Bowers Smoke Free Life The service is still taking referrals and seeing patients up to end of current contract 31.03.2020</p>		

Will Hoggard Connect Bassetlaw Still running drop in service at Sandy Lane in Worksop and Cosmic Café (Goodwin Hall) Retford. Connect provide a holistic service looking at benefits, shopping, social isolation etc. etc. Usually 3 – 4 visits per case and individuals can come back into the service when needed.

Emma Lovatt Connect Bassetlaw Working within hospital discharge – looking at benefits, social prescribing referrals (funded scheme), help needed at home.

Joanne Wheatley Rhubarb Farm Recently appointed training manager – always looking for free training to host at RF. Are an accredited Asdan training provider <https://www.asdan.org.uk/>

Dave Bacon BCVS Social Prescribing Link Worker in Retford and Villages Primary Care Network In position from the beginning of the year to support people with non-medical needs through a case worker signposting service. Setting people up with an action plan and linking them into services in community, voluntary and statutory sectors. Based across all the Retford PCN locations and able to do home visits if needed.

Kathryn Baines Community Falls Team Part of a team of 5 staff which is currently under redesign and outcomes will be known in March / April. Referrals into the service are via GP

Anne Cowman ABL Health Service provider commissioned by Notts CC to run the integrated wellbeing service across Nottinghamshire with a contract start date of April 2020. Commissioned support includes Mental health Support, smoking cessation, weight management, group alcohol support and activities.

Dominic Duggan ABL Health The exact model name is currently being finalised but it will be a keyworker approach with the same contact across all the services available and utilised. *DOMINIC WILL BE A SPEAKER AT THE APRIL 29TH HEALTH AND SOCIAL CARE FORUM WHEN FULL SCHEME DETAILS WILL BE AVAILABLE*

Simon Cookson Notts Fire and Rescue – District Prevention Officer Looking to increase the numbers of Safe and Well checks in 2020 in Bassetlaw. When Notts F & R do a home visit, they do look at multiple elements within the home and make referrals on if needed. <https://www.notts-fire.gov.uk/staying-safe/safe-and-well-visits> There is a CHARLIE campaign which is designed to identify the risk factors. (Here's a link to the poster https://willowbrookmp.co.uk/wp-content/uploads/2019/04/7151_CHARLIE_poster_A3_V2_PRINT-724x1024.png) If any work or community teams / groups would like a presentation on CHARLIE and safe and well, please contact Simon.

Rebecca Stanser BCVS Social Prescribing Link Worker + Community Advisor In post since the beginning of Jan. Picking up the community advisor referrals and NNSP work

Sonya Bownes BCVS Social Prescribing Link Worker in Larwood Primary Care Network Similarly to Dave Bacon - In position from the beginning of the year to support people with non-medical needs through a case worker signposting service. Setting people up with an action plan and linking them into services in community, voluntary and statutory sectors. Based across all the Larwood PCN locations and able to do home visits if needed. Has a flyer that can be shared and will be reinstating drop in village services in Langold.

Lucy Hull Nottingham Energy Partnership Working to provide affordable warmth for Bassetlaw and Nottinghamshire residents. Can help fund loft insulation, cavity wall, replacement boilers. The level of support available depends on personal circumstances. A reminder to all of the Priority Services Register – once on the register this prioritises people who may rely on medical equipment etc. to ensure their access to power supplies is maintained. There is currently some warm homes funding for rural communities to help people with first time central heating – especially where they are not connected to gas mains. Also potentially available to social housing tenants. Can also help people make savings on water as well as gas and electric. Contact NEP direct to make referrals. Free training is always available for staff teams and groups.

Georgia Crossland Centreplace Talkzone and LGBT+ services provider. Supporting young people aged 11 – 25 Referrals can be made via the website. The LGBT+ service will go into schools and colleges as well as support on a 1:1 basis.

Sarah Carter Nottinghamshire Mind New into post as a recovery coach for Mind. Can signpost onto other services

George O’Neill & Trish Charity Just Good friends Club for adults with LD that has been running for 22 years. In Chesterfield and Belper they take over night clubs one a month and run events for attendees. Looking for volunteers and new members and want to expand into Bassetlaw. Need venue, volunteers, members as well as Trustees

Annie Parry BCVS Volunteering Now moved across from the office coordinator role into running the volunteer brokerage service in Bassetlaw. Have been out and about developing links and networks as well as seeing people face to face who are looking for volunteering opportunities. National Volunteers week runs from 1 – 7 June – currently working to coordinate events and activities to promote volunteering across this week and beyond.

Julie Harper DWP Disability Work Coach for Bassetlaw – coaches other work colleagues and works in partnership across the District. Looks to see where people can be signposted to for support. The high employment figures in Bassetlaw mean that 70% of Universal Credit claimants have a health condition or disability so their barriers to employment can be complex and DWP looks to support these through wider signposting. Big event taking place on 5th Feb around volunteering as a route to work, and a jobs fair in April.

Andrew Goodall Catch 22 Nottinghamshire Victim Care Support all victims of crime apart from Domestic and Sexual Violence (their support is commissioned elsewhere) and crimes do not have to have been reported to the police. Provides emotional and practical support as well as upskilling victims to try and prevent them from becoming victims of crime again in the future. Advocacy service is available as well as a Restorative justice service – to try and repair the harm done by the criminal act on both sides. Keen to link in with community organisations to develop new Community Points across the area and thus open up easy access into the service. Always happy to speak to groups and at team meetings. Contract extended until March 2021.

Tracey Lack IWork Notts CCC Supports individuals with Autism / Asperger’s into paid work and helps them to stay in work. Can help with job search, job applications, Interviews, retaining paid work.

	<p>Simon Redding BCVS Bolsover Locality Officer Working across Bolsover District to deliver CVS support. Identified that a lot of people from Bolsover District look geographically to Bassetlaw to access services.</p> <p>Tim Gladman Bassetlaw District Council Shared with the group that Matt Hancock (Health and Social Care secretary) has announced £20m of funding to support 10,000 young people from all careers into Health and Social Care careers. This money will be matched by £7m from Princes Trust. A 3 year programme launching in early 2020. There will be events held across our region.</p> <p>Other upcoming events are: Tues 4th Feb at The Well, Retford Apprenticeship event – 20 employers, 10 education providers, expecting 300 people through the doors. Weds 25th March at Ye Olde Bell, Barnby Moor – Recruiting Talent event (Inclusive Employment Event) Late April – planned DWP jobs fair.</p>
Closing Comments	<p>Becky Law - Bassetlaw Community and Voluntary Service</p> <p>Thank you to all attendees for your input and feedback. Please let me know if you have any future agenda items you would like to see included, and please do complete a feedback form.</p>
Next Forum	Wednesday 29th April 2020 9.30am – 12.30pm