



ENERGY BEST DEAL

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**Citizens Advice
Bassetlaw**

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Where are we in Worksop?

**ENERGY
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DEAL**



Where are we in Retford?

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Online advice 24 hours a day: www.citizensadvice.org.uk

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citizens
advice

Cymraeg  Sign in

Benefits Work Debt and money Consumer Family Housing Law and courts Immigration Health More from us

England 

Welcome to Citizens Advice

How can we help?

Search for advice



Popular advice

Basic rights at work
69,834 unique visits

Benefits and tax credits for people in work
81,564 unique visits

Report to Trading Standards
58,531 unique visits

These are the most popular topics on our site in the past month.

See what else people are searching for 

Volunteer with us

21,600 highly trained volunteers support the delivery of our work. Our volunteers come from all sorts of backgrounds and help with everything we do. Could you join them?

[Our volunteer opportunities](#)

Policy research and campaigns

See our latest campaigns
Read our policy research work
Find out about the impact of our advice

[Support our campaigns](#)



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For more information and advice.

Enter your postcode or town

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CHECK!

SWITCH!

SAVE!

Energy Efficiency!



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How to find better energy deals

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- **Talk to your supplier or view their website.**
- **Use an approved online price comparison site such as;**
<https://www.citizensadvice.org.uk/consumer/energy/energy-supply/get-a-better-energy-deal/switching-energy-supplier/>
- **If you can't access the internet call the Citizens Advice consumer service for a pricing factsheet - 03454 04 05 06 or phone other suppliers direct to hear what they can offer you.**



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Compare gas and electricity prices

We search and compare every single tariff available from every single supplier in the UK. Our average saving is £10.24** per annum

What prices do you want to compare?



Gas and Electricity

Electricity Only

Gas Only

Tariff Name

Billing

Exit Fee

Personal Projection

Payment by

Savings

Together - February 2018 - fixed 44

PFP
Energy

Paperless Billing

£60

£1154.18

per year

£97.00

Monthly Fixed Direct Debit

You will save

£225.37

per year

No rating

Next steps



Online Fixed Saver March 2018 v2



SCOTTISHPOWER

Paperless Billing

£60

£1154.36

per year

£96.00

Monthly Fixed Direct Debit

You will save

£225.19

per year

 2.25 out of 5

Warm Home Discount

Next steps



So Gorilla



SO ENERGY

Paperless Billing

£10

£1154.38

per year

£97.00

Monthly Fixed Direct Debit

You will save

£225.17

per year

No rating



Next steps



Octopus 12M Fixed



octopus energy

Paperless Billing

no fee

£1161.31

per year

£97.00

Monthly Fixed Direct Debit

You will save

£218.24

per year

No rating



Next steps



**You don't have to switch supplier,
as you could save money by:**



Dual fuel option

Getting a fixed rate option

Internet deals

Direct debit



Help from the Government

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Winter Fuel Payment – annual payment to older people to help keep warm in winter. Payments vary between £100 to £300 depending on your individual circumstances.

Cold weather payments – eligible households who experience temperatures below 0°C, over 7 consecutive days between 1 Nov – 31 March, will automatically receive £25 for each 7 day period.



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Warm Home Discount

£140 can be paid by some electric suppliers if all of the following applied on 8 July 2019;

- Your electric company was part of the scheme**
- Your name (or partner's) was on the bill**
- You were getting the guarantee credit element of pension credit**

Other help available

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Priority Service Register offers free services if you are of pensionable age, chronically sick, or have sight/hearing difficulties.

- Free gas appliance safety checks
- Relocation of meter for easy access
- Password protection scheme
- Quarterly meter readings
- Bill nominee scheme
- Advance notice of supply interruptions
- Bills in different formats



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How to switch your supplier

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1 Contact the supplier to agree a new energy deal.

2 Make sure you confirm what deal you would like e.g. fixed rate.

3 Tell your existing supplier that you are switching to a new supplier.

4 You will be sent a contract – check it's correct and the date you change supplier.

5 Ensure you have paid all outstanding bills with your current supplier.

6 Take a meter reading on the day you change supplier so you can check your bills.

Energy Quiz

1. What is the average household debt (excluding mortgages)?

a) £3065

b) £7413

c) £8996

b) £7413

2. On average how much do UK households spend a year powering appliances left in standby mode or not in use?

- a) Less than £35
- b) £35 - £80
- c) £80 - £130

a) £30

3. It is compulsory to have a smart meter?

True

False

False

4. How much could lowering your thermostat by 1 degree save you?

- a) £25 per year
- b) £50 per year
- c) £80 per year

c) £80

**THANK YOU FOR
LISTENING**

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