



#Betterinbassetlaw

Bassetlaw Accountable Care Partnership: Bulletin

ISSUE 1

AUGUST 2018

SPECIAL POINTS OF INTEREST

- Introduction to the Accountable Care Partnership and Primary Care Homes
- Outcomes from ACP Partnership Event in July
- Local news and developments

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Introduction

The Bassetlaw **Accountable Care Partnership (ACP)** and Programme seeks improvement in experiences, health and wellbeing for Bassetlaw citizens, through simpler, integrated, responsive and well understood services which ensure people get the right support at the right time.

The ACP is overseen by a Partnership Board. ACP partners have now signed a 'Memorandum of Understanding' (an

agreement), committing to the local Partnership and its programme of work. The signatories are:

- ◆ BCVS (Bassetlaw Community and Voluntary Services);
- ◆ Nottinghamshire County Council;
- ◆ Bassetlaw District Council;
- ◆ Bassetlaw Clinical Commissioning Group;
- ◆ Doncaster and Bassetlaw Hospitals NHS Foundation Trust;
- ◆ Nottinghamshire Healthcare NHS

Foundation Trust;

- ◆ 3 Primary Care Homes (see page 2);
- ◆ Healthwatch.

The Board is chaired by Catherine Burn, Director of BCVS, and the Programme is co-ordinated by two Programme Directors: Nicole Chavaudra, and Victoria Mcgregor-Riley.

This first bulletin provides an introduction to the ACP in Bassetlaw, and future editions will be published regularly.

ACP Partnership Event—17th July

On 17th July, partners from across the ACP worked together to shape the next stage of the partnership's work.

Almost 60 people from across health, care, local government and voluntary services explored the determinants of health outcomes. These included topics related to lifestyle, social and economic factors, services and cross-cutting themes such as use of data, workforce development and IT.

A number of priorities for Bassetlaw were identified:

- Integration of services, cultures and practice, including co-location;
- Development of health citizenship to support self-care and emotional resilience by enabling people to have the skills, capacity and knowledge to manage their own health;
- Transport;
- Loneliness and isolation;

- Workforce;
- Communications and engagement;
- IT and digital.

Slides and a report from the event are available by emailing the programme



Partners voted for their priorities across a range of topics

What is a 'Primary Care Home'?

Primary Care Homes seek to link staff from general practice, community-based services, hospitals, mental health services, social care and voluntary organisations to deliver joined-up care for populations of approximately 30,000-50,000. In Bassetlaw, there are 3 Primary Care Homes:

- Retford and Villages;
- Newgate;
- Larwood and Bawtry.

The role of the ACP is to support the Primary Care Homes by enabling developments that can most appropriately be managed at Bassetlaw place level, for the whole of Bassetlaw's 114,000 population.

The ACP also links Bassetlaw and its Primary Care Homes to the South Yorkshire and Bassetlaw Integrated Care System (ICS), and Nottinghamshire

Sustainability and Transformation Partnership. These partnerships operate across a larger population to support health and care developments best managed at populations greater than those at place level—populations of greater than 500,000.



"Linking staff from health, social care, the voluntary sector and beyond to deliver joined up care"

Larwood and Bawtry

Social care clinics will be delivered in Larwood general practice from 16th August. Patients can self-refer using the following link: <https://bit.ly/2veP2xf> or speak to your Larwood health practitioner.

A temporary pharmacist to work specifically with care homes is being appointed.

Following the success of the Community Advisor role at Larwood, delivered by BCVS, further community advisor drop-ins at other practice locations are being explored.

Retford and Villages

Retford Oaks Academy are now members of the Primary Care Home, and working with other partners on local issues for young people, including LGBT+ (lesbian, gay, bisexual and transgender plus) developments.

A new agreement between practices and care homes is in place, to enable GPs and their practice staff to meet the primary care needs of care home residents more effectively.

The Primary Care Homes are recruiting paramedics and advanced nurse practitioners to join their team to support an urgent home visiting pilot

Newgate

The practice are working closely with Outwood Academy group to support teenage counselling service for Worksop young people.

Staff from the Primary Care Home will be supporting the 'Flu Fayre' planned for September at Worksop Town Hall..

Social prescribing is working well for Newgate patients, with on site community advisors supporting patients with a range of issues.

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The South Yorkshire and Bassetlaw shadow Integrated Care System



The ICS has recently published its Hospital Services Review

people's needs have changed and they are generally living longer, plus there are financial pressures. The South Yorkshire and Bassetlaw shadow Integrated Care System (ICS) brings together the partners that plan and deliver health and care services from across Bassetlaw, Doncaster, Rotherham, Barnsley and Sheffield to keep pace with the changes.

The ICS has produced a plan which describes how partners will make improvements to health and care services, like making it easier to see a GP, speeding up access to appointments which will allow us to receive our diagnosis at the earliest possible time, and offering help faster to people with mental ill health problems. It has recently published its Hospital Services Review.

There have been some big improvements in health and social care over the last 15 years. For example, people with cancer and heart conditions are experiencing better care and living longer. However,

For more information, visit:
<https://bit.ly/2MhoOjU>

Organisational and personal development opportunities

Northern Leadership Academies in the North East, North West and Yorkshire & Humber have collaborated to offer a programme for leaders tasked with transformational change within the system. The programme uses live, real time system transformation challenges experienced by participants. Learning is highly practical and can be readily applied between modules and in on-going work supported by a vibrant network of peer consultants. Starting in September, if you are interested please contact nicole.chavaudra@nhs.net

Locally, on Wednesday 25th August 12.30-3.30pm a motivational interviewing

and coaching skills workshop is taking place in the Collinson Boardroom at Retford Hospital. Led by Ollie Hart from Sheffield Clinical Commissioning Group, this will be an interactive session with the aim of introducing the concepts of person centred care, health coaching and motivational interviewing and using patient activation measures, in the context of our busy and pressured systems. All Primary Care Home agencies are welcome, and places can be booked by contacting faye.senior@nhs.net or calling 01777 862391. Coaching sessions for Primary Care Homes as teams and individuals is also available.

'Working Win'

A new health-led employment trial that will support people with a mental or physical health condition to find and remain in employment has been launched by Sheffield City Region and South Yorkshire Housing Association (SYHA).

Called *Working Win*, this randomised control trial is being funded by the Government's Work and Health Unit and delivered in partnership with Sheffield City Region and local NHS partners. It is open to participants who are aged 18 or over, are registered with a GP in South Yorkshire and Bassetlaw and who have a mental or physical health condition that they feel is a barrier to moving into employment or remaining in their current role. The trial is voluntary and will not affect the participant's benefits status. People can self-refer themselves into the trial via <http://www.workingwinreferrals.co.uk>

NHS organisations can also refer participants into the trial. Bassetlaw partners are supporting the trial, and more information is available from the local service lead, Sarah Farrow, by emailing: S.Farrow@syha.co.uk Or calling 0114 2900218



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ACP Board Update

At the ACP Board meeting in August, partners considered the outcome of the partnership event on the 17th July (see page 1), and agreed the work streams for the programme. It was agreed that these would also be considered at each Primary Care Home meeting.

Developments to support Bassetlaw people into employment were discussed, including the Department for Work and Pensions 'Disability Confident Employers' and 'Access to Work' schemes, Working Win and community development plans at Worksop Town Football Club, with links to Primary Care Homes identified.

The programme's communications and engagement plan was approved, and links to the shadow ICS (see page 3) were also explored. The Board also received updates on workforce development and the organisational development programme.

For more information, contact the programme office.

Other Bassetlaw News

Bassetlaw District Council will shortly have additional **units for homeless people**, and are working with Bassetlaw Action Centre on using **assistive technology** to support people to stay well at home. For more information, contact 01909 533533.

RVS (Royal Voluntary Service) are now providing a free **hamper** on discharge from hospital, containing 24 hours of food, for those who need additional support. Call 01909 484437.

Citizens Advice Bureau are now offering a '**money stretcher service**' to help people manage their money following the roll out of Universal Credit in Bassetlaw. Contact 01909 533533.

Bassetlaw MIND have launched their new project, '**Get Set Go**', which support mental and physical wellbeing using activity. MIND are also working with the Harley Gallery at Welbeck providing clay therapy to support good mental wellbeing. For more information contact: hello@bassetlawmind.org.uk

Nottinghamshire County Council and Bassetlaw Hospital have worked together on a **new information sharing approach** so that staff in A and E can see whether elderly and vulnerable patients have a care package at home, to support safe discharge.

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